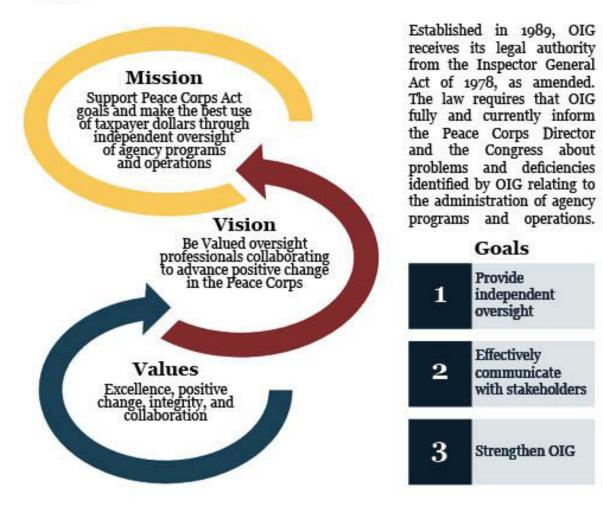


SEMIANNUAL REPORT TO CONGRESS

October 1, 2022 to March 31, 2023





Semiannual Report to Congress October 1, 2022, to March 31, 2023

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Table of Contents

HIGHLIGHTS FROM THIS REPORT	1
Message from the Acting Inspector General	1
MESSAGE FROM THE ACTING INSPECTOR GENERAL	1
MANAGEMENT AND ADMINISTRATION UNIT	4
AGENCY CONTEXT	4
Awards	4
Staffing	4
OIG Organizational Chart	6
ADVICE, ASSISTANCE, AND OTHER REPORTABLE MATTERS	8
Support to the Agency	8
REVIEW OF AGENCY REGULATIONS, POLICIES, AND PROCEDURES	8
PARTICIPATION IN OVERSEAS STAFF TRAINING	8
OIG SUPPORT FOR BACKGROUND CHECKS	8
Management Implication Reports	9
AUDIT UNIT	13
Overview	13
Ongoing Work	13
Agency-Wide Audits	14
AUDIT OF THE PEACE CORPS' FINANCIAL STATEMENTS	14
AUDIT OF THE PEACE CORPS' MANAGEMENT OF PAYROLL AND BENEFITS FOR U.S DIRECT HIRES	15
AUDIT OF PEACE CORPS' VOLUNTEER PAYMENTS AND COLLECTIONS AT THE END OF SERVICE	16
EVALUATION UNIT	19
Overview	19
Ongoing Work	19
Evaluations of Operations Abroad	20
Investigation Unit	22
Overview	22
Investigations of Criminal and Administrative Misconduct	23
CONTRACT FRAUD IN THE PEACE CORPS HEADQUARTERS (U.S.)	23

EMBEZZLE	EMENT OF TRAINING FUNDS IN THE AFRICA KEGION	23
TABLES	••••••	 2 7
1: LIST OF I	REPORTS: AUDITS, PROGRAM EVALUATIONS, AND OTHER REPORTS	27
	TS WITH QUESTIONED COSTS, UNSUPPORTED COSTS, AND FUNDS TO BE PU	
3: RECOMN	MENDATIONS ON WHICH CORRECTIVE ACTION HAS NOT BEEN COMPLETE	ED29
4: SUMMAI	RY OF HOTLINE AND OTHER COMPLAINTS	35
5: SUMMAH	RY OF INVESTIGATIVE ACTIVITIES AND OUTCOMES	36
	ENCES TO REPORTING REQUIREMENTS OF THE INSPECTOR GENERAL ACT,	
APPENDICES	S	41
Appendix A	A: Reporting of Peer Reviews	41
Audit Uni	пт	41
INVESTIGA	ATION UNIT	42
Appendix 1	B: Contract Audit Reports	43

Highlights from this Report

Message from the Acting Inspector General

Message from the Acting Inspector General



I am pleased to present the Peace Corps Office of Inspector General's (OIG) Semiannual Report to Congress. This report highlights OIG's work from October 1, 2022, to March 31, 2023, and reflects our responsibility to report independently to Congress. Our audits, evaluations, investigations, and other reviews are used to promote the efficiency and effectiveness of the Peace Corps and demonstrate the impact our work has on the agency's programs and operations.

During this semiannual reporting period, we continued our efforts to meet our strategic goals to (1) provide independent oversight; (2) effectively communicate with stakeholders; and (3) strengthen the OIG. OIG has provided briefings, led trainings, and conducted

external engagements while strengthening our knowledge of the Peace Corps, acquiring additional OIG subject matter expertise, improving internal controls, and engaging in collaborative activities.

Since the start of the COVID-19 pandemic, our overseas audits and evaluations had to be conducted remotely. During this reporting period, however, OIG staff was able to travel to various country posts to evaluate Volunteer housing. Starting in November 2022, the Evaluation Unit issued two Management Implication Reports (MIRs) on Peace Corps' response to Returned Peace Corps Volunteer reports of sexual assaults during their service. These two reports were the last of seven MIRs that were issued by the Evaluation Unit, subsequently concluding a two-year initiative that began in May 2021. The Evaluation Unit also issued two Post Re-entry Health and Safety Reviews, a final report for Peace Corps/Colombia, and a preliminary report for Peace Corps/Dominican Republic. The Unit also completed field work for another review of Peace Corps/Morocco. The Unit continues to work on several ongoing projects, such as the evaluation of Human Resources Management for Overseas Contract Staff, the evaluation of Medical Technical Guidelines, and an assessment of the impact on site development of the agency's transition to a new crime incident management system.

The Audit Unit issued two audits, one on the agency's management of payroll and benefits for direct hires and a second on Volunteer payments and collections at the end of service. We also issued an audit of the agency's FY 2022 financial statements from independent public accounting firm, Williams, Adley & Company-DC LLP. The Unit continues its work on its audit of the Peace Corps U.S. President's Emergency Plan for

AIDS Relief expenditures, and initiated work on the Oversight and Monitoring of Peace Corps' Domestic Awarded Contracts Audit.

The Investigation Unit continues to carry out its responsibility to investigate instances of fraud, waste, abuse, and mismanagement in Peace Corps programs and operations, including instances of alleged sexual assault mismanagement. The Unit has assisted Peace Corps in improving its support for Volunteer victims of sexual assault, including hosting joint training for performing trauma-informed victim interviews.

As part of our ongoing oversight, our office continues to monitor the Peace Corps' management in the planning and implementation of its global re-entry process. OIG will continue to focus on the health and safety of the Volunteers as the agency takes the necessary steps to safely redeploy them.

I am honored to share that the Council of the Inspectors General on Integrity and Efficiency (CIGIE) recognized our office with an award for excellence at its annual award ceremony on October 14, 2022. CIGIE is an independent government entity representing 74 OIGs in the Federal Government. CIGIE's mission is to promote integrity, economy, and effectiveness in government agencies as well as to increase the professionalism and effectiveness of personnel in the community of inspectors general.

Finally, I am pleased to report that in February of 2023, I was elected to serve as Chair of the Legislation Committee for CIGIE. The Committee is responsible for providing regular and ongoing communication regarding legislative issues and other matters of common interest between Congress and CIGIE. I am fortunate to have had the opportunity to be involved in supporting the work of the Committee since 2015.

