#### OFFICE OF INSPECTOR GENERAL

U.S. Agency for International Development

# USAID Complied in Fiscal Year 2022 With the Payment Integrity Information Act of 2019

Final Report 0-000-23-006-C May 19, 2023





#### **MEMORANDUM**

**DATE:** May 19, 2023

**TO:** USAID, Chief Financial Officer, Reginald W. Mitchell

FROM: Deputy Assistant Inspector General for Audit, Alvin Brown /s/

**SUBJECT:** USAID Complied in Fiscal Year 2022 With the Payment Integrity Information

Act of 2019 (0-000-23-006-C)

Enclosed is the final report on U.S. Agency for International Development's (USAID's) compliance with Public Law 116-117, the Payment Integrity Information Act of 2019 (PIIA). The Office of Inspector General (OIG) contracted with the independent certified public accounting firm of GKA P.C. Certified Public Accountants and Consultants (GKA) to conduct the review. The contract required the firm to perform the review in accordance with the PIIA, Office of Management and Budget (OMB), Transmittal of Appendix C to OMB A-123, "Requirements for Payment Integrity Improvement," (M-21-19), March 5, 2021, and the Council of the Inspectors General on Integrity and Efficiency (CIGIE), "Guide for Payment Integrity Information Act Compliance Reviews," November 8, 2022. In addition, GKA conducted their review in accordance with the CIGIE Quality Standards for Inspection and Evaluation, December 2020.

In carrying out its oversight responsibilities, OIG reviewed the firm's report and related documentation and inquired of its representatives. The firm is responsible for the enclosed report and the conclusions expressed in it. We found no instances in which GKA did not comply, in all material respects, with applicable standards.

The review objective was to determine whether USAID complied with the PIIA for Fiscal Year (FY) 2022. To answer the review objective, GKA reviewed the payment integrity information in the USAID annual financial statement and the accompanying materials to the financial statement for FY 2022.

The firm concluded that USAID complied with the requirements of the PIIA for fiscal year 2022. However, GKA noted that USAID's risk assessment support was not consistent with data published on OMB's website PaymentAccuracy.gov and made two recommendations.

To address the weaknesses identified in the report, we recommend that USAID's Chief Financial Officer:

**Recommendation 1.** Provide training to staff on how to navigate the PIIA related questionnaires at OMB MAX.

**Recommendation 2.** Request OMB assistance to correct published risk assessment data at OMB MAX.

In finalizing the report, the audit firm evaluated USAID's responses to the recommendations. After reviewing that evaluation, we consider the recommendations resolved but open pending completion of planned activities. For recommendations I and 2, please provide evidence of final action to the Audit Performance and Compliance Division.

We appreciate the assistance provided to our staff and the audit firm's employees during the engagement.

## Office of Inspector General U.S. Agency for International Development



# Independent Accountant's Review Report USAID Complied with the Payment Integrity information Act of 2019 in Fiscal Year 2022

May 12, 2023

Submitted by:



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Member of the American Institute of Certified Public Accountants

#### Member of the American Institute of Certified Public Accountants

#### Independent Accountant's Review Report

Chief Financial Officer and Inspector General U.S. Agency for International Development Washington, D.C.

RE: Review of USAID's compliance with the requirements of the Payment Integrity Information Act of 2019 (PIIA) in Fiscal Year (FY) 2022.

This report presents the results of GKA, P.C. Certified Public Accountants and Consultants (GKA) review of the United States Agency for International Development's (USAID) compliance with the Payment Integrity Information Act of 2019 (PIIA). The USAID Office of the Inspector General (OIG) contracted with GKA to conduct the review. The objective was to determine whether USAID complied with the requirements of the PIIA.

We reviewed the Payment Integrity information (financial data and other information) in the USAID annual financial statement and the accompanying materials to the financial statement for FY 2022 for the purpose of obtaining limited assurance as a basis for reporting whether any material modifications should be made to the financial data and other information in order for them to be in accordance with the *Payment Integrity Information Act* of 2019 (PIIA). A review includes primarily applying analytical procedures to management's financial data and making inquiries of entity management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial data and other information as a whole. Accordingly, we do not express such an opinion.

#### Management's Responsibility for the Financial Data and Other Information

USAID management is responsible for compliance with the requirements of PIIA; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of the financial data and other information that are free from material misstatement whether due to fraud or error.

#### Accountant's Responsibility

Our responsibility is to conduct the review engagement in accordance with the Council of the Inspectors General on Integrity and Efficiency (CIGIE) Quality Standards for Inspection and Evaluation (Blue Book), the CIGIE guidance for PIIA compliance reviews, and the Office of Management and Budget (OMB) Circular A-123, Appendix C, Requirements for Payment Integrity Improvement, Memorandum (M-21-19). Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the financial data and other information for them to be in accordance with the PIIA. We believe that the results of our procedures provide a reasonable basis for our conclusion.

