

# INSPECTOR GENERAL

U.S. Department of Defense

SEPTEMBER 27, 2018



**Independent Auditor's Report on** the Agreed Upon Procedures for Reviewing the FY 2018 Civilian Payroll Withholding Data and **Enrollment Information** 





## **INSPECTOR GENERAL**DEPARTMENT OF DEFENSE

4800 MARK CENTER DRIVE ALEXANDRIA, VIRGINIA 22350-1500

September 27, 2018

MEMORANDUM FOR UNDER SECRETARY OF DEFENSE (COMPTROLLER)/CHIEF FINANCIAL OFFICER, DOD

UNDER SECRETARY OF DEFENSE FOR PERSONNEL AND READINESS ASSISTANT SECRETARY OF THE AIR FORCE (FINANCIAL MANAGEMENT AND COMPTROLLER)

CHIEF, NATIONAL GUARD BUREAU

DIRECTOR, DEFENSE FINANCE AND ACCOUNTING SERVICE

DIRECTOR, DEFENSE LOGISTICS AGENCY

NAVAL INSPECTOR GENERAL

AUDITOR GENERAL, DEPARTMENT OF THE ARMY

INSEPECTOR GENERAL, DEPARTMENT OF ENERGY

INSPECTOR GENERAL, DEPARTMENT OF HEALTH AND

**HUMAN SERVICES** 

INSPECTOR GENERAL, DEPARTMENT OF VETERANS AFFAIRS INSPECTOR GENERAL, OFFICE OF PERSONNEL MANAGEMENT

SUBJECT: Independent Auditor's Report on the Agreed Upon Procedures for Reviewing the FY 2018 Civilian Payroll Withholding Data and Enrollment Information (Report No. DODIG-2018-155)

We are providing this final report for your information and use.

We appreciate the courtesies extended to the staff. Please direct questions to me at (703) 601-5945.

Lorin T. Venable, CPA

Louin T. Venable

**Assistant Inspector General** 

Financial Management and Reporting





#### INSPECTOR GENERAL **DEPARTMENT OF DEFENSE**

4800 MARK CENTER DRIVE ALEXANDRIA, VIRGINIA 22350-1500

September 27, 2018

The Honorable Norbert Vint **Deputy Inspector General** U.S. Office of Personnel Management Theodore Roosevelt Federal Building 1900 E Street NW. Room 6400 Washington, D.C. 20415-0001

MEMORANDUM FOR UNDER SECRETARY OF DEFENSE FOR ACQUISITION, TECHNOLOGY, AND LOGISTICS DIRECTOR, MISSILE DEFENSE AGENCY

SUBJECT: Independent Auditor's Report on the Agreed-Upon Procedures for Reviewing the FY 2018 Civilian Payroll Withholding Data and Enrollment Information (Project No. D2018-D000FP-0116.000)

Dear Mr. Vint:

We performed the procedures described in the Enclosure to this document. These procedures were agreed to by the Chief Financial Officer and the Inspector General (IG) of the U.S. Office of Personnel Management (OPM). We performed these procedures solely to assist in assessing the reasonableness of the employee withholdings and employer contributions that the Defense Finance and Accounting Service (DFAS) reported on Standard Form 2812, "Report of Withholdings and Contributions for Health Benefits, Life Insurance, and Retirement," for the pay periods ending September 2, 2017; January 20, 2018; and March 3, 2018. We also performed these procedures to assist in assessing the reasonableness of the amounts reported in the Supplemental Semiannual Headcount Reports as of September 2017 and March 2018. The reports submitted by DFAS included information for the following entities listed in Appendix A of Office of Management and Budget Bulletin No. 17-03, "Audit Requirements for Federal Financial Statements."

- Department of Defense (DoD)
- Department of Energy (DoE)
- Department of Health and Human Services (HHS)
- Department of Veterans Affairs (VA)

We randomly selected a sample of 315 out of 1.2 million employees from the January 20, 2018, pay period from 11 DFAS payroll data files.<sup>1</sup> We compared the sample of 315 employees' pay and withholdings and agency contributions in the Defense Civilian Pay System (DCPS)

<sup>1</sup> The 11 DFAS payroll data files we used were the Army, Navy, Air Force, Other Defense Organizations, Military Sealift Command, Overseas Army/DoD, Overseas DoD, Shipyard DoD, DOE, HHS, and VA.

to the documentation in the employees' Official Personnel Files (OPF). Of the 315 OPFs: 180 represented DoD employees, 45 represented DoE employees, 45 represented HHS employees, and 45 represented VA employees.