Joaquin Ferrao

Acting Inspector General

Management and Administration

Agency Context	4
Awards	4
Staffing	4
OIG Organizational Chart	6



Management and Administration Unit

Agency Context

In March 2022, the Peace Corps began its first overseas deployment of Volunteers since evacuating more than 7,000 Volunteers from posts in 60 countries due to the COVID-19 pandemic. As of March 31, 2023, the Peace Corps has active Volunteer operations in 53 countries and 49 posts, with a total of 1,343 volunteers.

The Peace Corps reportedly received 5,145 new Volunteer applications during this reporting period, as well as processed 55 candidates for reinstatement and reenrollment to begin their service.

These efforts were supported by 2,559 locally hired personnel in host countries and 888 U.S. direct hire staff, of whom 193 worked abroad and 695 worked at headquarters, regional recruiting offices, and other domestic locations.

Awards

OIG received an award for excellence at CIGIE's 25th Annual Awards Ceremony held on October 14, 2022.

CIGIE presented the Award for Excellence in Evaluations to Peace Corps OIG team member, Erin Balch, for her "excellence in conducting a challenging evaluation for the Review of the Facts and Circumstances Surrounding the Death of a Peace Corps/Ghana Volunteer." The report identified deficiencies that contributed to delays in the care of a critically injured Volunteer. This review determined that no one individual was at fault, however a series of systemic failures contributed to the significant delays in the Volunteer's care.

The Peace Corps has made improvements to its emergency preparedness and response processes for Volunteers. The agency reports progress in closing all review recommendations, with 7 out of 12 recommendations from this related report closed as of March 31, 2023.

Staffing

Curtis Browne joined the Peace Corps OIG in January 2023 as a Senior Auditor. Curtis previously worked as a Senior Auditor with the Nuclear Regulatory Commission OIG, conducting financial and information technology performance audits, and helping to oversee congressionally mandated financial statement, FISMA, and payment integrity audits. Curtis is a Certified Information Systems Auditor and holds a bachelor's degree in information systems with a track in accounting from the Franklin Perdue School of Business at Salisbury University.

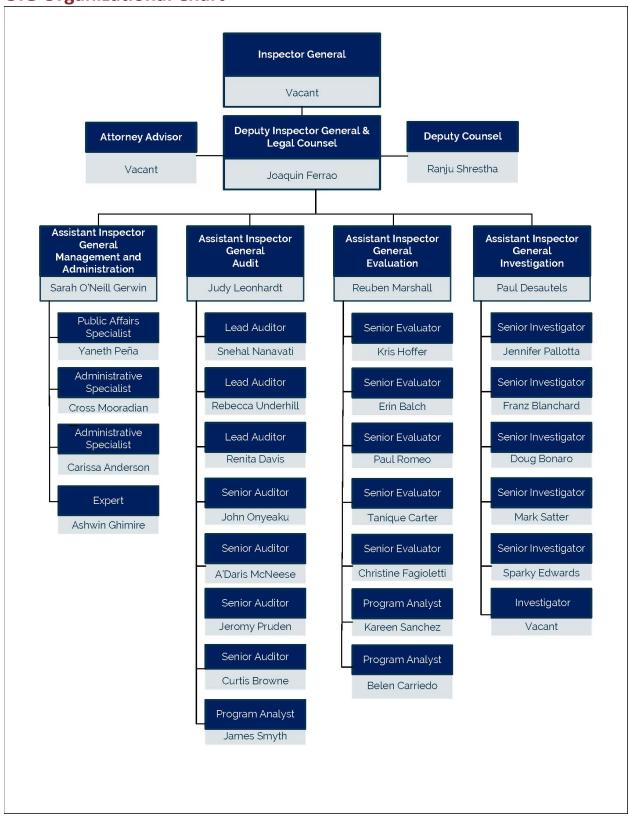
Jeromy D. Pruden joined Peace Corps OIG in January 2023 as a Senior Auditor. Jeromy previously worked for the Air Force Audit Agency as an auditor, conducting

performance audits of various Air Force programs. He was also an accountant with the Department of Finance and Accounting Services, performing reviews of outstanding unobligated disbursements as well as developing monthly managerial reports. He received a master's degree in accounting from Wilmington University New Castle, Delaware campus.

Sparky Edwards joined Peace Corps OIG in March 2023 as a Senior Special Agent. Sparky is a retired U.S. Army Veteran and worked as a Sexual Assault Investigator for the Criminal Investigation Division assigned to Special Victims Unit in California and Nevada. He also served in the Navy as Director of Nuclear Protection, Physical Security subject matter expert for Joint Improvised Explosive Device Defeat Organization, and Special Protection Officer for the Office of Special Security in Guantanamo Bay and the National Capitol Region. While working with the Department of Veterans Affairs, he served as Chief of Police and has served as a Special Agent with the Bureau of Indian Affairs. He received a master's degree in management, a bachelor's degree in intelligence studies, and an associate's degree in police science.

James Smyth joined the Peace Corps OIG as an Audit Program and Management Analyst in March 2023. Smyth previously worked as a Program and Management Analyst at FEMA where he focused on preparedness and mitigation activities. Prior to entering government service, James worked as a teacher in China, served as a Peace Corps Volunteer, conducted research in Albania, and interned with the UN and NGO agencies in Geneva, Switzerland. Smyth received his bachelor's degree from the University of Montana in history, a master's degree in international development from Institut de Hautes Études Internationales et du Développement, and a master's degree in accounting from the University of Massachusetts Amherst.

OIG Organizational Chart



Advice, Assistance, and Other Reportable Matters

Review of Agency Regulations, Policies, and Procedures	. 8
Participation in Overseas Staff Training	. 8
OIG Support for Background Checks	. 8
Peace Corps Response to Reports of Sexual Assault: Compliance with the Kate Puzey Peace Corps Volunteer Protection Act	9



Advice, Assistance, and Other Reportable Matters

Support to the Agency

Review of Agency Regulations, Policies, and Procedures

OIG continues to provide advice and assistance to the Peace Corps Senior Policy Committee and other offices by commenting on drafts of new or updated policies, procedures, and other documents governing agency organization or practice. During this reporting period, OIG reviewed 12 policies and procedures. Topics included the following: procedures for disclosing information under the Freedom of Information Act; employee resource groups program; Peace Corps Volunteer program; Volunteer conduct; Peace Corps small grants program; Peace Corps student internship program; vehicle acquisition, disposal, and management; crimes against Volunteers and Trainees; early termination of service; standards of conduct for Peace Corps employees; non-United States citizen staff discrimination; and staff alcohol use.

Participation in Overseas Staff Training

OIG participated in three virtual overseas staff trainings during this reporting period. In the trainings, OIG briefed six country directors, six directors of programming and training, five program managers, one service support manager, one regional manager, five directors of management and operations, one financial specialist, three financial analysts, one human resources and procurement specialist, and four Peace Corps medical officers on best practices and common deficiencies identified by OIG.

OIG Support for Background Checks

During the reporting period, OIG supported the agency's standard operating procedure for background checks, which had been established with key Peace Corps offices. This procedure integrates and automates requests for OIG records check as part of the background check process on any individual who worked or volunteered for the Peace Corps and is seeking to return as a staff member or Volunteer. The procedure is meant to supplement the agency's onboarding process to produce accurate and complete background checks for the purposes of employment and volunteer service. This program has helped the agency comply with the employee and Volunteer background check requirements of the Sam Farr and Nick Castle Peace Corps Reform Act of 2018. During this reporting period, OIG conducted 490 records checks, of which 171 were for staff and 319 were for Volunteers or participants.