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This is further defined in **Appendix A**, "Scope and Methodology" of the report.

#### **Accountant's Conclusion**

Based on our review, USAID complied with the PIIA Act of 2019 in fiscal year 2022. We are not aware of any material modifications that should be made to the accompanying financial data and other information in order for them to be in accordance with the *Payment Integrity Information Act* of 2019.

The report contains one finding and two recommendations.

The report presents our conclusion with respect to the compliance review objectives described above. Accordingly, it is not suitable for any other purpose.

We appreciate the assistance we received from the staff of USAID and appreciate the opportunity to be of service to the agency.

/s/

Washington, DC May 12, 2023

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#### INTRODUCTION

GKA, P.C. (GKA), certified public accountants and consultants, was contracted by the Office of the Inspector General (OIG) of the U.S. Agency for International Development (USAID or the Agency) to determine whether, in FY 2022, USAID complied with the requirements of the Payment Integrity Information Act of 2019. To accomplish the objective, GKA reviewed USAID's FY 2022 Agency Financial Report (AFR) and evaluated whether USAID conducted a program-specific risk assessment for all programs covered by Office of Management and Budget (OMB) requirements.

Reducing improper payments and protecting taxpayer money has been a top priority for several Administrations. PIIA requires the identification of improper payments (IPs) and defines these as a payment that should not have been made or that was made in an incorrect amount. Such payments include an overpayment or underpayment, under a statutory, contractual, administrative, or other legally applicable requirement; and includes any payments made to an ineligible recipient, payments for an ineligible goods or services, duplicate payments, payments for goods or services not received (except for such payments authorized by law), and payments that do not account for credit for applicable discounts.

To reduce these improper payments—made "to the wrong entity, in the wrong amount, or for the wrong reason" —Congress enacted legislation. In 2002, Congress enacted the Improper Payments Information Act of 2002 (IPIA), which required federal agencies to annually identify programs and activities at high risk of improper payments, estimate the amount of improper payments in those programs, perform recovery auditing if program payments exceeded \$500 million, and report to Congress on steps taken to reduce improper payments.

In July 2010, the *Improper Payments Elimination and Recovery Act of 2010* (IPERA)<sup>4</sup>, which amended IPIA, was signed into law. IPERA strengthened IPIA by increasing requirements for identifying and reporting on improper payments. IPERA clarified the programs to be reviewed and expanded improper payments recapture activities. IPERA also required each office of the Inspector General (OIG) to annually conduct an audit to determine its agency's compliance with improper payments requirements and established additional requirements for agencies that were deemed noncompliant.

In January 2013, the *Improper Payments Elimination and Recovery Improvement Act of 2012* (IPERIA)<sup>5</sup> was enacted. The IPERIA further amended IPIA by redefining "payment" to refer to all payments (including payments that were made to employees) except intragovernmental transactions. It also codified the ongoing efforts of the OMB to develop and enhance the U.S. Government's Do Not Pay Initiative (DNP), which included the creation of a centralized DNP list for Federal departments and agencies to check prior to disbursing payments. It also required OMB to identify high-priority federal programs for greater levels of oversight and review,<sup>6</sup> provide guidance to agencies for improving estimates of improper payments and establish a working system for prepayments and pre-award reviews.

<sup>1</sup> Office of Management and Budget (OMB) Memorandum M-15-02, October 20, 2014.

<sup>2</sup> Improper Payments Information Act of 2002, Public Law 107-300, November 26, 2002.

<sup>3</sup> The term "program and activity" is referred to in this report as "program."

<sup>4</sup> Improper Payments Elimination and Recovery Act of 2010, Public Law 111-204, §§ 2 and 3, July 22, 2010.

<sup>5</sup> Improper Payments Elimination and Recovery Improvement Act of 2012, Public Law 112-248, §§ 1 through 5, January 10, 2013.

<sup>6</sup> USAID does not have any high-priority programs, as identified by OMB

In October 2014, OMB issued guidance for agencies to implement improper payments legislation in Appendix C, "Requirements for Effective Estimation and Remediation of Improper Payments," of OMB Circular A-123, "Management's Responsibility for Enterprise Risk Management and Internal Control." On June 26, 2018, OMB released an updated version of Appendix C, "Requirements for Payment Integrity Improvement." The guidance, among other things, defines the programs and payments that agencies must assess for the risk of improper payments and provides requirements for determining whether the risk of improper payments is significant, developing an estimate of improper payments, performing recapture audit activities, and reporting improper payments activities.

