



DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF INSPECTOR GENERAL

WASHINGTON, DC 20201



May 23, 2019

TO: Kelly Cronin
Deputy Administrator for the Center for Integrated Programs
Administration for Community Living

FROM: Suzanne Murrin
Deputy Inspector General
for Evaluation and Inspections

SUBJECT: Memorandum Report: *2018 Performance Data for the Senior Medicare Patrol Projects*,
OEI-02-19-00280

This memorandum report presents performance data for the Senior Medicare Patrol (SMP) projects for 2018. The Office of Inspector General (OIG) has collected these data since 1997. In July 2010, the Administration on Aging (AoA), which is part of the Administration for Community Living (ACL), requested that OIG continue to collect and report performance data for the projects to support its efforts to evaluate and improve their performance. OIG reports these performance data on an annual basis. In 2015, ACL substantially changed the performance measures. We made comparisons to data from previous years when possible.

SUMMARY

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to prevent, recognize, and report health care fraud, errors, and abuse. These SMP team members then participate in outreach events to help educate Medicare and Medicaid beneficiaries to do the same. In 2018, the 61 projects:

- had 6,935 active team members;
- conducted 26,932 group outreach and education events; and
- had 278,761 individual interactions with, or on behalf of, a Medicare beneficiary.

The projects also had the following results:

- \$15,136 in expected Medicare recoveries that were attributable to the projects;

- \$5,734 in expected Medicaid recoveries that were attributable to the projects;
- \$602,063 in cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others; and
- \$27,689 in total savings to beneficiaries and others.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

BACKGROUND

There is 1 SMP project in each of the 50 States, the District of Columbia, Puerto Rico, Guam, and the U.S. Virgin Islands. In 2018, two projects each operated in seven States during different time periods, for a total of 61 projects. In 2018, funding for the program totaled \$18.1 million in Health Care Fraud and Abuse Control Program (HCFAC) funding, including \$142,317 in carryover funds. Of that \$18.1 million, \$2.6 million supported infrastructure, technical assistance, and other SMP program activities, and \$15.6 million went to SMP projects to help beneficiaries prevent, detect, and report Medicare fraud, errors, and abuse. In 2017, funding for the projects totaled \$18.6 million.

Performance Measures

Since the beginning of the program, ACL has modified the performance measures in a number of ways. In 2007, the projects were required to begin measuring "cost avoidance"—the health care expenditures for which Medicare, Medicaid, a beneficiary, or another entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the projects. In 2012, ACL expanded the performance measures for both Medicare and Medicaid recoveries to account for expected recoveries as well as actual recoveries. This is consistent with the way OIG reports its recoveries.¹

In 2015, ACL changed the other performance measures, with the goal of aligning them more closely with the SMP projects' outcomes. Specifically, ACL reduced the number of performance measures from 21 to 10 by keeping the 5 measures pertaining to recoveries, savings, and cost avoidance and combining or redefining the 16 measures pertaining to volunteer and outreach activities, condensing them into 5 new measures. In addition, ACL no longer requires the projects

¹ As required by the Inspector General Act of 1978 (P.L. No. 95-452), as amended, OIG reports semiannually to the Secretary of Health and Human Services and to Congress on the activities of the office. In the semiannual report, OIG reports expected recoveries. See the most recent semiannual report at <https://oig.hhs.gov/reports-and-publications/semiannual/index.asp>.

to report on the number of media airings and the ways they process complex issues. See Appendix F for a list of the current measures and their definitions.

In 2017, OIG added two new measures that capture additional expected recoveries from cases in which the SMP projects were minimally involved. These new measures—one for Medicare and the other for Medicaid—include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation. In contrast, the original two measures on expected recoveries capture recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Tracking Systems

ACL maintains a reporting system—the SMP Information and Reporting System (SIRS)—for SMP projects to track and report activities and complaints. While projects commonly resolve complaints on their own, they are expected to refer cases to an investigative agency when necessary. These referrals are also recorded in the system.

METHODOLOGY

We based our review on data reported in SIRS by 61 SMP projects for 2018. In this report, we provide the first 3 years of data for five measures. For these five measures, we reviewed the data for any discrepancies (e.g., if a project reported holding no events but reported a number of people that attended events). For the measures on recoveries, savings, and cost avoidance, we reviewed the projects' documentation in the same manner as in the past. Specifically, we reviewed documentation for expected recoveries and additional expected recoveries of funds for the Medicare and Medicaid programs; documentation for project-attributable savings to beneficiaries and others; and documentation for cost avoidance. Lastly, for the States that have two projects, we combined the data to report State-level totals when appropriate. We provide the results for all 12 performance measures in detail in the appendices.

Standards

We conducted this study in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

RESULTS

Results for 2018

In 2018, the 61 SMP projects had a total of 6,935 total active team members who conducted a total of 26,932 group outreach and education events, reaching an estimated 1.7 million people. In addition, the projects had 278,761 individual interactions with, or on behalf of, a Medicare beneficiary.

For 2018, the SMP projects reported \$15,136 in expected Medicare recoveries and \$5,734 in expected Medicaid recoveries. Cost avoidance totaled \$602,063, while savings to beneficiaries and others totaled \$27,689. Further, additional Medicare expected recoveries totaled \$11.9 million.² These recoveries came from three projects that validated information for existing cases regarding two home health fraud schemes and one individual physician who provided unnecessary services and falsified records.

In comparison to 2017, the projects reported a 23-percent increase in the number of individual interactions in 2018 (278,761, up from 226,261). Although the number of group outreach and education events remained fairly constant between the 2 years, the projects experienced a decrease in the number of people reached through these channels (1.7 million, down from 1.9 million). In addition, the projects reported significantly higher amounts for cost avoidance (\$602,063, up from \$211,749), while expected Medicare recoveries dropped (\$15,136, down from \$2 million).

Results Since 1997

Since the program's inception 22 years ago, the SMP projects have reported performance data on key measures, including Medicare and Medicaid recoveries; savings to beneficiaries and others; and cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others. In total, expected recoveries to Medicare and Medicaid attributable to the projects from 1997 through 2018 were \$119.7 million.³ Most of the recoveries resulted from one project's involvement in adjustments to Medicaid claims for individuals entitled to both Medicare and Medicaid.⁴ Total savings to beneficiaries and others were approximately \$7.1 million. Total cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others was \$10 million.