Management Implication Reports

Peace Corps Response to Reports of Sexual Assault: Compliance with the Kate Puzey Peace Corps Volunteer Protection Act

A news media outlet published an article asserting that the Peace Corps failed to support Volunteers when they reported sexual assaults during their service. Then Chief Executive Officer Carol Spahn requested OIG review each case for possible criminal-and management-level implications and compliance with the Kate Puzey Act requirements regarding the provision of support services for victims of sexual assaults. During this reporting period, OIG issued two Management Implication Reports (MIR), which were the last of seven MIRs that OIG issued related to this matter, which was initiated in April 2021. The agency issued a response to OIG summarizing a series of actions taken following receipt of the OIG reports. The memo outlined the process the Office of Compliance uses to work with stakeholder offices to strengthen controls and mitigate issues before they become risks. The response included detailed actions taken in response to the MIRs at the posts where the cases occurred, and described other efforts that support overseas posts, such as:

- Periodic case review meetings with the goal of providing post with an opportunity to continuously improve overall response to Volunteers who report being a victim of sexual assault,
- Return to Service training for designated staff prior to return of Volunteers to posts, and;
- Building compliance dashboards into agency systems with the aim of supporting staff in identifying when a particular requirement is not being met, wherein a support can be provided to ensure compliance.

Moreover, the agency notes that quality assurance experts have onboarded and are working on, among other things, strengthening the agency's site management and site history processes.

IG-23-02-SR

OIG issued this MIR in October 2022. In this case, a Returned Peace Corps Volunteer (RPCV) reported two sexual assaults while serving in the Europe, Mediterranean, and Asia region from 2017 to 2019. The news article asserted that the agency classified the first sexual assault incorrectly and failed to correct the report after repeated requests from the RPCV. We determined that, after agreeing to make a correction, it took Peace Corps 1 year to reclassify the report, which fell short of the agency's commitment to provide a compassionate and supportive response to victims.

For the second reported sexual assault, the news article asserted that the RPCV was not offered the required sexual assault report services. We determined that the RPCV was offered and declined those services according to the Volunteer Preference Form (VPF).

The RPCV requested additional mental health services after completing the VPF, however, OIG reviewed the agency's case management system and found that although these services were offered, no records documented that they were provided. OIG was not able to interview the RPCV to discuss the news article or confirm what services they received.

IG-23-03-SR

OIG issued this MIR in December 2022. In this case, the news article asserted that a RPCV who served in the Africa region from 2016 to 2018 was repeatedly sexually assaulted at their site and the agency failed to offer support services or timely remove them from the site. OIG determined that the RPCV reported two sexual assaults and the agency offered and provided the required sexual assault support services, including removing the RPCV from their site shortly after the sexual assaults were reported. The agency is required to document support services that sexual assault victims request on the Volunteer Preference Form, and the Volunteer is required to sign the form. However, we found that staff did not follow agency procedures to obtain the RPCV's signature to document the support services offered and requested. As a result, we were unable to confirm that the RPCV was advised on the availability of other services, such as a sexual assault response liaison, counseling, and assistance with filing a report with local law enforcement.

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Audit Unit

Overview	13
Ongoing Work	13
Audit of the Peace Corps' Financial Statements	14
Audit of the Peace Corps' Management of Payroll and Benefits for U.S. Direct Hires	15
Audit of Peace Corps' Volunteer Payments and Collections at the End of Service	16



Audit Unit

Overview

The Audit Unit conducts independent audits and reviews of agency programs and operations that support the Peace Corps mission. The objectives of OIG audits are to independently examine the financial and administrative operations of the Peace Corps; to promote economy and efficiency; and to ensure compliance with Federal law, regulations, and Peace Corps policy. Audits are wide ranging, covering agency activities carried out at overseas posts, as well as agency-wide operations that affect multiple offices. Auditors report their conclusions and recommendations based on data and document analyses, interviews, and direct observation. OIG also monitors the agency's progress in correcting systemic weaknesses identified in audit reports.

Audits and other reviews¹ are conducted under the direction and guidance of the Assistant Inspector General for Audits. Audits are performed in accordance with the U.S. Generally Accepted Government Auditing Standards (GAGAS) issued by the Comptroller General of the United States.

Ongoing Work

OIG engaged Williams, Adley & Company-DC, LLP to conduct a FY 2023 review of the agency's information systems security. In accordance with the Federal Information Security Modernization Act of 2014 (FISMA), OIG annually reviews the agency's information security program and reports results to the Office of Management and Budget. We will complete our FISMA reporting by July 31, 2023, and a summary of the results will be posted on our website.

The Audit Unit has continued its work on its review of Peace Corps U.S. President's Emergency Plan for AIDS Relief (PEPFAR) expenditures. We also initiated work on our next audit, Oversight and Monitoring of Peace Corps' Domestic Awarded Contracts.

¹ Other reviews include MIRs/MARs, which are conducted in accordance with OIG Directive 2020-03 – Revision to Reporting Procedures for MIRs and MARs.

Agency-Wide Audits

Audit of the Peace Corps' Financial Statements

FY 2022

In November 2022, OIG issued the final report on the Audit of the Peace Corps' Financial Statements for FY 2022. We contracted with Williams, Adley & Company-DC LLP (Williams Adley), an independent certified public accounting firm, to audit the Peace Corps' financial statements as of September 30, 2022 and 2021. We conducted this audit in accordance with the auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in the Generally Accepted Accounting Principles (GAAP); and the Office of Management and Budget (OMB) Bulletin No. 22-01, Audit Requirements for Federal Financial Statements.

Williams Adley's report for FY 2022 includes an opinion on the Peace Corps' financial statements, conclusions on internal controls over financial reporting, and compliance with selected provisions of applicable laws, regulations, contracts, and grant agreements. In its audit, Williams Adley found the following:

- The financial statements were fairly presented, in all material respects, in accordance with GAAP.
- One material weakness in internal control over financial reporting:
 - Inadequate internal controls over property, plant, and equipment Williams Adley cited gaps in the internal control framework in the areas of recording, capitalizing, and tracking property.
- One significant deficiency related to internal control over financial reporting:
 - Lack of effective information technology security Williams Adley cited a lack of a comprehensive risk management program and fully defined continuous monitoring strategy.
- One instance of reportable noncompliance relating to compliance with provisions of applicable laws, regulations, contracts, and grant agreements, which are required to be reported under GAGAS or OMB guidance. The Peace Corps did not fully comply with:
 - FISMA by not meeting the Department of Homeland Security's required maturity level of managed and measurable.

OIG's review of Williams Adley's report and related documentation disclosed no instances where Williams Adley did not comply, in all material respects, with GAGAS. As required by OMB Circular A-136, *Financial Reporting Requirements*, the auditors' report was published in the Peace Corps' FY 2022 Agency Financial Report. Additionally, Williams Adley issued a separate letter describing internal control weaknesses considered less severe than a significant deficiency, which was provided to

Peace Corps management. Williams Adley noted one additional concern regarding internal controls:

• Inadequate controls surrounding the processing of personnel actions, specifically with the processing of employee separations.