On March 2, 2020, the President signed the Payment Integrity Information Act of 2019 (PIIA) into law. PIIA repealed IPERA (and other laws) but set forth similar improper payment reporting requirements, including an annual compliance report by Inspectors General (IGs). OMB updated its Circular A-123, Appendix C M-21-19, Requirements for Payment Integrity Improvement, PIIA guidance on March 5, 2021. The guidance is fully effective starting FY 2021.

PIIA amended improper payment reporting requirements. IGs are required to review agency assessments of high-risk improper payment programs and submit to Congress any recommendation to improve improper payment determinations or estimation methodologies. Section 3353 of Title 31 requires IGs to determine whether agencies are complying with improper payment assessment and reporting requirements each fiscal year. The IG must report the agency's compliance status to the head of the agency, the Senate Committee on Homeland Security and Governmental Affairs (HSGAC), the House Committee on Oversight and Reform (COR), and the Comptroller General. There are provisions allowing IGs to keep and use some funds recovered through agency recovery audits. The Act also requires CIGIE to publish compliance determinations on a public central website.

PIIA requires each agency to assess the risk of, estimate, report, reduce, and recover improper payments. It also requires each IG to conduct an annual review to determine whether its agency has complied with the requirements.

#### **EXECUTIVE SUMMARY**

Based on the results of the FY 2022 PIIA compliance review of USAID:

- USAID is compliant with the requirements of PIIA in FY 2022.
- The agency complied with PIIA requirements Ia, Ib, 2a and 2b. Requirements 3, 4, 5a, 5b, 5c and 6 are not applicable to the agency because it did not report any estimated improper payments and unknown payments that exceeded the statutory threshold; I.5 percent of program outlays and \$10 million in total or \$100 million regardless of the associated percentage of the program's total annual outlays that the estimated IP and UP amount represents. Table of Assessment of USAID's Compliance with PIIA showing PIIA compliance requirement number, requirement description and agency compliant status is shown on Page II of the report.
- All the Agency's programs were found in compliance. A Table showing criteria assessed, name of each
  agency program assessed and whether the program was compliant or non-compliant is shown on
  Appendix B Page 16.

We conducted our compliance review from February through April 2023. The review was conducted in accordance with CIGIE Quality Standards for Inspection and Evaluation (Blue Book) and the CIGIE

guidance for PIIA compliance reviews, which requires that a review be planned and performed, based on the objectives, to determine whether USAID complied with the Payment Integrity Act of 2019 in FY 2022 and to provide a reasonable basis for the findings and conclusions, as applicable. GKA believes that, based on the review objectives, the evidence obtained provides a reasonable basis for our findings and conclusions. The purpose of this report is to communicate the results of the review and its related findings and conclusions, as applicable.

More information on the scope and methodology can be found in **Appendix A.** 

#### **SUMMARY**

We concluded that USAID complied with the requirements of PIIA for FY 2022. We are reporting one (I) finding and two (2) recommendations in this report. The Chief Financial Officer had no objections to the content of the report.

#### **Finding**

During our review of USAID's FY 2022 compliance with Payment Integrity Information Act (PIIA) of 2019, GKA noted that USAID's risk assessment support is not consistent with risk assessment data published on OMB's website paymentaccuracy.gov. Twenty six (26) programs totaling \$6.99 Billion USAID funded payments were reported on the OMB website as susceptible to significant improper or unknown payments, however, the results of the risk assessment for these programs support reviewed by GKA indicated these programs were not susceptible to significant improper or unknown payments. The agency is working with OMB to correct the published risk assessment data.

Appendix C to OMB Circular A-123, Requirements for Payment Integrity Improvement, M-21-19, Part VII A.2, states that at a minimum, all agencies will provide OMB with data related to the status of their IP risk assessments, their identification and recovery of overpayments, and other agency-wide reporting requirements applicable to agencies with programs in both Phase I as well as those with programs in Phase 2.

USAID's PIIA staff training on how to navigate the questionnaires at OMB MAX website was inadequate. Incorrect information was submitted on OMB MAX and there is a risk that the agency will waste resources to prepare and submit additional reports not required by OMB to comply with Appendix C to OMB Circular A-123.

#### Recommendation

We recommend that USAID Office of the Chief Financial Officer:

- I. Provide training to its staff on how to navigate the PIIA related questionnaires at OMB MAX.
- 2. Request OMB assistance to correct published risk assessment data at OMB MAX.

This communication did not affect the agency's compliance with PIIA.

#### Status of Prior Year Finding and Recommendation

#### **Prior Year Finding**

- USAID's overpayment amount identified for recapture, recovered and recovery rate on the agency's AFR did not reconcile with the information published on the OMB paymentaccuracy.gov website.
- The list of USAID programs on the OMB paymentaccuracy.gov website was not complete compared to the list provided to support the agency's risk assessment. The website is missing several programs.

#### **Prior Year Recommendation**

We recommend that USAID Office of the Chief Financial Officer implement additional controls to ensure the information in the agency's AFR is periodically reconciled with the information published on OMB paymentaccuracy.gov website.