CONCLUSION

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to recognize and report instances or patterns of health care fraud. In 2018, the SMP projects had a total of 6,935 total active team members who conducted a total of 26,932 group outreach and education events, reaching an estimated 1.7 million people. Results attributable to their efforts included \$15,136 in expected Medicare recoveries, \$5,734 in expected Medicaid recoveries, \$602,063 in cost avoidance, and \$27,689 in savings to beneficiaries and others. In comparison to 2017, the projects reported a significantly higher amount for cost

² Additional Medicare expected recoveries include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation.

³ Prior to 2007, OIG reviewed documentation on savings to Medicare only and included self-reported data on savings to Medicaid, beneficiaries, and other entities. In addition, prior to 2012, the projects reported only actual recoveries.

⁴ The project reported these savings between 2001 and 2003.

avoidance but a significantly lower amount for expected Medicare recoveries. In 2018, the projects also reported \$11.9 million in additional expected Medicare recoveries.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

As agreed, we will continue to monitor the projects and will provide ACL with annual summary reports of performance data. This memorandum report is being issued directly in final form because it contains no recommendations. If you have comments or questions about this memorandum report, please provide them within 60 days. Please refer to report number OEI-02-19-00280 in all correspondence.

cc:

Kathleen Cantwell

Director of the Office of Strategic Operations and Regulatory Affairs
Centers for Medicare & Medicaid Services

Results for Performance Measures for the Senior Medicare Patrol Projects

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APPENDIX A

Summary of Overall Performance of Projects in 2018*

| Performance measures | Total for 2018 |
|--|----------------|
| Total number of active SMP team members | 6,935 |
| Total number of SMP team member hours | 483,056 |
| Number of group outreach and education events | 26,932 |
| Estimated number of people reached through group outreach and education events | 1,713,194 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 278,761 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$602,063 |
| Expected Medicare recoveries attributable to the projects | \$15,136 |
| Additional expected Medicare recoveries attributable to the projects** | \$11,864,529 |
| Expected Medicaid recoveries attributable to the projects | \$5,734 |
| Additional expected Medicaid recoveries attributable to the projects** | \$0 |
| Savings to beneficiaries attributable to the projects | \$27,689 |
| Other savings attributable to the projects (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the projects*** | \$48,559 |

* The totals in this table have been rounded.

** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

*** Total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

APPENDIX B

Summary of Performance on Recoveries, Savings, and Cost Avoidance, Since 1997

| Performance measures | Total Since 1997 |
|--|------------------|
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others* | \$10,039,035 |
| Expected Medicare recoveries attributable to the projects** | \$24,859,374 |
| Additional expected Medicare recoveries attributable to the projects*** | \$65,113,359 |
| Expected Medicaid recoveries attributable to the projects** | \$94,818,031 |
| Additional expected Medicaid recoveries attributable to the projects*** | \$1,789,200 |
| Savings to beneficiaries attributable to the projects | \$3,656,374 |
| Other savings attributable to the projects (e.g., savings to supplemental insurance) | \$3,473,086 |
| Total savings attributable to the projects**** | \$126,806,865 |

* This performance measure has been reported since 2007.

** This performance measure was changed in 2012 to include both actual recoveries and expected recoveries.

*** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project. This performance measure was reported for the first time in 2018.

**** Total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

APPENDIX C

Summary of Performance on SMP Activities, 2016-2018

| Performance measures* | Total: 2016–2018 |
|---|------------------|
| Total number of active SMP team members | 19,191 |
| Total number of SMP team member hours | 1,331,826 |
| Number of group outreach and education events | 79,581 |
| Estimated number of people reached through group outreach and education events | 5,101,440 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 700,408 |

* These measures were introduced beginning with the data for 2016 and cannot be compared to the measures for data prior to 2016, which are listed in Appendix B of the OIG report *2016 Performance Data for the Senior Medicare Patrol Projects* (OEI-02-17-00220).

APPENDIX D

Results for 2018, by Performance Measure

The following tables provide the results by performance measure and by State for the Senior Medicare Patrol projects. In the States that included two projects, we combined their data in each State.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed here in Appendix D.

Total number of active SMP team members

| | Total for 2018 | | Total for 2018 |
|----------------------|----------------|---------------------|----------------|
| Alabama | 71 | Montana | 70 |
| Alaska | 30 | Nebraska | 214 |
| Arizona | 107 | Nevada | 77 |
| Arkansas | 143 | New Hampshire | 50 |
| California | 618 | New Jersey | 45 |
| Colorado | 74 | New Mexico | 30 |
| Connecticut | 86 | New York | 67 |
| Delaware | 20 | North Carolina | 304 |
| District of Columbia | 59 | North Dakota | 113 |
| Florida | 227 | Ohio | 45 |
| Georgia | 199 | Oklahoma | 43 |
| Guam | 17 | Oregon | 256 |
| Hawaii | 67 | Pennsylvania | 39 |
| Idaho | 107 | Puerto Rico | 3 |
| Illinois | 97 | Rhode Island | 102 |
| Indiana | 66 | South Carolina | 30 |
| Iowa | 399 | South Dakota | 67 |
| Kansas | 70 | Tennessee | 426 |
| Kentucky | 128 | Texas | 189 |
| Louisiana | 47 | U.S. Virgin Islands | 1 |
| Maine | 119 | Utah | 211 |
| Maryland | 148 | Vermont | 29 |
| Massachusetts | 42 | Virginia | 101 |
| Michigan | 848 | Washington | 210 |
| Minnesota | 111 | West Virginia | 66 |
| Mississippi | 40 | Wisconsin | 47 |
| Missouri | 99 | Wyoming | 61 |