Management concurred with all 13 recommendations in the report, and all remain open at the end of this reporting period. All recommendations issued in this report are part of a regular 12-month audit cycle. As a result, recommendations made during a given fiscal year will remain in an open status during the entire subsequent fiscal year.

Audit of the Peace Corps' Management of Payroll and Benefits for U.S Direct Hires

IG-23-01-A

The Peace Corps employs U.S. direct hires to work at headquarters, regional recruiting offices, and posts. The Office of Human Resources (OHR) is responsible for the maintenance and administration of the Peace Corps' U.S. Direct Hire personnel recruitment and selection program for domestic and overseas, timekeeping, the Official Personnel Folder recordkeeping system, the management-employee and labor relations program, and the workers compensation program. HRM is also responsible for ensuring that all U.S. Direct Hire employee payroll amounts and benefit deductions are established properly and accurately within the National Finance Center's (NFC's) integrated payroll and personnel system.

The Office of Chief Financial Officer (OCFO) is responsible for providing financial planning, oversight, and internal controls for domestic and overseas operations. The OCFO/Accounting and Financial Reporting records payroll expenditures into a general ledger through journal vouchers, reviews payroll reports, and reconciles monthly payroll transactions with NFC and the U.S. Department of the Treasury reports.

The objective of this audit was to assess internal controls concerning payroll and benefits related to personnel actions for U.S. direct hires.

OIG found that while most of the payroll transactions were processed accurately, the OCFO and the OHR lack an adequate internal control system for risk assessment, control activities, and monitoring. Specifically:

- The agency lacked a comprehensive risk management program that included human resource management. The agency developed risk registers for several large offices critical to its business processes, however, a risk register was not completed for OHR.
- OCFO and OHR did not consistently implement policies and procedures designed to detect and prevent errors for locality pay, advance pay, waivers, within grade increases, and promotions.

• OHR and OCFO did not establish effective oversight procedures to reconcile payroll transactions and remediate deficiencies.

In addition, OHR did not accurately record retirement plans for 81 employees resulting in salary overpayments of approximately \$71,831 and overcharged retirement contributions of approximately \$215,694, which required refunds for employees.

Management concurred with all 30 recommendations in this report, and 25 remain open at the end of this reporting period.

Potential Cost Savings

This report identified \$474,644 in questioned costs and \$18,000 in funds that could be put to better use. Please see Table 2 on page 28 for more details on these recommendations and actions taken by agency management.

Audit of Peace Corps' Volunteer Payments and Collections at the End of Service

IG-23-02-A

The COVID-19 pandemic significantly impacted Peace Corps domestic and overseas staff and operations across the globe. On March 15, 2020, the Peace Corps made the difficult decision to temporarily suspend Volunteer operations for all Peace Corps posts. Almost 7,000 Peace Corps Volunteers and Trainees were evacuated from 62 countries and their service was suspended.

Prior to the pandemic, Peace Corps established policies and procedures for post closure emergencies. The Peace Corps' Overseas Financial Management Handbook outlines how posts should prepare Volunteers for departure including closing bank accounts, collections, and payments. Completing all necessary steps, such as accounting for and collecting outstanding funds, was a significant undertaking for post staff because of the unprecedented scale of the evacuation.

The objective of this audit was to determine whether the Office of Chief Financial Officer and the Office of Gifts and Grants Management collected or issued bills of collections to Volunteers for overpaid allowances and grant funds. While most of the overpaid Volunteer allowances and grant funds transactions were collected and processed accurately, the agency did not consistently design and implement policies and procedures to detect and prevent errors. Specifically, the agency did not:

- Consistently review Volunteer evacuation allowance payments for seven of the 752 payments sampled to ensure disbursements were accurate.
- Properly reconcile 5 out of the 67 grant files sampled to ensure the completion reports were accurate and bills of collections were created for the correct amount.

In performing this audit, we acknowledge the challenge of responding to a global pandemic and evacuation order. We note that in some instances, posts and headquarters offices took the opportunity to reconcile any outstanding issues between March 2020 and the start of this audit, in August 2022.

Management concurred with 8 out of 9 recommendations in this report, and 7 remain open at the end of this reporting period.

Potential Cost Savings

This report identified \$12,662 in questioned costs and \$3,040 in funds that could be put to better use. Please see Table 2 on page 28 for more details on these recommendations and actions taken by agency management.

Evaluation Unit

Overview	19
Ongoing Work	19
Post Re-Entry Health and Safety Review of Peace Corps/Columbia	20



Evaluation Unit

Overview

The Evaluation Unit provides the agency with systematic and independent evaluations and reviews of agency programs, operations, or policies at overseas posts and domestic offices. Evaluations address a program's efficiency and effectiveness, identify best practices, and recommend improvements. Evaluators also conduct cross-unit reviews with OIG auditors and investigators. Evaluation Unit reports provide timely, credible information that is useful to managers, policymakers, and others.

Evaluations and other reviews² are conducted under the direction and guidance of the Assistant Inspector General for Evaluations. Evaluations are performed in accordance with the CIGIE *Quality Standards for Inspection and Evaluation*.

Ongoing Work

The Evaluation Unit has continued its work on several ongoing projects, including the Evaluation of Human Resources Management for Overseas Contract Staff and the Evaluation of Medical Technical Guidelines. Evaluators completed fieldwork for two Post Re-entry Health and Safety Reviews at Peace Corps/Dominican Republic and Peace Corps/Morocco. Evaluators traveled to both posts to include in-person assessments of Volunteer housing and other site requirements, which was the unit's first visit to posts since the beginning of the COVID-19 pandemic. Both reports will be published within the next reporting period. The Unit also completed an assessment of the impact on site development of the agency's transition to a new crime incident management system. The Unit is drafting a report that will be issued within the next reporting period.

² To include MIRs and MARs, which are conducted in accordance with OIG Directive 2020-03 – Revision to Reporting Procedures for MIRs and MARs.

Evaluations of Operations Abroad

Post Re-entry Health and Safety Review of Peace Corps/Colombia

IG-23-01-E

On November 1, 2021, the Peace Corps notified the United States Congress that Peace Corps/Colombia intended to resume operations. Peace Corps/Colombia received its first intake of Volunteers in April 2022. In December 2022, the OIG issued its review of Peace Corps/Colombia's compliance with specific agency policies and procedures related to Volunteer/Trainee health and safety, and the re-entry process. This review was conducted from Peace Corps headquarters without travel to the post, and the fieldwork occurred from June to August 2022.

The review found four areas of noncompliance that required management's attention. OIG found that: 1) additional oversight will improve the effectiveness of the Medical Action Plan (MAP) and Medical Facility Assessments; 2) post site history files did not contain required information regarding site development or security incidents; 3) Volunteers did not complete all mandatory training prior to arriving at site; and 4) some staff did not complete mandatory training prior to Volunteers arriving at the post.

The review contained six recommendations directed to the post. Management concurred with the six recommendations and provided documentation of actions it took to address the issues, and all recommendations have been closed.

