

RECOMMENDATIONS FOR THE REPORT, "EVALUATION OF SECURITY
FEATURES OF THE STEWART LEE
UDALL U.S. DEPARTMENT OF THE
INTERIOR BUILDING"
(REPORT No. ER-EV-PMB-0005-2014)

Report No.: 2018-ER-045 August 2018



Memorandum AUG 2 3 2018

To: Allen Lawrence

Division Chief, Internal Control and Audit Follow-Up

From: Nicki Miller / Weki Mullu

Regional Manager

Subject: Verification Review – Recommendations for the Report, "Evaluation of Security

Features of the Stewart Lee Udall U.S. Department of the Interior Building,"

(Report No. ER-EV-PMB-0005-2014)

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The Office of Inspector General has completed a verification review of two recommendations we presented in our April 30, 2015 report titled *Evaluation of Security Features of the Stewart Lee Udall U.S. Department of the Interior Building*. Our objective for this review was to determine whether the U.S. Department of the Interior (DOI) and its bureaus have implemented our report's Recommendations 1 and 6 as they reported to the DOI's Office of Financial Management (PFM), a component of the Office of Policy, Management and Budget (PMB). We concluded that these two recommendations have been resolved and implemented.

Background

Our report made six recommendations designed to help the DOI address security issues at the Udall building's vehicle and pedestrian entrances, ineffective risk mitigation, inconsistent tracking of malfunctions of the garages' retractable vehicle-restraint bollards, and lax security practices at pedestrian entrances. The DOI's Office of Acquisition and Property Management reviewed an October 20, 2014 draft of our report, concurred with all of the recommendations, and detailed its plan to implement them. In a January 22, 2015 memorandum, we referred all six recommendations to the PFM to track their implementation. The PFM has reported that as of the date of this verification review, all recommendations except Recommendation 4 have been resolved and implemented.

Scope and Methodology

The scope of this review was limited to determining whether the DOI has implemented Recommendations 1 and 6, as reported by the PFM. We did not review the other recommendations because of their status or the timing of their resolution; Recommendation 4 has been resolved but not implemented, and Recommendations 2, 3, and 5 were not implemented within the time period we reviewed.

To accomplish our objective, we reviewed official correspondence and documentation related to the actions the DOI took to implement each recommendation. We did not test internal controls, visit sites, or do fieldwork to determine whether the DOI corrected the deficiencies we initially identified. As a result, we did not conduct this review in accordance with the Generally Accepted Government Auditing Standards issued by the Comptroller General of the United States or the Quality Standards for Inspection and Evaluation issued by the Council of the Inspectors General on Integrity and Efficiency.

Results of Review

We found that the DOI has implemented Recommendations 1 and 6.

Recommendation 1 (to the PMB): Consider replacing the flawed bollard system or develop and implement a plan to ensure that the security level of the garage entrances is adequate for a high-security Federal building.

Actions Taken: The DOI's Office of Facilities and Administrative Services (OFAS) provided documentation to support that it had considered replacing the flawed bollard system, including a conversion pricing proposal obtained in October 2014. In addition, in June 2015 the DOI's Office of Law Enforcement and Security (OLES) compiled a document, *Overview and Options Regarding the Main Interior Building Retractable Bollard System*, which provides background on the barriers, previous security assessments, descriptions of other Federal agencies' barrier systems, and replacement options for the Udall building's bollard systems.

Recommendation 6 (to the OLES): Increase the oversight and accountability of the contract guards to ensure that they perform their duties correctly.

Actions Taken: The OLES provided documentation to support that it maintains an outside contract with a statement of work that outlines the types and frequencies of quality assurance and quality control tests of the building's security guards. These tests include inspecting guards' credentials and daily logs, and conducting periodic intrusion tests. Immediate notification is required for serious infractions.

Based on our review, we determined that the requirements for Recommendations 1 and 6 were met, and we consider both recommendations resolved and implemented. We informed officials from the DOI and its bureaus of the results of this review on August 9, 2018.

We would like to thank the PFM, OFAS, and the OLES for providing information we requested during our review. If you have any questions about this memorandum, please contact me at 202-208-5745.

cc: Nancy Thomas, Audit Liaison Officer, PFM
Joe Nassar, Director, OFAS
Steve Hargrave, Assistant Director, Internal Security Operations Branch, OLES

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