Total number of SMP team member hours

| | Total for 2018 | | Total for 2018 |
|----------------------|----------------|---------------------|----------------|
| Alabama | 10,810 | Montana | 3,294 |
| Alaska | 3,650 | Nebraska | 16,790 |
| Arizona | 21,791 | Nevada | 10,819 |
| Arkansas | 6,235 | New Hampshire | 2,000 |
| California | 53,003 | New Jersey | 7,759 |
| Colorado | 8,038 | New Mexico | 4,776 |
| Connecticut | 7,122 | New York | 7,845 |
| Delaware | 4,488 | North Carolina | 16,905 |
| District of Columbia | 7,367 | North Dakota | 5,167 |
| Florida | 11,687 | Ohio | 6,150 |
| Georgia | 8,449 | Oklahoma | 3,750 |
| Guam | 2,944 | Oregon | 9,336 |
| Hawaii | 6,453 | Pennsylvania | 7,548 |
| Idaho | 9,604 | Puerto Rico | 2,298 |
| Illinois | 7,899 | Rhode Island | 8,270 |
| Indiana | 7,775 | South Carolina | 5,267 |
| Iowa | 8,302 | South Dakota | 3,714 |
| Kansas | 3,121 | Tennessee | 19,066 |
| Kentucky | 10,324 | Texas | 9,413 |
| Louisiana | 4,523 | U.S. Virgin Islands | 224 |
| Maine | 12,781 | Utah | 17,948 |
| Maryland | 8,115 | Vermont | 6,127 |
| Massachusetts | 6,683 | Virginia | 10,099 |
| Michigan | 22,397 | Washington | 7,427 |
| Minnesota | 6,797 | West Virginia | 6,508 |
| Mississippi | 5,995 | Wisconsin | 5,520 |
| Missouri | 5,798 | Wyoming | 6,885 |

Number of group outreach and education events

| Total for 2018 | | Total for 2018 | |
|----------------------|-------|---------------------|-------|
| Alabama | 725 | Montana | 485 |
| Alaska | 147 | Nebraska | 271 |
| Arizona | 320 | Nevada | 473 |
| Arkansas | 494 | New Hampshire | 439 |
| California | 2,890 | New Jersey | 256 |
| Colorado | 437 | New Mexico | 299 |
| Connecticut | 193 | New York | 356 |
| Delaware | 125 | North Carolina | 888 |
| District of Columbia | 280 | North Dakota | 844 |
| Florida | 823 | Ohio | 295 |
| Georgia | 654 | Oklahoma | 480 |
| Guam | 127 | Oregon | 347 |
| Hawaii | 104 | Pennsylvania | 234 |
| Idaho | 481 | Puerto Rico | 12 |
| Illinois | 694 | Rhode Island | 304 |
| Indiana | 426 | South Carolina | 307 |
| Iowa | 282 | South Dakota | 119 |
| Kansas | 136 | Tennessee | 830 |
| Kentucky | 472 | Texas | 1,010 |
| Louisiana | 202 | U.S. Virgin Islands | 0 |
| Maine | 576 | Utah | 1,419 |
| Maryland | 395 | Vermont | 217 |
| Massachusetts | 197 | Virginia | 498 |
| Michigan | 871 | Washington | 551 |
| Minnesota | 806 | West Virginia | 687 |
| Mississippi | 149 | Wisconsin | 152 |
| Missouri | 2,052 | Wyoming | 101 |

Estimated number of people reached through group outreach and education events

| | Total for 2018 | | Total for 2018 |
|----------------------|----------------|---------------------|----------------|
| Alabama | 55,779 | Montana | 16,976 |
| Alaska | 2,351 | Nebraska | 11,634 |
| Arizona | 13,529 | Nevada | 17,551 |
| Arkansas | 16,254 | New Hampshire | 15,068 |
| California | 165,544 | New Jersey | 12,894 |
| Colorado | 18,669 | New Mexico | 7,015 |
| Connecticut | 7,868 | New York | 42,002 |
| Delaware | 4,115 | North Carolina | 212,413 |
| District of Columbia | 7,887 | North Dakota | 20,525 |
| Florida | 96,952 | Ohio | 19,797 |
| Georgia | 58,643 | Oklahoma | 32,213 |
| Guam | 1,995 | Oregon | 22,514 |
| Hawaii | 10,787 | Pennsylvania | 5,775 |
| Idaho | 16,182 | Puerto Rico | 28 |
| Illinois | 31,500 | Rhode Island | 9,735 |
| Indiana | 37,795 | South Carolina | 18,098 |
| Iowa | 16,605 | South Dakota | 5,341 |
| Kansas | 11,942 | Tennessee | 60,710 |
| Kentucky | 20,094 | Texas | 45,066 |
| Louisiana | 72,896 | U.S. Virgin Islands | 0 |
| Maine | 13,157 | Utah | 48,838 |
| Maryland | 22,841 | Vermont | 4,822 |
| Massachusetts | 13,806 | Virginia | 29,289 |
| Michigan | 73,135 | Washington | 13,470 |
| Minnesota | 23,261 | West Virginia | 26,697 |
| Mississippi | 39,686 | Wisconsin | 61,816 |
| Missouri | 95,597 | Wyoming | 4,037 |

Number of individual interactions with, or on behalf of, a Medicare beneficiary

| | Total for 2018 | | Total for 2018 |
|----------------------|----------------|---------------------|----------------|
| Alabama | 14,067 | Montana | 936 |
| Alaska | 319 | Nebraska | 15,662 |
| Arizona | 745 | Nevada | 3,063 |
| Arkansas | 243 | New Hampshire | 5,574 |
| California | 29,307 | New Jersey | 364 |
| Colorado | 7,190 | New Mexico | 4,572 |
| Connecticut | 518 | New York | 1,214 |
| Delaware | 46 | North Carolina | 15,332 |
| District of Columbia | 300 | North Dakota | 171 |
| Florida | 4,539 | Ohio | 383 |
| Georgia | 1,757 | Oklahoma | 670 |
| Guam | 1,400 | Oregon | 10,030 |
| Hawaii | 147 | Pennsylvania | 1,012 |
| Idaho | 3,684 | Puerto Rico | 3 |
| Illinois | 4,432 | Rhode Island | 5,016 |
| Indiana | 2,408 | South Carolina | 8,025 |
| Iowa | 3,696 | South Dakota | 4,835 |
| Kansas | 2,604 | Tennessee | 32,246 |
| Kentucky | 2,592 | Texas | 820 |
| Louisiana | 465 | U.S. Virgin Islands | 0 |
| Maine | 7,012 | Utah | 17,501 |
| Maryland | 15,315 | Vermont | 46 |
| Massachusetts | 91 | Virginia | 5,636 |
| Michigan | 9,125 | Washington | 22,608 |
| Minnesota | 1,120 | West Virginia | 3,083 |
| Mississippi | 319 | Wisconsin | 236 |
| Missouri | 1,499 | Wyoming | 4,783 |

Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others

| Total for 2018 | | Total for 2018 | |
|----------------------|----------|---------------------|-----------|
| Alabama | \$0 | Montana | \$0 |
| Alaska | \$9,500 | Nebraska | \$0 |
| Arizona | \$0 | Nevada | \$2 |
| Arkansas | \$0 | New Hampshire | \$0 |
| California | \$4,914 | New Jersey | \$870 |
| Colorado | \$251 | New Mexico | \$530 |
| Connecticut | \$0 | New York | \$0 |
| Delaware | \$0 | North Carolina | \$0 |
| District of Columbia | \$0 | North Dakota | \$0 |
| Florida | \$834 | Ohio | \$0 |
| Georgia | \$0 | Oklahoma | \$0 |
| Guam | \$0 | Oregon | \$0 |
| Hawaii | \$0 | Pennsylvania | \$0 |
| Idaho | \$0 | Puerto Rico | \$0 |
| Illinois | \$814 | Rhode Island | \$2,180 |
| Indiana | \$0 | South Carolina | \$0 |
| Iowa | \$0 | South Dakota | \$0 |
| Kansas | \$0 | Tennessee | \$8,042 |
| Kentucky | \$0 | Texas | \$0 |
| Louisiana | \$0 | U.S. Virgin Islands | \$0 |
| Maine | \$0 | Utah | \$552,399 |
| Maryland | \$0 | Vermont | \$0 |
| Massachusetts | \$11,358 | Virginia | \$0 |
| Michigan | \$0 | Washington | \$153 |
| Minnesota | \$0 | West Virginia | \$0 |
| Mississippi | \$0 | Wisconsin | \$0 |
| Missouri | \$0 | Wyoming | \$10,216 |

Expected Medicare recoveries attributable to the projects

| Total for 2018 | | Total for 2018 | |
|----------------------|---------|---------------------|---------|
| Alabama | \$0 | Montana | \$0 |
| Alaska | \$0 | Nebraska | \$0 |
| Arizona | \$0 | Nevada | \$94 |
| Arkansas | \$0 | New Hampshire | \$0 |
| California | \$2,536 | New Jersey | \$2,447 |
| Colorado | \$3,221 | New Mexico | \$0 |
| Connecticut | \$0 | New York | \$0 |
| Delaware | \$0 | North Carolina | \$0 |
| District of Columbia | \$0 | North Dakota | \$0 |
| Florida | \$368 | Ohio | \$0 |
| Georgia | \$0 | Oklahoma | \$0 |
| Guam | \$0 | Oregon | \$0 |
| Hawaii | \$0 | Pennsylvania | \$0 |
| Idaho | \$0 | Puerto Rico | \$0 |
| Illinois | \$0 | Rhode Island | \$0 |
| Indiana | \$0 | South Carolina | \$0 |
| Iowa | \$0 | South Dakota | \$0 |
| Kansas | \$0 | Tennessee | \$0 |
| Kentucky | \$0 | Texas | \$0 |
| Louisiana | \$0 | U.S. Virgin Islands | \$0 |
| Maine | \$0 | Utah | \$0 |
| Maryland | \$0 | Vermont | \$0 |
| Massachusetts | \$2,179 | Virginia | \$0 |
| Michigan | \$0 | Washington | \$0 |
| Minnesota | \$0 | West Virginia | \$0 |
| Mississippi | \$0 | Wisconsin | \$1,319 |
| Missouri | \$0 | Wyoming | \$2,973 |

Additional expected Medicare recoveries attributable to the projects*

| Total for 2018 | | Total for 2018 | |
|----------------------|--------------|---------------------|-----------|
| Alabama | \$0 | Montana | \$0 |
| Alaska | \$0 | Nebraska | \$0 |
| Arizona | \$0 | Nevada | \$0 |
| Arkansas | \$0 | New Hampshire | \$0 |
| California | \$0 | New Jersey | \$0 |
| Colorado | \$0 | New Mexico | \$623,477 |
| Connecticut | \$0 | New York | \$0 |
| Delaware | \$0 | North Carolina | \$0 |
| District of Columbia | \$0 | North Dakota | \$0 |
| Florida | \$0 | Ohio | \$0 |
| Georgia | \$0 | Oklahoma | \$0 |
| Guam | \$0 | Oregon | \$0 |
| Hawaii | \$0 | Pennsylvania | \$0 |
| Idaho | \$0 | Puerto Rico | \$0 |
| Illinois | \$390,823 | Rhode Island | \$0 |
| Indiana | \$0 | South Carolina | \$0 |
| Iowa | \$0 | South Dakota | \$0 |
| Kansas | \$0 | Tennessee | \$0 |
| Kentucky | \$0 | Texas | \$0 |
| Louisiana | \$10,850,229 | U.S. Virgin Islands | \$0 |
| Maine | \$0 | Utah | \$0 |
| Maryland | \$0 | Vermont | \$0 |
| Massachusetts | \$0 | Virginia | \$0 |
| Michigan | \$0 | Washington | \$0 |
| Minnesota | \$0 | West Virginia | \$0 |
| Mississippi | \$0 | Wisconsin | \$0 |
| Missouri | \$0 | Wyoming | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Expected Medicaid recoveries attributable to the projects

| Total for 2018 | | Total for 2018 | |
|----------------------|---------|---------------------|-----|
| Alabama | \$0 | Montana | \$0 |
| Alaska | \$0 | Nebraska | \$0 |
| Arizona | \$0 | Nevada | \$0 |
| Arkansas | \$0 | New Hampshire | \$0 |
| California | \$0 | New Jersey | \$0 |
| Colorado | \$5,734 | New Mexico | \$0 |
| Connecticut | \$0 | New York | \$0 |
| Delaware | \$0 | North Carolina | \$0 |
| District of Columbia | \$0 | North Dakota | \$0 |
| Florida | \$0 | Ohio | \$0 |
| Georgia | \$0 | Oklahoma | \$0 |
| Guam | \$0 | Oregon | \$0 |
| Hawaii | \$0 | Pennsylvania | \$0 |
| Idaho | \$0 | Puerto Rico | \$0 |
| Illinois | \$0 | Rhode Island | \$0 |
| Indiana | \$0 | South Carolina | \$0 |
| Iowa | \$0 | South Dakota | \$0 |
| Kansas | \$0 | Tennessee | \$0 |
| Kentucky | \$0 | Texas | \$0 |
| Louisiana | \$0 | U.S. Virgin Islands | \$0 |
| Maine | \$0 | Utah | \$0 |
| Maryland | \$0 | Vermont | \$0 |
| Massachusetts | \$0 | Virginia | \$0 |
| Michigan | \$0 | Washington | \$0 |
| Minnesota | \$0 | West Virginia | \$0 |
| Mississippi | \$0 | Wisconsin | \$0 |
| Missouri | \$0 | Wyoming | \$0 |