Investigation Unit

Overview	22
Contract Fraud in the Peace Corps Headquarters (U.S.)	23
Embezzlement of Training Funds in the Africa Region	23



Investigation Unit

Overview

The Investigation Unit is authorized to conduct investigations of alleged criminal and administrative violations of law, regulation, and policy in Peace Corps programs and operations, both domestically and internationally. The unit investigates allegations involving Peace Corps staff, contractors, Volunteers, and other individuals conducting transactions with the Peace Corps. Allegations are made by Peace Corps stakeholders such as Volunteers, Trainees, staff, contractors, other Federal entities, and the general public. OIG receives these allegations through audits, evaluations, hotline complaints, and other means. OIG investigators have full law enforcement authority, including the authority, upon probable cause, to seek and execute warrants for arrest, search premises, and seize evidence. They are authorized to carry firearms and to make arrests without a warrant while engaged in official duties. In addition, OIG receives substantial investigative support from the Department of State, Bureau of Diplomatic Security.

The Investigation Unit continues to implement the Sam Farr and Nick Castle Peace Corps Reform Act of 2018 provisions regarding independent reviews of the facts and circumstances surrounding Volunteer deaths. It is the practice of the Investigation Unit to review the details of each incident to assess whether further investigation is required. During this reporting period, no Volunteer deaths were reported.

Investigations of Criminal and Administrative Misconduct

Contract Fraud in the Peace Corps Headquarters (U.S.)

OIG was notified that a vendor providing services for the headquarters' move in 2019 may have defrauded the Peace Corps by knowingly disposing of government property, through a means not specified in its contract, and for moving and decommissioning services under the Federal Supply Schedule. OIG gathered evidence that the vendor submitted and certified conflicting and inaccurate invoices for payment to the Peace Corps. OIG referred the matter to the Peace Corps Suspension and Debarment Official for the immediate suspension of the vendor under the Federal Acquisition Regulation pending a criminal investigation.

Additional OIG investigative activity found that the vendor: 1) concealed previously requested information regarding delivery weights and fees paid; 2) knowingly overcharged the Peace Corps by misrepresenting the number of deliveries performed versus billed to the Peace Corps; and 3) received recycling rebates that were inconsistent with the terms of the contract. Following OIG interviews of vendor executives, the vendor issued a revised invoice which included a "credit" for rebates obtained from material delivered to recycling centers.

After the original referral, OIG provided additional details to the Peace Corps' Suspension and Debarment Official regarding its findings. Subsequently, Peace Corps issued an amendment to the contract allowing the use of recycling centers as an approved delivery site. The Peace Corps Suspension and Debarment Official did not act on this referral. No additional investigative steps are warranted, and the matter has been closed.

Embezzlement of Training Funds in the Africa Region

OIG was notified that a Peace Corps host country national (HCN) Personal Services Contractor (PSC) staff member solicited and received alleged kickbacks from a Pre-Service Training (PST) venue. According to the allegation, the HCN PSC staff member was demanding money from schools to host training events for Volunteers entering Peace Corps service. OIG investigated and the interviews conducted disclosed that the HCN PSC staff member approached at least one school principal following the PST events and asked for a "tip" for their role in selecting the venue for a PST. The HCN PSC staff member also threatened that if the demand was not met, the school would not be used again. The principal paid the demanded amount.

The investigation also found that a second Peace Corps HCN PSC staff member similarly approached the school to solicit a smaller amount for their "tip," and the principal complied.

OIG interviewed and obtained a confession from one of the two identified HCN PSC staff members, who admitted to soliciting and receiving money from the PST venue. The results of the investigation were provided to Peace Corps and the Department of State Regional Security Officer. The HCN PSC staff members' security certificates were revoked, and their personal services contracts were terminated by the Peace Corps.

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Tables

1: List of Reports: Audits, Program Evaluations, and Other Reports	.27
2: Reports with Questioned Costs, Unsupported Costs, and Funds to Be Put to Better Use	.28
3: Recommendations on Which Corrective Action Has Not Been Completed	.29
4: Summary of Hotline and Other Complaints	.35
5: Summary of Investigative Activities and Outcomes	36
6: References to Reporting Requirements of the Inspector General Act, as Amended	.37



Tables

1: List of Reports: Audits, Program Evaluations, and Other Reports

Agency-Wide Audits	Page
Audit of the Peace Corps' Financial Statements FY 2022	14
Audit of the Peace Corps' Management and Payroll and Benefits for U.S Direct Hires (IG-23-01-A)	15
Audit of Peace Corps' Volunteer Payments and Collections at the End of Service (IG-23-02-A)	16

Evaluations	
Post Re-entry Health and Safety Review of Peace Corps/Colombia (IG-23-01-E)	20

Other Reports	Page
Compliance with the Kate Puzey Peace Corps Volunteer Protection Act Regarding Peace Corps Volunteers Reporting Sexual Assaults (IG-23-02-SR)	9
Compliance with the Kate Puzey Peace Corps Volunteer Protection Act Regarding Peace Corps Volunteers Reporting Sexual Assaults (IG-23-03-SR)	10

2: Reports with Questioned Costs, Unsupported Costs, and Funds to Be Put to Better Use

Report	Rec. No.	Questioned Costs ³	Unsupported Costs ⁴	Funds to Be Put to Better Use ⁵	Recommendation Status at the End of the Reporting Period
Reports Issued in a Pi	revious Reportii	ng Period			
-					
Reports Issued This R	Reporting Period	l			
IG-23-01-A: Audit of	the Peace Corp.	s' Management	of Payroll Benefits	for U.S. Dil	rect Hires
	2	\$1,550			Open
	3	\$4,383			Open
	7			\$18,000	Closed
	12	\$13,011			Open
	13	\$3,880			Open
	22	\$135,612			Open
	24	\$1,279			Open
	27	\$48,501			Open
	28	\$153,738			Open
	30	\$112,690			Open
IG-23-02-A: Audit of	the Peace Corps	s' Volunteer Pay	ments and Collecti	ions at the	End of Service
	1	\$2,750			Closed
	2	\$9,800			Open
	4			\$2,912	Open
	5			\$128	Open
	6	\$112			Closed
Total Dollar	Value	487,306		\$21,040	

³ Questioned Cost – A cost that is an alleged violation of government or Peace Corps regulations. For example: prohibited purchases and expenditure of funds for purposes that do not relate to the Peace Corps mission.

⁴ Unsupported Cost – A cost that is not supported by adequate documentation.

⁵ Funds to Be Put to Better Use – Funds that could be used more efficiently if management took actions to implement and complete a recommendation.

3: Recommendations on Which Corrective Action Has Not Been Completed

Type of Report	Number of Recommendations Open at the End of the Reporting Period	Number of Recommendations Open for More than 180 Days
Audits and Evaluations	42	10
Special Reports	10	10
Other	18	n/a ⁶

Audits and Evaluations

Evaluation of the 5-Year Rule (IG-12-05-E)

2 of 5 recommendations open since June 20, 2012

Recommendation 2: OIG recommended that the Director identify which functions should be subject to periodic turnover to meet the needs of the agency, and implement a process to manage turnover so that the agency retains qualified personnel on the basis of merit and performance.

Recommendation 3: OIG recommended that the Director identify the agency's core business functions and positions that currently suffer from frequent staff turnover and lack of continuity, and determine and implement a process for acquiring and retaining qualified personnel to perform those functions on the basis of merit and performance.

Audit of Peace Corps Overseas Staffing (IG-14-01-A)

2 of 13 recommendations open since November 21, 2013

Recommendation 10: OIG recommended that the Office of Human Resource Management provide biennial training and guidance to all post rating officials on their role in conducting performance appraisals and the level of detail needed to provide adequate feedback.