We performed the agreed-upon procedures (AUP) to review the DoD and VA employees' OPFs. Auditors from the DoE and HHS Offices of Inspector General (OIG) performed the AUP to review their agency employees' OPFs. We believe the evidence obtained during the reviews provides a reasonable basis for our conclusions based on our attestation objective.

We performed the agreed-upon procedures in accordance with generally accepted government auditing standards, which incorporate financial audit and attestation standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of the OPM Chief Financial Officer and the OPM IG. Consequently, we make no representation regarding the sufficiency of the procedures either for the purpose for which this report has been requested or for any other purpose.

We were not engaged to express an opinion on whether the health benefits, life insurance, and retirement contributions and withholdings, or the enrollment information submitted by DFAS to OPM, were reasonable and accurate. Accordingly, we did not conduct such an examination, nor did we express such an opinion. Had we performed additional procedures, other matters might have come to our attention that we would have reported to you. We provided a discussion draft of this report to the entities listed in the transmittal memorandum. None of the responses to the discussion draft report impacted the accuracy of the report or required any changes to the report. This report is intended solely for the information and use of the OPM Chief Financial Officer and OPM IG and is not intended to be used by those who have not agreed to the procedures or have not taken responsibility for the sufficiency of the procedures for their purposes. However, the report is a matter of public record, and its distribution is not limited; thus, we will post the report on our website and provide copies upon request.

Sincerely,

Lorin T. Venable, CPA

Louin T. Venable

**Assistant Inspector General** 

Financial Management and Reporting

**Enclosure:** 

Agreed-Upon Procedures Performed and Results

## **Enclosure: Agreed-Upon Procedures Performed** and Results

This section contains the Office of Personnel Management Agreed-Upon Procedures and the results of completing those procedures.

#### **Overall Procedure**

For employee benefit withholding and contributions:

Obtain the Agency Payroll Provider's (APPs) September 2017 and March 2018 Semiannual Headcount Reports submitted to OPM and a summary of Retirement and Insurance Transfer System (RITS) submissions for September 2017 and the current fiscal year.

For each program (retirement, health and life):

- Select a total of three RITS submissions for September 2017 and the current FY 2018; two will coincide with the September 2017 and one with the March 2018 Semiannual Headcount Report.
- Obtain payroll information for the periods covered by the RITS submissions selected.

Note: Hereinafter, the term "payroll information" refers to all payroll information, whether it is a payroll register, payroll data files, or other payroll support data.

## Procedure 1.

Compare RITS submission data to the payroll information by performing the following procedures.2

#### Procedure 1.a.

Recalculate the mathematical accuracy of the payroll information.

#### Procedure 1.b.

Recalculate the mathematical accuracy of each RITS submission for the payroll information recalculated in Procedure 1.a.

#### Procedure 1.c.

Compare the employee withholding information at the aggregate level for Retirement, Health Benefits, and Life Insurance (as adjusted for reconciling items) shown on the Payroll information obtained in Procedure 1.a. to the related amounts shown on the RITS submission for the corresponding period.

<sup>&</sup>lt;sup>2</sup> For cross-servicing agencies, if the internal controls are the same for all agencies serviced, it is only necessary to perform this procedure for one agency.

Report any differences for each of the Retirement, Heath Benefits, and Life Insurance (categories) for Procedure 1.c. that are over 1 percent of the aggregate amount reported for each of the three categories. Obtain and document and explanation from a management official, including the official's name, telephone number, and an e-mail address for the differences above the 1 percent threshold.

#### Results

We did not identify any differences over 1 percent for this comparison.

#### Procedure 2.

Perform detail testing of a random sample of transactions as follows:

#### Procedure 2.a.

Randomly select 25 individuals who were in the payroll system for all three of the RITS submissions select above that meet these criteria.

- covered by the Civil Service Retirement System (CSRS) or the Federal Employees Retirement System (FERS);
- enrolled in the Federal Employees Health Benefits Program;
- covered by Basic Life Insurance; and
- covered by at least one Federal Employees' Group Life (FEGLI) optional coverage (option A, B, or C).