Additional expected Medicaid recoveries attributable to the projects*

| Total for 2018 | | Total for 2018 | |
|----------------------|-----|---------------------|-----|
| Alabama | \$0 | Montana | \$0 |
| Alaska | \$0 | Nebraska | \$0 |
| Arizona | \$0 | Nevada | \$0 |
| Arkansas | \$0 | New Hampshire | \$0 |
| California | \$0 | New Jersey | \$0 |
| Colorado | \$0 | New Mexico | \$0 |
| Connecticut | \$0 | New York | \$0 |
| Delaware | \$0 | North Carolina | \$0 |
| District of Columbia | \$0 | North Dakota | \$0 |
| Florida | \$0 | Ohio | \$0 |
| Georgia | \$0 | Oklahoma | \$0 |
| Guam | \$0 | Oregon | \$0 |
| Hawaii | \$0 | Pennsylvania | \$0 |
| Idaho | \$0 | Puerto Rico | \$0 |
| Illinois | \$0 | Rhode Island | \$0 |
| Indiana | \$0 | South Carolina | \$0 |
| Iowa | \$0 | South Dakota | \$0 |
| Kansas | \$0 | Tennessee | \$0 |
| Kentucky | \$0 | Texas | \$0 |
| Louisiana | \$0 | U.S. Virgin Islands | \$0 |
| Maine | \$0 | Utah | \$0 |
| Maryland | \$0 | Vermont | \$0 |
| Massachusetts | \$0 | Virginia | \$0 |
| Michigan | \$0 | Washington | \$0 |
| Minnesota | \$0 | West Virginia | \$0 |
| Mississippi | \$0 | Wisconsin | \$0 |
| Missouri | \$0 | Wyoming | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Savings to beneficiaries attributable to the projects

| Total for 2018 | | Total for 2018 | |
|----------------------|----------|---------------------|---------|
| Alabama | \$0 | Montana | \$0 |
| Alaska | \$0 | Nebraska | \$0 |
| Arizona | \$0 | Nevada | \$0 |
| Arkansas | \$150 | New Hampshire | \$0 |
| California | \$593 | New Jersey | \$0 |
| Colorado | \$10,347 | New Mexico | \$0 |
| Connecticut | \$0 | New York | \$0 |
| Delaware | \$0 | North Carolina | \$0 |
| District of Columbia | \$0 | North Dakota | \$0 |
| Florida | \$0 | Ohio | \$0 |
| Georgia | \$0 | Oklahoma | \$47 |
| Guam | \$0 | Oregon | \$0 |
| Hawaii | \$0 | Pennsylvania | \$0 |
| Idaho | \$0 | Puerto Rico | \$0 |
| Illinois | \$0 | Rhode Island | \$0 |
| Indiana | \$0 | South Carolina | \$0 |
| Iowa | \$0 | South Dakota | \$0 |
| Kansas | \$0 | Tennessee | \$0 |
| Kentucky | \$7,712 | Texas | \$0 |
| Louisiana | \$0 | U.S. Virgin Islands | \$0 |
| Maine | \$0 | Utah | \$657 |
| Maryland | \$0 | Vermont | \$0 |
| Massachusetts | \$6,533 | Virginia | \$0 |
| Michigan | \$0 | Washington | \$345 |
| Minnesota | \$0 | West Virginia | \$0 |
| Mississippi | \$0 | Wisconsin | \$0 |
| Missouri | \$0 | Wyoming | \$1,305 |

Other savings attributable to the projects (e.g., savings to supplemental insurance)

| Total for 2018 | | Total for 2018 | |
|----------------------|-----|---------------------|-----|
| Alabama | \$0 | Montana | \$0 |
| Alaska | \$0 | Nebraska | \$0 |
| Arizona | \$0 | Nevada | \$0 |
| Arkansas | \$0 | New Hampshire | \$0 |
| California | \$0 | New Jersey | \$0 |
| Colorado | \$0 | New Mexico | \$0 |
| Connecticut | \$0 | New York | \$0 |
| Delaware | \$0 | North Carolina | \$0 |
| District of Columbia | \$0 | North Dakota | \$0 |
| Florida | \$0 | Ohio | \$0 |
| Georgia | \$0 | Oklahoma | \$0 |
| Guam | \$0 | Oregon | \$0 |
| Hawaii | \$0 | Pennsylvania | \$0 |
| Idaho | \$0 | Puerto Rico | \$0 |
| Illinois | \$0 | Rhode Island | \$0 |
| Indiana | \$0 | South Carolina | \$0 |
| Iowa | \$0 | South Dakota | \$0 |
| Kansas | \$0 | Tennessee | \$0 |
| Kentucky | \$0 | Texas | \$0 |
| Louisiana | \$0 | U.S. Virgin Islands | \$0 |
| Maine | \$0 | Utah | \$0 |
| Maryland | \$0 | Vermont | \$0 |
| Massachusetts | \$0 | Virginia | \$0 |
| Michigan | \$0 | Washington | \$0 |
| Minnesota | \$0 | West Virginia | \$0 |
| Mississippi | \$0 | Wisconsin | \$0 |
| Missouri | \$0 | Wyoming | \$0 |

APPENDIX E

Results for 2018, by Project

The following tables provide the results for each performance measure for each of the 61 Senior Medicare Patrol projects in 2018. The totals in the tables have been rounded. The tables also include the grant total for 2018 for each project. In addition, the measure for total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