Recommendation 11: OIG recommended that the Office of Global Operations develop guidance and provide oversight of post senior staff performance appraisals to verify that each performance element is consistently addressed in the appraisal.

<u>Follow-Up Evaluation of Issues Identified in the 2010 Peace Corps/Morocco Assessment of Medical Care</u> (IG-16-01-E)

1 of 23 recommendations open since March 23, 2016

Recommendation 8: OIG recommended that the associate director of the Office of Health Services perform all root cause analyses in a manner that includes key components (system focus, cause/effect, action plan and measures).

⁶ All recommendations issued in conjunction with the Audit of the Peace Corps' Financial Statements and Review of the Peace Corps' Information Security Program are part of a normal 12-month audit cycle. As a result, recommendations made during a given fiscal year will remain in an open status during the entire subsequent fiscal year.

<u>Audit of the Peace Corps' Compliance with the Digital Accountability and Transparency Act</u> (IG-20-01-A)

2 of 4 recommendations open since November 7, 2019

Recommendation 3: OIG recommended that the chief financial officer develop and implement a data quality plan that aligns with the requirement of OMB memorandum 18-16 and outlines the risk and mitigating controls the agency has in place to demonstrate that the data submitted is of high quality.

Recommendation 4: OIG recommended that the chief financial officer require all quality review steps, outlines in the data quality plan, be performed prior to the senior accountable officer certification of the quarterly submissions for the Digital Accountability and Transparency Act of 2014.

<u>Audit of Peace Corps' Compliance with the Digital Accountability and Transparency Act</u> (IG-22-01-A)

2 of 3 recommendations open since November 8, 2021

Recommendation 1: OIG recommended that the chief financial officer develop and implement a process to review and document justifications and/or corrections for all DATA Act Broker errors and warnings prior to quarterly certification.

Recommendation 2: OIG recommended that the chief financial officer develop and implement a process to validate the accuracy of DATA Act files after changes to the financial system have been implemented.

Post Re-Entry Health and Safety Review of Peace Corps/Zambia (IG-22-02-E)

1 of 4 recommendations open since September 30, 2022

Recommendation 2: OIG recommended that the safety and security manager ensures that site history files on the post's shared drive include incident numbers as required by SSI 401.

<u>Audit of the Peace Corps' Management of Payroll Benefits for U.S. Direct Hires</u> (IG-23-01-A) 25 of 30 recommendations open since November 29, 2022

Recommendation 2: OIG recommended that the Chief Human Capital Officer ensure approximately \$1,550 in salary overpayments due to incorrect locality rates are resolved by issuing Administrative Billings and Collections bills and/or request waiver approvals from the Chief Financial Officer.

Potential Cost Savings Identified: \$1,550

Recommendation 3: OIG recommended that Chief Human Capital Officer issue retroactive locality payments to the three underpaid individuals for approximately \$4,383.

Potential Cost Savings Identified: \$4,383

Recommendation 4: OIG recommended that Chief Human Capital Officer and Office of Chief Financial Officer establish a process to review and reconcile retroactive adjustments to ensure that the correct amounts are reflected in the payroll transactions.

Recommendation 5: OIG recommended that the Chief Human Capital Officer ensures that human resource management staff are trained to research errors that need retroactive adjustments.

Recommendation 6: OIG recommended that the Chief Human Capital Officer ensure that the standard operating procedures for Position Management System Online are updated to include the review of duty station codes when employees are promoted.

Recommendation 9: OIG recommended that the Senior Policy Committee and Office of Chief Financial Officer update the waiver process to allow for increased transparency in the approval process

timeline, require that waiver justifications have accurate waiver amounts, and document how the bill was ultimately resolved.

Recommendation 10: OIG recommended that Office of Chief Financial Officer develop a report to track payroll bills, collections, and waivers to properly account for improper payments for payroll transactions.

Recommendation 11: OIG recommended that the Chief Financial Officer and Office of General Counsel determine a resolution for the 18 unauthorized waivers.

Recommendation 12: OIG recommended that the Chief Human Capital Officer ensure employees receive appropriate retroactive compensation for delayed within grade increases totaling approximately \$13,011.

Potential Cost Savings Identified: \$13,011

Recommendation 13: OIG recommended that the Chief Human Capital Officer ensure that the employee is billed, or a Chief Financial Officer approved waiver is processed for the within grade salary overpayments totaling approximately \$3,880.

Potential Cost Savings Identified: \$3,880

Recommendation 15: OIG recommended that the Chief Human Capital Officer establish and implement procedures to detect and prevent clerical errors from on-boarding, processing reassignments, and multiple personnel actions that could affect other areas such as within grade increases.

Recommendation 17: OIG recommended that Office of Chief Financial Officer develop reports using data received from payroll files to assist with resolving discrepancies such as employee's names, social security numbers, pay period covered dates, and individual transaction amounts.

Recommendation 18: OIG recommended that Office of Chief Financial Officer ensure journal vouchers are timely processed to be included in the monthly reconciliation process.

Recommendation 19: OIG recommended that Office of Chief Financial Officer establish and implement a process to review, reconcile, and resolve discrepancies identified during the three-way reconciliation process between National Finance Center reports, Treasury, and the general ledger.

Recommendation 20: OIG recommended that Office of Chief Financial Officer document the monitoring process in a standard operating procedure that records the process and assigns accountability for reconciling, recording and correcting errors during the monthly reconciliation.

Recommendation 21: OIG recommended that Office of Chief Financial Officer and Chief Human Capital Officer develop and implement a process to track all unresolved errors, investigate, and record corrective actions.

Recommendation 22: OIG recommended that Chief Human Capital Officer and Office of Chief Financial Officer reconcile charges totaling approximately \$135,612 with National Finance Center to determine if the two payments (\$97,780 and \$37,832) were allowable and request a correction if they are unallowable.

Potential Cost Savings Identified: \$135,612

Recommendation 23: OIG recommended that the Office of Chief Financial Officer develop and implement a process to reconcile variances in employees' payroll to detect unusual transactions.

Recommendation 24: OIG recommended that Chief Human Capital Officer and Office of Chief Financial Officer bill, request CFO approval to waive, or collect the unallowable payments hazard pay totaling \$710 and health benefits paid by the agency for \$569.

Potential Cost Savings Identified: \$1,279

Recommendation 25: OIG recommended that the Chief Human Capital Officer develop checks lists or frequently asked questions that could assist new staff or supervisors when assessing the appropriate retirement rates and categories.

Recommendation 26: OIG recommended that the Chief Human Capital Officer ensure the incorrect retirement categories are changed and retroactively adjusted for 35 employees.

Recommendation 27: OIG recommended that the Chief Human Capital Officer ensure approximately \$48,501 in salary overpayments for retirement are resolved by issuing Administrative Billing and Collection bills and/or requesting waiver approvals from the Chief Financial Officer.

Potential Cost Savings Identified: \$48,501

Recommendation 28: OIG recommended that the Chief Human Capital Officer ensure employees that were over charged approximately \$153,738 in retirement deductions receive refunds.

Potential Cost Savings Identified: \$153,738

Recommendation 29: OIG recommended that the Chief Human Capital Officer review the accuracy of the refunds already issued to employees and make necessary corrections.

Recommendation 30: OIG recommended that the Chief Human Capital Officer and Office of Chief Financial Officer ensure agency contribution rates were accurately adjusted to reflect retroactive corrections for approximately \$79,473 in underpayments and \$33,217 in overpayments.