Status of Prior Year Finding and Recommendation: Closed as of March 27, 2023.

#### **BACKGROUND**

The Payment Integrity Information Act of 2019 (PIIA) rescinded the Improper Payments Information Act of 2002 (IPIA), the Improper Payments Elimination and Recovery Act of 2010 (IPERA), and Improper Payments Elimination and Recovery Improvement Act of 2012 (IPERIA). However, many of the requirements for reporting Payment Integrity information remain in place.

PIIA defines significant improper payments for programs as those totaling \$10 million during a single FY and 1.5 percent of total program outlays, or those totaling \$100 million regardless of the percentage. Besides reporting on estimated improper payments that reach these thresholds, the legal requirements for compliance with the act means the agency complied with items 1a through 6 below as described in the updated CIGIE guidance required under PIIA dated November 2022:

- Ia) published payment integrity information with the annual financial statement and in the accompanying materials to the annual financial statement of the agency for the most recent FY in accordance with OMB guidance;
- Ib) posted the annual financial statement and accompanying materials required under guidance of OMB on the agency website;
- 2a) conducted improper payment risk assessments for each program with annual outlays greater than \$10 million at least once in the last three years;
- 2b) adequately concluded whether the program is likely to make improper payments (IPs) and unknown payments (UPs) above or below the statutory threshold<sup>7</sup>;
- 3) published IP and UP estimates for programs susceptible to significant IPs and UPs in the accompanying materials to the annual financial statement;
- 4) published corrective action plans for each program for which an estimate above the statutory threshold was published in the accompanying materials to the annual financial statement:
- 5a) published an IP and UP reduction target for each program for which an estimate above the statutory threshold was published in the accompanying materials to the annual financial statement;
- 5b) demonstrated improvements to payment integrity or reached a tolerable IP and UP rate;
- 5c) developed a plan to meet the IP and UP reduction target; and
- 6) reported an IP and UP estimate of less than 10 percent for each program for which an estimate was published in the accompanying materials to the annual financial statement.

Additionally, PIIA requires agencies to:

• Perform payment recovery or recapture audits for each program and activity that expends

<sup>&</sup>lt;sup>7</sup> Programs are considered to be above the statutory threshold if they are reporting an annual IP and UP estimate that is either above \$10 million and 1.5% of the program's total annual outlays or above \$100 million regardless of the associated percentage of the program's total annual outlays that the estimated IP and UP amount represents.

- \$1 million or more annually if conducting such audits would be cost-effective.
- Conduct a financial management improvement program and continue to review their programs and activities annually to identify those susceptible to significant improper payments.
- Review prepayment and pre-award procedures and conduct a thorough review of available databases, including the Do Not Pay Portal, before releasing Federal funds.

Prior to FY 2017, USAID programs were designated as A01 through A27 (27 program areas). Beginning in FY 2017, USAID aligned its program structure with the U.S. Department of State and USAID Standardized Program Structure and Definitions (SPSD) that consists of 48 programs. In FY 2022, USAID assessed the risk of improper payments in all program areas (for a total of 75 programs), as payments in those programs will continue into the future.

USAID is in the second year of a three year risk assessment cycle since the beginning of FY 2022. The agency assessed the risk of improper payments in all program areas in FY 2022. USAID did not identify a significant change in legislation or a significant increase in funding levels during the FY 2022 reporting period. Therefore, the Agency was not required to estimate program risks or provide further reporting in FY 2022. Notwithstanding, the Agency performed program risk assessments in all programs areas in FY 2022 and 2021. The next scheduled risk assessment is planned for FY 2023.

#### **REVIEW RESULTS: USAID COMPLIED WITH PIIA**

In FY 2022, USAID met the criteria for compliance with PIIA. OMB M-21-19, Transmittal of Appendix C to OMB Circular A-123, Part VI. A<sup>8</sup>, lists six requirements (shown in the following table) for review to determine compliance. These requirements are consistent with PIIA compliance requirements. A full listing of USAID's PIIA compliance by requirement and program can be found in Appendix B.

