



January 21, 2020

RISK ADVISORY

TO: David Foley
Chief of Benefits Administration

Jennifer Messina
Director, Participant Services Department

FROM: Robert A. Westbrooks
Inspector General *Robert A. Westbrooks*

SUBJECT: Additional Measures to Address Fraud Vulnerabilities in Benefits Administration (SR-2020-07) (PUBLIC VERSION)

Management is responsible for identifying internal and external risks that may prevent the Corporation from meeting its strategic goals and objectives, assessing risks to determine their potential impact, and applying the appropriate risk responses. One source of risk information is the OIG.

Management is specifically responsible for identifying and managing its fraud risks. This includes designing and implementing control activities to prevent and detect fraud. As you know, in recent months we have observed an increase in fraudulent activity in benefits administration. We provided management with a non-public version of this Risk Advisory with our observations regarding certain fraud vulnerabilities and suggestions for PBGC management to consider to prevent additional losses to PBGC or participants.