Potential Cost Savings Identified: \$112,690

<u>Audit of the Peace Corps' Volunteer Payments and Collections at the End of Service</u> (IG-23-02-A)

7 of 9 recommendations open since March 31, 2023

Recommendation 2: OIG recommended that the Office of Chief Financial Officer waive or collect the Volunteer overpayments totaling approximately \$9,800.

Potential Cost Savings Identified: \$9,800

Recommendation 3: OIG recommended that the Office of Chief Financial Officer develops an automated process to calculate evacuation allowance payments.⁷

Recommendation 4: OIG recommended that Office of Chief Financial Officer and the directors of management and operations determine whether the Volunteers can account for \$2,912 of VAST grant expenses and complete an unusual project expenditure memorandum and unusual project closure approval memo. If the Volunteer is unable to document the grant expenses, issue a bill of collection for \$2,912.

Potential Cost Savings Identified: \$2,912

Recommendation 5: OIG recommended that the Office of Gifts and Grants Management and directors of management and operations ensure Volunteers are billed approximately \$128 for unused grant funds or receive approved waivers from the Chief Financial Officer.

Potential Cost Savings Identified: \$128

Recommendation 7: OIG recommended that the Office of Gifts and Grants Management train the relevant post staff on how to reconcile small grants expenses, explain unusual project closure approval memos/ project expenditure memos, and how to calculate the amounts for bills of collection in local currency without using exchange rates.

Recommendation 8: OIG recommended that the agency updates MS 720 to include a headquarters review of final grant closure documentation for VAST, FTF, and GEF projects.

⁷ The agency did not concur with this recommendation.

Recommendation 9: OIG recommended that the agency updates the small grant handbook and MS 720 with new procedures to include the new Volunteer Reporting and Grants system.

Special Reports

Management Advisory Report: Volunteer Drug Use (IG-18-01-SR)

4 of 6 recommendations open since August 7, 2018

Recommendation 1: OIG recommended that the Director of the Peace Corps provide country directors with additional support to resolve allegations of drug involvement under manual section 204, 3.5.1 and specifically consider the efficacy of reasonable suspicion drug testing as a means of doing so.

Recommendation 2: OIG recommended that the Office of General Counsel review the evidentiary standard required to administratively separate a Volunteer suspected of involvement with drugs to determine whether the standard, and its application, is consistent with promoting the integrity of the program and continues to serve the policy interest of the Peace Corps.

Recommendation 3: OIG recommended that the Director of the Peace Corps make necessary changes to policies, procedures, and forms related to Volunteer resignations and administrative separations, so that Volunteer files and early termination statistics include accurate information regarding unauthorized drug use.

Recommendation 4: OIG recommended that the Director of the Peace Corps take effective steps to ensure ongoing compliance and consistency in implementation of the Volunteer separation recordation processes.

<u>Special Report: Review of the Facts and Circumstances Surrounding the Death of a Peace Corps/Ghana Volunteer</u> (IG-21-03-SR)

5 of 12 recommendations open since August 2, 2021

Recommendation 4: OIG recommended that the chief of staff work with the associate directors to ensure that drills to prepare for medical and life-threatening emergencies cover both local and international medical evacuations and that all potential responders (medical staff at headquarters and regional hubs, private medevac contractors, other federal agencies, Volunteers, etc.) are included.

Recommendation 7: OIG recommended that the Office of Health Services develop and implement a process for managing its recommendations that includes a review of evidence and documentation prior to deciding to close recommendations.

Recommendation 8: OIG recommended that the Director develop a comprehensive plan to improve institutional memory in the Office of Health Services, including, but not limited to, identifying critical positions and exempting them from term limits.

Recommendation 10: OIG recommended that the associate director for the Office of Health Services incorporate a mechanism and procedures into TG 370 to obtain teleconsults so that the Office of Health Services accesses medical experts during field consults.

Recommendation 11: OIG recommended that the Director develop agency-wide policy and procedures that define staff roles and responsibilities to respond to life-threatening medical emergencies.

Management Advisory Report: Peace Corps Medical Case Review (IG-22-03-SR)

1 of 5 recommendations open since June 29, 2022

Recommendation 3: OIG recommended that OHS develop a process to ensure recommendations from their health unit assessments are addressed.

Other

Financial Statement Audit Recommendations

Summary of Internal Control Issues Over the Peace Corps' Financial Reporting			
Issue	Year First Identified	Agency Concurrence with Issue	Open Recommendations
Information Technology Security	2013	Concur	5
Inadequate Internal Controls over Property, Plant, and Equipment	2019	Concur	5
Inadequate Controls Surrounding Processing of Personnel Actions	2020	Concur	3
	Total Open Recommendations		13

Federal Information Security Management Act (FISMA) Review Recommendations

Review of the Peace Corps' Information Security Program (FY 2022)

5 of 5 recommendations open since September 30, 2022

Recommendation 1: OIG recommended that the Director develop a strategy and structure that integrates information security into the agency's business operations. This should include an established responsibility for assessing information security risks in all agency programs and operations and providing this analysis to senior leadership, including the ERM Council, for decision-making.

Recommendation 2: OIG recommended that the Director appoint the chief information security officer to serve on the Enterprise Risk Management Council as a voting member.

Recommendation 3: OIG recommended that that the Director further define and implement the Enterprise Risk Management program to ensure information security risks are communicated and monitored at the system, business process, and entity levels.

Recommendation 4: OIG recommended that the Chief Information Officer perform a full security assessment of the General Support System to obtain a complete understanding of system weaknesses.

Recommendation 5: OIG recommended that the Peace Corps consistently improve and implement its inventory management process to ensure information system, hardware, and software inventories are accurate, complete, and up-to-date.

4: Summary of Hotline and Other Complaints

Complaints Received

Complaints	Total
Complaints Received via Hotline	65
Complaints Received via Other Sources ⁸	16
Total Complaints (All Sources)	81

Overview of Complaint Activity⁹

Complaint Activity	Total
Resulted in Investigations	2
Resulted in Preliminary Inquiries	3
Resulted in Audits or Evaluations	1
Referred to Agency Management	57
Referred to Other Agency	1
No Action Needed	15

⁸ These complaints are largely a result of outreach by OIG staff and were received by email, phone calls, and conversations.

⁹ The following actions summarize the disposition of complaints received by OIG. In some instances, one complaint can result in multiple actions. In other cases, multiple complaints may be received about the same issue, resulting in one referral or result. The results reflect complaint activities that occurred during this reporting period; in some instances, the complaint may have been received during a prior reporting period.

5: Summary of Investigative Activities and Outcomes

Investigative Activities	Preliminary Inquiries ¹⁰	Cases
Open at the beginning of the reporting period	1	6
Opened during the reporting period	8	2
Closed during the reporting period	2	1
Total open at the end of the reporting period	7	7

Reports	Total
Investigative reports issued	1

Referrals	Total
Persons referred for criminal prosecution (Department of Justice)	2
Persons referred for criminal prosecution (state and local authorities) 11	-
Cases referred to the Department of Justice	-
Cases referred to agency management for administrative action	-
Cases referred to agency management for other information/ action	1
Referrals to other agencies	-

Court Actions	Total
Criminal information and indictments	-
Trial(s) pending	-
Ongoing prosecution ¹²	-
Convictions	-
Judgments	-
Fines/assessments/fees	-

Administrative Actions	Total
Employee ¹³ resignations and terminations	3
Other employee actions ¹⁴	-
Suspension/debarment referrals	-

Monetary Results	Total
Annual savings	-
Recoveries/restitution ¹⁵	-
Cost avoidance	-

¹⁰ Preliminary inquiries are initiated for complaints which either (1) are received from a Peace Corps source (e.g., staff, Volunteer, contractor) or (2) relate to a matter within the jurisdiction of OIG. A preliminary inquiry is limited in scope to the verification of information in a complaint or allegation and to confirm that it falls within the jurisdiction of OIG.