#### Assessment of USAID's Compliance with PIIA

	Requirement	Compliant?
la	published payment integrity information with the annual financial statement and in the accompanying materials to the annual financial statement of the agency for the most recent FY in accordance with OMB guidance;	Yes
lb	posted the annual financial statement and accompanying material required under guidance of OMB on the agency website;	Yes
2a	conducted improper payment risk assessments for each program with annual outlays greater than \$10 million at least once in the last three years;	Yes
2b	adequately concluded whether the program is likely to make improper payments (IPs) and unknown payments (UPs) above or below the statutory threshold;	Yes
3	published IP and UP estimates for programs susceptible to significant IPs and UPs in the accompanying materials to the annual financial statement;	Not Applicable
4	published corrective action plans for each program for which an estimate above the statutory threshold was published in the accompanying materials to the annual financial statement;	Not Applicable
5a	published an IP and UP reduction target for each program for which an estimate above the statutory threshold was published in the accompanying materials to the annual financial statement;	Not Applicable
5b	demonstrated improvements to payment integrity or reached a tolerable IP and UP rate;	Not Applicable
5c	developed a plan to meet the IP and UP reduction target; and	Not Applicable
6	reported an IP and UP estimate of less than 10 percent for each program for which an estimate was published in the accompanying materials to the annual financial statement.	Not Applicable

<sup>&</sup>lt;sup>8</sup> OMB M-21-19 Transmittal of Appendix C to OMB Circular A-123, Requirements for Payment Integrity improvement.

#### Requirement I: Agency Financial Report was Published and Required Disclosures were Included

Related to the first requirement, we determined that USAID's FY 2022 payment integrity report's substantially complete, accurate, reliable, and relevant and in compliance with PIIA. We determined that USAID:

- Ia) published payment integrity information with the annual financial statement and in the accompanying materials to the annual financial statement of the agency for the most recent FY in accordance with OMB guidance;
- Ib) posted the annual financial statement and accompanying materials required under guidance of OMB on the agency website;

Required Improper Payments Disclosures were Made

The AFR included the required improper payments disclosures. For example, the AFR included:

- (I) a description of the Agency's improper payments risk assessment process. (Assessing Risk).
- (II) required information on improper payments identified and recovered outside the payment recapture process. (USAID Management Framework for Payment Integrity).
- (III) actions the Agency has taken or plans to take to recover improper payments; a description of the Agency's payment recapture audit program, including the results of recapture activities, (Recapture of Overpayments).
- (IV) a description of the Agency's improvement of payment accuracy that is attributable to the Do Not Pay (DNP) Initiative (Reduction of Improper Payments with the DNP Initiative).

#### Requirement 2: Required Program Risk Assessments were Performed

Related to requirement 2, per OMB Memorandum M-21-19, for programs that are deemed to be at low risk of significant improper payments, agencies must conduct risk assessments at least once every three years. However, agencies are required annually to consider whether significant changes to either legislation or funding would affect each program's risk susceptibility. We determined whether the Agency:

- 2a) conducted improper payment risk assessments for each program with annual outlays greater than \$10 million at least once in the last three years;
- 2b) adequately concluded whether the program is likely to make IPs and UPs above or below the statutory threshold.

USAID assessed the risk of improper payments in all program areas in FY 2022. Specifically, in FY 2022 USAID evaluated whether each program subject to PIIA had a significant legislative or funding change to identify programs requiring improper payments risk assessments and performed risk assessments using required criteria (that is, risk factors) defined by OMB Circular A-123 for all programs requiring evaluation.

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<sup>&</sup>lt;sup>9</sup> The payment integrity report is included within USAID's FY 2022 AFR.

In FY 2022 the President's budget included additional funding for U.S. Department of State and USAID. It included USAID efforts to fight Transnational Corruption and Advance Democracy; Bolster Humanitarian Assistance; Double Commitments to Women Empowerment, Equality and Equity; Revitalize Workforce; Restore U.S. Climate Leadership; Address Root Causes of Irregular Migration and Reinforce Global Health Leadership. The additional funding also included funds for Afghanistan Supplemental Appropriations Act in FY 2022. Therefore, the Agency incorporated an additional metric to assess program risks and improper payments identification for reporting in FY 2022. USAID did not identify other significant changes in legislation or significant increase in funding levels during the FY 2022 reporting period. The next scheduled risk assessment is planned for FY 2023.

Requirements 3, 4, 5, and 6 do not apply to USAID, which did not report any estimated IPs and UPs that exceeded the statutory threshold; 1.5 percent of program outlays and \$10 million in total, or \$100 million in total, which would have constituted a significant improper payment. 10

#### CONCLUSION

While USAID complied with the requirements for PIIA in FY 2022, the reduction of improper payments continues to be a major focus area for the Federal Government — particularly as agencies may see flat or reduced funding levels in the future. Accordingly, ensuring the proper use of funds entrusted to USAID is critical.

#### **Finding**

During our review of USAID's FY 2022 compliance with Payment Integrity Information Act (PIIA) of 2019, GKA noted that USAID's risk assessment support is not consistent with risk assessment data published on OMB's website paymentaccuracy.gov. Twenty six (26) programs totaling \$6.99 Billion USAID funded payments were reported on the OMB website as susceptible to significant improper or unknown payments, however, the results of the risk assessment for these programs support reviewed by GKA indicated these programs were not susceptible to significant improper or unknown payments. The agency is working with OMB to correct the published risk assessment data.