Alabama – State of Alabama Department of Senior Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 71 |
| Total number of SMP team member hours | 10,810 |
| Number of group outreach and education events | 725 |
| Estimated number of people reached through group outreach and education events | 55,779 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 14,067 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$292,181

Alaska – Alaska Department of Health & Social Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 30 |
| Total number of SMP team member hours | 3,650 |
| Number of group outreach and education events | 147 |
| Estimated number of people reached through group outreach and education events | 2,351 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 319 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$9,500 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$235,844

Arizona – Arizona Department of Economic Security

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 107 |
| Total number of SMP team member hours | 21,791 |
| Number of group outreach and education events | 320 |
| Estimated number of people reached through group outreach and education events | 13,529 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 745 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$301,198

Arkansas – Arkansas Department of Human Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 143 |
| Total number of SMP team member hours | 6,235 |
| Number of group outreach and education events | 494 |
| Estimated number of people reached through group outreach and education events | 16,254 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 243 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$150 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$150 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$269,890

California – California Health Advocates

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 618 |
| Total number of SMP team member hours | 53,003 |
| Number of group outreach and education events | 2,890 |
| Estimated number of people reached through group outreach and education events | 165,544 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 29,307 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$4,914 |
| Expected Medicare recoveries attributable to the project | \$2,536 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$593 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$3,130 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$544,504

Colorado – State of Colorado Division of Insurance - DORA

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 74 |
| Total number of SMP team member hours | 8,038 |
| Number of group outreach and education events | 437 |
| Estimated number of people reached through group outreach and education events | 18,669 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 7,190 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$251 |
| Expected Medicare recoveries attributable to the project | \$3,221 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$5,734 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$10,347 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$19,301 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$279,641

Connecticut – State of Connecticut Department of Rehabilitation Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 86 |
| Total number of SMP team member hours | 7,122 |
| Number of group outreach and education events | 193 |
| Estimated number of people reached through group outreach and education events | 7,868 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 518 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,211

Delaware – Delaware DHSS – Division of Services for Aging and Adults with Physical Disabilities (end date: May 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 4 |
| Total number of SMP team member hours | 2,921 |
| Number of group outreach and education events | 56 |
| Estimated number of people reached through group outreach and education events | 2,071 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 20 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

Delaware – Delaware DHSS – Division of Social Services (start date: June 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 16 |
| Total number of SMP team member hours | 1,567 |
| Number of group outreach and education events | 69 |
| Estimated number of people reached through group outreach and education events | 2,044 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 26 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$241,734

District of Columbia – AARP Legal Counsel for the Elderly

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 59 |
| Total number of SMP team member hours | 7,367 |
| Number of group outreach and education events | 280 |
| Estimated number of people reached through group outreach and education events | 7,887 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 300 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$235,290

Florida – eQHealth Solutions, Inc. (end date: May 2019)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 35 |
| Total number of SMP team member hours | 5,717 |
| Number of group outreach and education events | 274 |
| Estimated number of people reached through group outreach and education events | 81,267 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 449 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$834 |
| Expected Medicare recoveries attributable to the project | \$368 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$368 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

Florida – Florida Department of Elder Affairs (start date: June 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 192 |
| Total number of SMP team member hours | 5,970 |
| Number of group outreach and education events | 549 |
| Estimated number of people reached through group outreach and education events | 15,685 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 4,090 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$460,557

Georgia – Department of Human Services (end date: December 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 113 |
| Total number of SMP team member hours | 5,297 |
| Number of group outreach and education events | 556 |
| Estimated number of people reached through group outreach and education events | 30,346 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 1,436 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

Georgia – eQHealth Solutions, Inc. (start date: June 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 86 |
| Total number of SMP team member hours | 3,152 |
| Number of group outreach and education events | 98 |
| Estimated number of people reached through group outreach and education events | 28,297 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 321 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$329,326

Guam – Guam Department of Public Health and Social Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 17 |
| Total number of SMP team member hours | 2,944 |
| Number of group outreach and education events | 127 |
| Estimated number of people reached through group outreach and education events | 1,995 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 1,400 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$95,000

Hawaii – State of Hawaii Department of Health

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 67 |
| Total number of SMP team member hours | 6,453 |
| Number of group outreach and education events | 104 |
| Estimated number of people reached through group outreach and education events | 10,787 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 147 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$245,764

Idaho – Idaho Commission on Aging

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 107 |
| Total number of SMP team member hours | 9,604 |
| Number of group outreach and education events | 481 |
| Estimated number of people reached through group outreach and education events | 16,182 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 3,684 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$249,508

Illinois – AgeOptions

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 97 |
| Total number of SMP team member hours | 7,899 |
| Number of group outreach and education events | 694 |
| Estimated number of people reached through group outreach and education events | 31,500 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 4,432 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$814 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$390,823 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$358,863

Indiana – Indiana Association of Area Agencies on Aging Education Institute

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 66 |
| Total number of SMP team member hours | 7,775 |
| Number of group outreach and education events | 426 |
| Estimated number of people reached through group outreach and education events | 37,795 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 2,408 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$303,697

Iowa – Northeast Iowa Area Agency on Aging (end date: August 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 21 |
| Total number of SMP team member hours | 3,358 |
| Number of group outreach and education events | 66 |
| Estimated number of people reached through group outreach and education events | 2,335 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 72 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

Iowa – Iowa Insurance Division (start date: June 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 378 |
| Total number of SMP team member hours | 4,945 |
| Number of group outreach and education events | 216 |
| Estimated number of people reached through group outreach and education events | 14,270 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 3,624 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,734

Kansas – Kansas Department on Aging and Disability Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 70 |
| Total number of SMP team member hours | 3,121 |
| Number of group outreach and education events | 136 |
| Estimated number of people reached through group outreach and education events | 11,942 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 2,604 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$262,153

Kentucky – Louisville Metro Department of Public Health & Wellness

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 128 |
| Total number of SMP team member hours | 10,324 |
| Number of group outreach and education events | 472 |
| Estimated number of people reached through group outreach and education events | 20,094 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 2,592 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$7,712 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$7,712 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$288,445

Louisiana – eQHealth Solutions, Inc.