¹¹ Includes foreign courts.

¹² Includes overseas criminal proceedings.

¹³ Volunteers/trainees are included as Peace Corps staff for the purpose of reporting investigative activity.

¹⁴ Includes administrative actions that are less than resignation or termination, for example: letters of reprimand, counseling, and retraining.

¹⁵ Includes potential recoveries.

6: References to Reporting Requirements of the Inspector General Act, as Amended

5 U.S.C Section	Reporting Requirements	Section	Page
Reference			
§ 404(a)(2)	Review of legislation and regulations	Advice and Assistance	8
§ 405(a)(1)*	Significant problems, abuses, and deficiencies and associated reports and recommendations for corrective action made by the Office	Advice and Assistance, Audits, and Evaluations	8, 13, 19
§ 405(a)(2)	Recommendations made before the reporting period for which corrective action has not been completed, including potential costs savings associated with the recommendation	Table 3	29
§ 405(a)(3)	Summary of significant investigations closed during the reporting period	Investigations and Table 5	22, 36
§ 405(a)(4)	Total number of convictions during the reporting period resulting from investigations	Investigations and Table 5	22, 36
§ 405(a)(5)	List of audit, inspection, and evaluation reports, including the total dollar value of questioned costs, unsupported costs, and funds to be put to better use, and if a management decision had been made by the end of the reporting period	Audits, Evaluations, and Table 2	13, 19, 28
§ 405(a)(6)	Information regarding any management decision made during the reporting period with respect to any audit, inspection, or evaluation issued during a previous reporting period	Table 2	28
§ 405(a)(7)	Information under the Federal Financial Management Improvement Act of 1996	N/A	-
§ 405(a)(8) – (10)	The results of peer reviews	Appendix A: Reporting of Peer Reviews	41
§ 405(a)(11)	Statistical table - investigative reports issued; persons referred for criminal prosecution; indictments and criminal information	Table 5	36
§ 405(a)(13)	Investigations involving a senior government employee where allegations of misconduct were substantiated	N/A	-
§ 405(a)(14)	Instances of whistleblower retaliation	N/A	-
§ 405(a)(15)	Interference with Independence	N/A	-

Detailed descriptions of the particular circumstances of § 405(a)(16) each:

> (A) inspection, evaluation, and audit conducted by the Office that is closed and was not disclosed to the public

N/A

(B) investigation conducted by the Office involving a senior Government employee that is closed and was not disclosed to the public

N/A

^{*} All references to 5 U.S.C. § 405 include the noted "Amendments Not Shown in Text."

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Appendices

A: Reporting of Peer Reviews	41
B: Contract Audit Reports	<u>4</u> 3



Appendices

Appendix A: Reporting of Peer Reviews

Pursuant to Section 989C of the Dodd-Frank Wall Street Reform and Consumer Protection Act (Public Law No. 111-203), ¹⁶ OIG reports the following peer review information:

Audit Unit

In March 2023, the Denali Commission OIG completed its peer review of the Peace Corps Office of Inspector General Audit Unit, which received a rating of "pass," the highest rating available. The peer review found that the Audit Unit's system of quality control in effect for the year ending September 30, 2022 was suitably designed and achieved adequate compliance. This provided Peace Corps OIG with reasonable assurance of performing and reporting in conformity with applicable professional standards in all material respects. The Denali Commission did not provide any recommendations in the System Review Report.

In March 2022, Peace Corps OIG completed a peer review of the National Credit Union Administration (NCUA) Office of Inspector General (OIG) audit organization. Our review covered the quality control system in effect for the year ending September 30, 2021. NCUA OIG received a rating of "pass," the highest rating available. Our System Review Report did not contain any recommendations.

Evaluation Unit

No peer review of the Peace Corps OIG's Evaluation Unit was conducted within this reporting period. The last peer review was completed in July 2020 by the Corporation of Public Broadcasting OIG with assistance from the Securities and Exchange Commission OIG, for the period January 1, 2019 to December 31, 2019. The review assessed compliance with seven standards from CIGIE's Quality Standards for Inspection and Evaluation (Blue Book) and determined that 1) Evaluation Unit policies and procedures generally met the standards; and 2) two reviewed reports generally met the standards and complied with Evaluation Unit policies and procedures.

The Peace Corps OIG's Evaluation Unit did not conduct any peer reviews within this reporting period. Previously, the Evaluation Unit completed a peer review of the Export-Import Bank of the United States OIG in August 2022, for the period March 31, 2019 through March 31, 2022.

¹⁶ Section 989C of the Dodd-Frank Wall Street Reform and Consumer Protection Act amended the former Section 5(a) of the Inspector General Act of 1978 (5 U.S.C. App.), which is now located at 5 U.S.C. § 405(a) as noted in the "Amendments Not Shown in Text."

Investigation Unit

In April 2019, the Export-Import Bank of the United States OIG conducted a peer review of the Peace Corps OIG Investigation Unit for the period ending February 15, 2019. The review focused on the Peace Corps OIG's internal safeguards and management procedures for its investigative operations. The review team found all the examined areas to be compliant with CIGIE's quality standards for investigations and quality assessment review guidelines, as well as the Attorney General Guidelines for Offices of Inspector General with Statutory Law Enforcement Authority.

In August 2017, Peace Corps OIG agents conducted an investigative peer review of the Department of Commerce OIG for the 12-month period ending April 30, 2017. The peer review was conducted by OIG's investigative staff under the direction of the Assistant Inspector General for Investigations, with the support of the National Aeronautics and Space Administration OIG's resident agent in charge of the Computer Forensic Laboratory. We provided our results to the Department of Commerce OIG in October 2017. The review found that the Department of Commerce OIG was compliant with CIGIE's quality standards for investigations and quality assessment review guidelines, as well as the Attorney General Guidelines for Offices of Inspector General with Statutory Law Enforcement Authority.

Appendix B: Contract Audit Reports

Pursuant to Section 845(a) of the National Defense Authorization Act for Fiscal Year 2008 (Public Law No. 110-181), OIG reports on final contract audit reports with significant audit findings. During this reporting period, OIG did not issue any audit reports meeting the "significant audit findings" criteria established in Public Law No. 110-181.

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Help Promote the Integrity, Efficiency, and Effectiveness of the Peace Corps

Anyone knowing of wasteful practices, abuse, mismanagement, fraud, or unlawful activity involving Peace Corps programs or personnel should contact the Office of Inspector General. Reports or complaints can also be made anonymously.

Contact OIG

Reporting Hotline:

U.S./International: 202.692.2915 Toll-Free (U.S. only): 800.233.5874

Email: OIG@peacecorpsoig.gov

Online Reporting Tool: <u>peacecorpsoig.gov/contact/hotline</u>

Mail: Peace Corps Office of Inspector General

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