#### Recommendation

We recommend that USAID Office of the Chief Financial Officer:

- I. Provide training to its staff on how to navigate the PIIA related questionnaires at OMB MAX.
- 2. Request OMB assistance to correct published risk assessment data at OMB MAX.

This communication did not affect the agency's compliance with PIIA

#### **GKA's Evaluation of the Management Response**

GKA acknowledges USAID Management concurrence with the recommendations and proposed corrective action.

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<sup>10</sup> A-123 App. C Part II.A. I

#### **APPENDIX A. SCOPE AND METHODOLOGY**

We conducted the review in Washington, DC, from February 2023 through April 2023. The review was conducted in accordance with CIGIE Quality Standards for Inspection and Evaluation (Blue Book), PIIA, OMB M-21-19 and the CIGIE guidance for PIIA compliance reviews which requires that a review be planned and performed, based on the objectives, to determine whether USAID complied with the Payment Integrity Act of 2019 in FY 2022 and to provide a reasonable basis for the findings and conclusions, as applicable. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions.

Our review objective was to determine whether USAID complied with the requirements of the Payment Integrity Information Act of 2019 for FY 2022.

Accordingly, GKA focused the scope of the review to:

- (1) Determine whether USAID's FY 2022 AFR complied with improper payments reporting requirements,
- (2) Evaluate whether USAID conducted a program-specific risk assessment for all programs covered by OMB requirements, and
- (3) Reach a conclusion as to whether USAID was compliant with PIIA according to OMB guidance.

GKA designed the review to obtain insight into USAID's current processes, procedures, and organizational structure regarding compliance with PIIA requirements. To expedite the review process, and to confirm our understanding of the nature and profile of USAID operations, regulatory requirements, and supporting information systems and controls, we leveraged the results of our FY 2022 audit of USAID's financial statements, which included audits of overseas Missions, and prior audits of USAID's FYs 2011–2021 compliance with improper payment requirements.

To fulfill our responsibilities, and to frame our review work to determine compliance with PIIA in accordance with OMB's procedures related to improper payment reporting and CIGIE Guidance, we:

- Obtained an understanding of the laws, regulations, and other guidance applicable to improper payments.
- Obtained background information, by researching and reviewing Federal laws and regulations as well as prior OIG and Government Accountability Office audit reports. We also reviewed the United States Code and OMB Circulars.
- Conducted process walkthroughs and interviewed officials in the Agency's Office of the Chief Financial Officer to obtain an understanding of USAID's procedures and key processes to comply with the requirements of PIIA. This included USAID's process of identifying significant improper payments, and the process of reporting improper payments information.

U Council of the Inspectors General on Integrity and Efficiency, Guidance for Payment Integrity Information Act Compliance Reviews, November 8, 2022

Based on our review of the laws, regulations, and other guidance related to improper payments, we determined that only requirements I and 2 (Ia, Ib, 2a and 2b) of PIIA were applicable to USAID in FY 2022.

To determine whether USAID complied with requirement I of PIIA, we reviewed the Agency's payment integrity report to confirm whether it was substantially complete, accurate, reliable, and relevant. Specifically, we:

- Reviewed the supporting documentation for the report and recomputed total amounts of overpayment recaptures to determine the accuracy.<sup>12</sup>We also reviewed the Phoenix payment data identified by the Agency to produce the report.
- Reviewed and relied on the audit work related to improper payments that we separately performed during the audit of USAID's FY 2022 financial statements.<sup>13</sup> This audit work concluded that key internal controls over improper payments were designed and operating effectively. Specifically, the audit tested whether I) the Agency's key personnel approved invoices; 2) the Agency's payments were made within 30 days in accordance with the prompt pay act; and 3) these payments had invoices, supporting documents, and completed administrative approval forms that demonstrated the right vendor, amount, and program areas, and that goods and services were received.
- Reviewed USAID reported information on www.paymentaccuracy.gov.

To determine whether USAID complied with requirement 2 of PIIA, we reviewed the Agency's risk assessment process to identify programs susceptible to significant improper payments. Specifically, we interviewed key Agency officials involved with the risk assessment process and:

- reviewed the Agency's supporting documentation, policies, and procedures related to the process;
- evaluated how the Agency identified payment data, qualitative factors, and risk categories;
   and
- reviewed the Phoenix payment data used by the Agency to perform the risk assessment.

In assessing the reliability of USAID data for the PIIA compliance review, GKA will rely on the testing, results and conclusions from our FY 2022 GMRA audit, which includes test of USAID's financial management information systems. The tests were performed using the guidance provided by GAO/CIGIE's Financial Audit Manual (FAM), dated June 2022. As a result, GKA determined there is no need for a data reliability assessment in conducting this compliance review.