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 47 |
| Total number of SMP team member hours | 4,523 |
| Number of group outreach and education events | 202 |
| Estimated number of people reached through group outreach and education events | 72,896 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 465 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$10,850,229 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$280,508

Maine – Maine Department of Health and Human Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 119 |
| Total number of SMP team member hours | 12,781 |
| Number of group outreach and education events | 576 |
| Estimated number of people reached through group outreach and education events | 13,157 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 7,012 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$251,160

Maryland – Maryland Department of Aging

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 148 |
| Total number of SMP team member hours | 8,115 |
| Number of group outreach and education events | 395 |
| Estimated number of people reached through group outreach and education events | 22,841 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 15,315 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$287,337

Massachusetts – Elder Services of the Merrimack Valley, Inc.

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 42 |
| Total number of SMP team member hours | 6,683 |
| Number of group outreach and education events | 197 |
| Estimated number of people reached through group outreach and education events | 13,806 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 91 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$11,358 |
| Expected Medicare recoveries attributable to the project | \$2,179 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$6,533 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$8,713 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$304,115

Michigan – MMAP, Inc.

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 848 |
| Total number of SMP team member hours | 22,397 |
| Number of group outreach and education events | 871 |
| Estimated number of people reached through group outreach and education events | 73,135 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 9,125 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$349,226

Minnesota – Minnesota Board on Aging

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 111 |
| Total number of SMP team member hours | 6,797 |
| Number of group outreach and education events | 806 |
| Estimated number of people reached through group outreach and education events | 23,261 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 1,120 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$289,395

Mississippi – eQHealth Solutions, Inc.

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 40 |
| Total number of SMP team member hours | 5,995 |
| Number of group outreach and education events | 149 |
| Estimated number of people reached through group outreach and education events | 39,686 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 319 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,448

Missouri – District III Area Agency on Aging

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 99 |
| Total number of SMP team member hours | 5,798 |
| Number of group outreach and education events | 2,052 |
| Estimated number of people reached through group outreach and education events | 95,597 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 1,499 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$303,543

Montana – Missoula Aging Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 70 |
| Total number of SMP team member hours | 3,294 |
| Number of group outreach and education events | 485 |
| Estimated number of people reached through group outreach and education events | 16,976 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 936 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$244,059

Nebraska – Nebraska Department of Insurance

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 214 |
| Total number of SMP team member hours | 16,790 |
| Number of group outreach and education events | 271 |
| Estimated number of people reached through group outreach and education events | 11,634 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 15,662 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$251,030

Nevada – Nevada Aging and Disability Service Division

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 77 |
| Total number of SMP team member hours | 10,819 |
| Number of group outreach and education events | 473 |
| Estimated number of people reached through group outreach and education events | 17,551 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 3,063 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$2 |
| Expected Medicare recoveries attributable to the project | \$94 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$94 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,416

New Hampshire – Department of Health and Human Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 50 |
| Total number of SMP team member hours | 2,000 |
| Number of group outreach and education events | 439 |
| Estimated number of people reached through group outreach and education events | 15,068 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 5,574 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$247,505

New Jersey – Jewish Family & Vocational Service of Middlesex County

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 45 |
| Total number of SMP team member hours | 7,759 |
| Number of group outreach and education events | 256 |
| Estimated number of people reached through group outreach and education events | 12,894 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 364 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$870 |
| Expected Medicare recoveries attributable to the project | \$2,447 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$2,447 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$319,231

New Mexico – New Mexico Aging and Long Term Services Department

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 30 |
| Total number of SMP team member hours | 4,776 |
| Number of group outreach and education events | 299 |
| Estimated number of people reached through group outreach and education events | 7,015 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 4,572 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$530 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$623,477 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$254,579

New York – Services and Advocacy GLBT Elders, Inc. (end date: May 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 56 |
| Total number of SMP team member hours | 3,447 |
| Number of group outreach and education events | 151 |
| Estimated number of people reached through group outreach and education events | 9,072 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 189 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

New York – New York Statewide Senior Action Council, Inc.
(start date: June 2018)

| Performance measures | Total for 2018 |
|---|-----------------------|
| Total number of active SMP team members | 11 |
| Total number of SMP team member hours | 4,397 |
| Number of group outreach and education events | 205 |
| Estimated number of people reached through group outreach and education events | 32,930 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 1,025 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$429,943

North Carolina – North Carolina Department of Insurance

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 304 |
| Total number of SMP team member hours | 16,905 |
| Number of group outreach and education events | 888 |
| Estimated number of people reached through group outreach and education events | 212,413 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 15,332 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$345,437

North Dakota – Minot State University

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 113 |
| Total number of SMP team member hours | 5,167 |
| Number of group outreach and education events | 844 |
| Estimated number of people reached through group outreach and education events | 20,525 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 171 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$238,000

Ohio – Pro Seniors, Inc.

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 45 |
| Total number of SMP team member hours | 6,150 |
| Number of group outreach and education events | 295 |
| Estimated number of people reached through group outreach and education events | 19,797 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 383 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$364,851

Oklahoma – Oklahoma Insurance Department

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 43 |
| Total number of SMP team member hours | 3,750 |
| Number of group outreach and education events | 480 |
| Estimated number of people reached through group outreach and education events | 32,213 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 670 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$47 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$47 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$274,467

Oregon – Department of Human Services, Office of Financial Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 256 |
| Total number of SMP team member hours | 9,336 |
| Number of group outreach and education events | 347 |
| Estimated number of people reached through group outreach and education events | 22,514 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 10,030 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$279,193

Pennsylvania – Center for Advocacy for the Rights and Interests of the Elderly

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 39 |
| Total number of SMP team member hours | 7,548 |
| Number of group outreach and education events | 234 |
| Estimated number of people reached through group outreach and education events | 5,775 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 1,012 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$387,150

Puerto Rico – Ombudsman Office for the Elderly (end date: May 2019)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 0 |
| Total number of SMP team member hours | 0 |
| Number of group outreach and education events | 0 |
| Estimated number of people reached through group outreach and education events | 0 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 0 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

Puerto Rico – Hispanic-American Institute, Inc. (start date: June 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 3 |
| Total number of SMP team member hours | 2,298 |
| Number of group outreach and education events | 12 |
| Estimated number of people reached through group outreach and education events | 28 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 3 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$276,284

Rhode Island – Rhode Island Department of Elderly Affairs

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 102 |
| Total number of SMP team member hours | 8,270 |
| Number of group outreach and education events | 304 |
| Estimated number of people reached through group outreach and education events | 9,735 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 5,016 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$2,180 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$242,145