<sup>&</sup>lt;sup>12</sup> USAID's FY 2022 AFR, payment integrity section, table 1, Improper Payments Recaptured With Internal Controls and Without Audit Programs.

<sup>13</sup> USAID OIG, "Audit of USAID's Financial Statements for FY 2022 and 2021" (0-000-23-001-C).

### APPENDIX B. USAID'S PIIA COMPLIANCE BY REQUIREMENTAND PROGRAM AREA

No.	Program Name <sup>14</sup>	Published payment integrity information with the annual financial statement	Posted the annual financial statement and accompanying materials on the agency website	Conducted IP risk assessments for each program with annual outlays greater than \$10,000,000 at least once in the last three years	Adequately concluded whether the program is likely to make IPs and UPs above or below the statutory threshold	Published IP and UP estimates for programs susceptible to significant IPs in the accompanying materials to the annual financial statement	Published corrective action plans for each program for which an estimate above the statutory threshold was published in the accompanying materials to the annual financial statement	Published IP and UP reduction target for each program for which an estimate above the statutory threshold was published in the accompanying materials to the annual financial statement	Has demonstrated improvements to payment integrity or reached a tolerable IP and UP rate	Has developed a plan to meet the IP and UP reduction target	Reported an IP and UP estimate of less than 10% for each program for which an estimate was published in the accompanying materials to the annual financial statement
	USAID PROGRAM STRUCTURE		, ,	0 1100 X	7 11 0	1 0 0 4	T T 0 10 T				<u> </u>
	- PRE-FY 2017										
1	A01 Counterterrorism	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
2	A02 Combating Weapons of Mass Destruction (WMD)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
3	A03 Stabilization Operations	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
4	A04 Counternarcotics	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
5	A05 Transnational Crime	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
6	A06 Conflict Mitigation and Reconciliation	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
7	A07 Rule of Law and Human Rights	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
8	A08 Good Governance	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
9	A09 Political Competition and Consensus-Building	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
10	A10 Civil Society	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
11	A11 Health	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
12	A12 Education	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
13	A13 Social and Economic Services and Protection for Vulnerable Populations	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
14	A14 Macroeconomic Foundation for Growth	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
15	A15 Trade and Investment	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
16	A16 Financial Sector	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
17	A17 Infrastructure	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A

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<sup>&</sup>lt;sup>14</sup> Note: Prior to FY 2017, USAID programs were designated as A01 through A27. Beginning in FY 2017, USAID aligned its program structure with the U.S. Department of State and USAID SPSD that consists of 48 programs. In FY 2020, USAID assessed the risk of improper payments in the SPSD programs and continued to assess the risk of improper payments in programs A01 through A27, as payments in those programs will continue into the future.

No.	Program Name	Published payment integrity information with the annual financial statement	Posted the annual financial statement and accompanying materials on the agency website	Conducted IP risk assessments for each program with annual outlays greater than \$10,000,000 at least once in the last three years	Adequately concluded whether the program is likely to make IPs and UPs above or below the statutory threshold	Published IP and UP estimates for programs susceptible to significant IPs in the accompanying materials to the annual financial statement	Published corrective action plans for each program for which an estimate above the statutory threshold was published in the accompanying materials to the annual financial statement	Published IP and UP reduction target for each program for which an estimate above the statutory threshold was published in the accompanying materials to the annual financial statement	Has demonstrated improvements to payment integrity or reached a tolerable IP and UP	Has developed a plan to meet the IP and UP reduction target	Reported an IP and UP estimate of less than 10% for each program for which an estimate was published in the accompanying materials to the annual financial statement
18	A18 Agriculture	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
19	A19 Private Sector Competitiveness	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
20	A20 Economic Opportunity	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
21	A21 Environment	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
22	A22 Protection, Assistance and Solutions	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
23	A23 Disaster Readiness	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
24	A24 Migration Management	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
	A25 Crosscutting Management and Staffing	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
26	A26 Program Design and Learning	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
27	A27 Administration and Oversight STANDARDIZED PROGRAM STRUCTURE AND DEFINITION(SPSD) STARTING IN FY 2017	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
	DR.1 Rule of Law (ROL)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
29	DR.2 Good Governance	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
30	DR.3 Political Competition and Consensus-Building	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
31	DR.4 Civil Society	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
1 3/	DR.5 Independent Media and Free Flow of Information	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
33	DR.6 Human Rights	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
34	EG.1 Macroeconomic Foundation for Growth	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
35	EG.2 Trade and Investment	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
36	EG.3 Agriculture	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
37	EG.4 Financial Sector	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
	EG.5 Private Sector Productivity	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
	EG.6 Workforce Development	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
40	EG.7 Modern Energy Services	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
41	EG.8 Information and Communications Technology Services	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
42	EG.9 Transport Services	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A