South Carolina – South Carolina Office of Lieutenant Governor

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 30 |
| Total number of SMP team member hours | 5,267 |
| Number of group outreach and education events | 307 |
| Estimated number of people reached through group outreach and education events | 18,098 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 8,025 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$290,985

South Dakota – South Dakota Department of Human Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 67 |
| Total number of SMP team member hours | 3,713.57 |
| Number of group outreach and education events | 119 |
| Estimated number of people reached through group outreach and education events | 5,341 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 4,835 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$240,734

Tennessee – Upper Cumberland Development District

Performance measures

Total for 2018

| | |
|---|---------|
| Total number of active SMP team members | 426 |
| Total number of SMP team member hours | 19,066 |
| Number of group outreach and education events | 830 |
| Estimated number of people reached through group outreach and education events | 60,710 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 32,246 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$8,042 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$310,478

Texas – Better Business Bureau Educational Foundation

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 189 |
| Total number of SMP team member hours | 9,413 |
| Number of group outreach and education events | 1,010 |
| Estimated number of people reached through group outreach and education events | 45,066 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 820 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$446,096

U.S. Virgin Islands – Legal Services of the Virgin Islands, Inc.
(start date: June 2018)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 1 |
| Total number of SMP team member hours | 224 |
| Number of group outreach and education events | 0 |
| Estimated number of people reached through group outreach and education events | 0 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 0 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$95,000

Utah – Utah Department of Human Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 211 |
| Total number of SMP team member hours | 17,948 |
| Number of group outreach and education events | 1,419 |
| Estimated number of people reached through group outreach and education events | 48,838 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 17,501 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$552,399 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$657 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$657 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$252,386

Vermont – Community of Vermont Elders

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 29 |
| Total number of SMP team member hours | 6,127 |
| Number of group outreach and education events | 217 |
| Estimated number of people reached through group outreach and education events | 4,822 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 46 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$239,232

Virginia – Virginia Association of Area Agencies on Aging, Inc.

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 101 |
| Total number of SMP team member hours | 10,099 |
| Number of group outreach and education events | 498 |
| Estimated number of people reached through group outreach and education events | 29,289 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 5,636 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$316,512

Washington – Washington State Office of the Insurance Commissioner

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 210 |
| Total number of SMP team member hours | 7,427 |
| Number of group outreach and education events | 551 |
| Estimated number of people reached through group outreach and education events | 13,470 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 22,608 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$153 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$345 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$345 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$305,750

West Virginia – West Virginia Bureau of Senior Services

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 66 |
| Total number of SMP team member hours | 6,508 |
| Number of group outreach and education events | 687 |
| Estimated number of people reached through group outreach and education events | 26,697 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 3,083 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,072

Wisconsin – eQHealth Solutions, Inc. (end date: May 2019)

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 42 |
| Total number of SMP team member hours | 3,989 |
| Number of group outreach and education events | 122 |
| Estimated number of people reached through group outreach and education events | 59,171 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 188 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$1,319 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$1,319 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

Wisconsin – Greater Wisconsin Agency on Aging Resources Inc.
(start date: June 2018)

| Performance measures | Total for 2018 |
|---|-----------------------|
| Total number of active SMP team members | 5 |
| Total number of SMP team member hours | 1,531 |
| Number of group outreach and education events | 30 |
| Estimated number of people reached through group outreach and education events | 2,645 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 48 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$0 |
| Expected Medicare recoveries attributable to the project | \$0 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$0 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$0 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$298,546

Wyoming – Wyoming Senior Citizens, Inc.

| Performance measures | Total for 2018 |
|---|----------------|
| Total number of active SMP team members | 61 |
| Total number of SMP team member hours | 6,885 |
| Number of group outreach and education events | 101 |
| Estimated number of people reached through group outreach and education events | 4,037 |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | 4,783 |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | \$10,216 |
| Expected Medicare recoveries attributable to the project | \$2,973 |
| Additional expected Medicare recoveries attributable to the project* | \$0 |
| Expected Medicaid recoveries attributable to the project | \$0 |
| Additional expected Medicaid recoveries attributable to the project* | \$0 |
| Savings to beneficiaries attributable to the project | \$1,305 |
| Other savings attributable to the project (e.g., savings to supplemental insurance) | \$0 |
| Total savings attributable to the project | \$4,278 |

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$236,651

APPENDIX F

Definitions of Performance Measures

| | |
|--|--|
| Total number of active SMP team members | Individuals who spent any time on the SMP program, including those paid by the SMP program, those paid in kind, and volunteer team members. |
| Total number of SMP team member hours | Hours contributed by team members while performing SMP work and receiving training to perform SMP work, including time spent by team members paid by the SMP program, team members paid in kind, and volunteer team members. |
| Number of group outreach and education events | Community outreach events, education activities, and presentations to educate beneficiaries, family members, caregivers, and others about SMP services and detecting health care fraud, errors, and abuse. |
| Estimated number of people reached through group outreach and education events | Total estimated number of people reached as a result of SMP group outreach and education activities. |
| Number of individual interactions with, or on behalf of, a Medicare beneficiary | Individual interactions between SMP team members and beneficiaries, family members, caregivers, or others for the purpose of discussing or gathering information about potential health care fraud, errors, or abuse. |
| Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others | Health care expenditures for which the Government, a beneficiary, or other entity (e.g., secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the SMP project. |
| Expected Medicare recoveries attributable to the projects | This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicare, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project. |
| Additional expected Medicare recoveries attributable to the projects | This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicare, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved. |

Definitions of Performance Measures (continued)

Expected Medicaid recoveries attributable to the projects

This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid Fraud Control Unit or a law enforcement agency. This measure includes recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Additional expected Medicaid recoveries attributable to the projects

This amount represents actual and expected Medicaid recoveries are from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

Savings to beneficiaries attributable to the projects

Money recouped to an individual as a result of the SMP project (e.g., copayments, deductibles, or any other out-of-pocket expenses).

Other savings attributable to the projects (e.g., savings to supplemental insurance)

Money recouped to an entity other than Medicare, Medicaid, or a beneficiary (e.g., a secondary health insurer) as a result of the SMP project.