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43	EG.10 Environment	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
44	EG.11 Climate Change - Adaptation	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
45	EG.12 Climate Change - Clean Energy	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
46	EG.13 Climate Change - Sustainable Landscapes	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
47	ES.1 Basic Education	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
48	ES.2 Higher Education	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
49 50	ES.4 Social Policies, Regulations, and Systems ES.4 Social Services	Yes Yes	Yes Yes	Yes Yes	Yes Yes	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
51	ES.5 Social Assistance	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
52	HA.1 Protection, Assistance and Solutions	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
53	HA.2 Disaster Readiness	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
54	HA.3 Migration Management	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
55	HL.1 HIV/AIDS	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
56	HL.2 Tuberculosis	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
57	HL.3 Malaria	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
58	HL.4 Pandemic Influenza and Other Emerging Threats (PIOET)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
59	HL.5 Other Public Health Threats	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
60	HL.6 Maternal and Child Health	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
61	HL.7 Family Planning and Reproductive Health	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
62	HL.8 Water Supply and Sanitation	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
63	HL.9 Nutrition	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
64	PO.1 Program Design and Learning	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
65	PO.2 Administration and Oversight	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
66	PO.3 Evaluation	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
67	PS.1 Counterterrorism	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
68	PS.2 Combating Weapons of Mass Destruction (WMD)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
69	PS.3 Counternarcotics	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A

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70	PS.4 Transnational Threats and Crime	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
71	PS.5 Trafficking in Persons	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
72	PS.6 Conflict Mitigation and Stabilization	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
73	PS.7 Conventional Weapons Security and Explosive Remnants of war (ERW)	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
74	PS.8 Strengthening Military Partnerships and Capabilities	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A
75	PS.9 Citizen security and Law Enforcement	Yes	Yes	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A

#### APPENDIX C. MANAGEMENT RESPONSE TO REPORT



#### **Chief Financial Officer**

#### **MEMORANDUM**

**TO:** Deputy Assistant Inspector General for Audit, Alvin A. Brown

FROM: Reginald W. Mitchell /s/

**DATE:** May 11, 2023

**SUBJECT:** Management Comments to Respond to the Draft Report Produced by the

Office of Inspector General (OIG) titled, USAID Complied in Fiscal Year 2022 With

the Payment Integrity Information Act of 2019 (0-000-23-006-C)

\_\_\_\_\_

The U.S. Agency for International Development (USAID) would like to thank the Office of Inspector General (OIG) for the opportunity to provide comments on the subject draft report. The Agency agrees with the recommendations, herein provides plans for implementing them, and reports on significant progress already made.

## COMMENTS BY THE U.S. AGENCY FOR INTERNATIONAL DEVELOPMENT (USAID) ON THE REPORT RELEASED BY THE USAID OFFICE OF THE INSPECTOR GENERAL (OIG) TITLED, USAID COMPLIED IN FISCAL YEAR 2022 WITH THE PAYMENT INTEGRITY INFORMATION ACT OF 2019 (0-000-23-006-C)

Please find below the management decision from the U.S. Agency for International Development (USAID) on the draft report produced by the Office of the USAID Inspector General (OIG), which contains two recommendations for USAID:

**Recommendation I:** Provide training to staff on how to navigate the PIIA related questionnaires at OMB MAX.

- Management Decision: USAID agrees with the recommendation. M/OCFO/ICFO will obtain relevant instruction for the internal control staff on how to complete PIIA-related questionnaires at OMB MAX.
- Target Completion Date: November 30, 2023.

**Recommendation 2:** Request OMB assistance to correct published risk assessment data at OMB MAX.

- Management Comments: USAID agrees with the recommendation. USAID will contact OMB to correct the inaccurate risk assessment data that was published on OMB MAX.
- <u>Target Completion Date</u>: November 30, 2023.

In view of the above, we request that the OIG inform USAID when it agrees or disagrees with a recommendation's management decision.

**Drafters:** M/OCFO/ICFO: Liliana Castano

M/OCFO/ICFO: Frank Adededji M/OCFO/ICFO: Dara Soun

#### **APPENDIX D. ABBREVIATIONS**

AFR Agency Financial Report

CIGIE Council of Inspectors General on Integrity and Efficiency

FAM GAO/ CIGIE's Financial Audit Manual GAO U.S. Government Accountability Office

IPERA Improper Payments Elimination and Recovery Act of 2010

IPERIA Improper Payments Elimination and Recovery Improvement Act of 2012

IPIA Improper Payments Information Act of 2002

OCFO Office of the Chief Financial Officer

OIG Office of Inspector General

OMB U.S. Office of Management and Budget PAR Performance and Accountability Report

PIIA Payment Integrity Information Act of 2019 (Public Law 116-117, 134 STAT. 113).

USAID U.S. Agency for International Development

IP Improper Payment UP Unknown Payment