#### Procedure 2.b.

Obtain the following documents, either in electronic or hard copy format, from the Official Personnel File (OPF) for each individual selected in Procedure 2.a. Hard copies can be originals or certified copies.

- SF-50 "All Notifications of Personnel Actions" covering the pay periods in the RITS submissions chosen;
- SF-2809 "The Health Benefits Election Form" covering the pay periods in the RITS submissions chose or, if applicable, obtain a report (through the agency personnel office) from the agency's automated system that allows participants to change benefits (for example, Employee Express), for any Health Benefits transactions in that system for the individuals selected in Procedure 2.a.3; and
  - For Health Benefits, compare date of the payroll transaction with date on the certified copy of the SF-2809 or the agency's automated system report obtained above to identify whether the health benefit information to be used in Procedure 2.f. covers the pay periods in the RITS submissions chosen.
- SF-2817 "The Life Insurance Election Form" covering the pay period in the RITS submission chosen.4

<sup>&</sup>lt;sup>3</sup> A new SF-2809 is needed only if an employee is changing health benefit plans.

<sup>&</sup>lt;sup>4</sup> A new SF-2817 is needed only if an employee is changing life insurance coverage.

Of the 175 OPFs reviewed, 35 documents were incomplete, did not match the information in the DCPS, were missing from the OPF, or were processed late by the employees' personnel office. Under these categories, we identified 3 documents from the Army and Army National Guard, 1 document from the Navy, 5 documents from Other Defense Organizations (ODO), and 18 documents from the Department of Veterans Affairs (VA). DoE OIG and HHS OIG auditors each identified four documents that were incomplete, did not match the information in the DCPS, were missing from the OPF, or were processed late by their respective personnel offices. See Table for the number and type of documents by organization that were incomplete, did not match, were missing from the OPF, or were processed late.

Table. Number and Type of Documents That Were Incomplete, Did Not Match, Were Missing, or Were **Processed Late** 

Form	Organization	Army / Army National Guard	Navy	Air Force / Air National Guard	Other Defense Organizations	Department of Energy	Health and Human Services	Veterans Affairs	Total
SF-50	Processed Late	1							1
	Did Not Match	1			3			2	6
	Missing				1				1
SF-2809	Did Not Match		1				1	9	11
	Missing						1	1	2
SF-2817	Processed Late					1			1
	Incomplete					1	1		2
	Did Not Match	1				1	1	3	6
	Missing				1	1		3	5
	Total	3	1	0	5	4	4	18	35

Source: The DoD OIG.

#### Procedure 2.c.

For each individual selected in Procedure 2.a., compare the base salary used for payroll purposes and upon which withholdings and contributions generally are based to the base salary reflected on the employee's SF-50. Report any differences resulting from this procedure and obtain management's explanation for the differences.

Auditors identified six differences: two for the Army, two for ODO, and two for the VA. Management did not provide an explanation for these differences. We identified that five differences occurred because our calculations, based on the SF-50s provided, did not match the gross pay in DCPS and one difference for ODO occurred because the SF-50 was missing from the employee's OPF.

#### Procedure 2.d.

For Retirement for each individual selected in Procedure 2.a., compare the retirement plan code from the employee's SF-50 to the plan code used in the payroll system. Report any differences resulting from this procedure and obtain management's explanation for the differences.

#### Results

Auditors identified three differences for ODO. Management did not provide an explanation for these differences. We identified that two differences occurred because the retirement code on the SF-50 did not match what was recorded in the DCPS and the other occurred because the SF-50 was missing from the employee's OPF.

#### Procedure 2.e.

For each individual selected in Procedure 2.a., calculate the retirement amount to be withheld and contributed for the plan code from the employee's SF-50, by multiplying the base salary from the employee's SF-50 by the official withholding and contribution rates required by law. Compare the calculated amounts to the actual amounts withheld and contributed for the retirement plan. Report any differences and obtain management's explanation for the differences.

#### Results

Auditors identified seven differences: two for the Army, two for ODO, two for the VA, and one for the HHS. Management did not provide an explanation for these differences. We identified that one Army, one ODO, and two VA differences occurred because our calculations, based on the SF-50s provided, did not match the employees' retirement withholdings or agency contributions in DCPS. In addition, we identified one difference from the Army that occurred because the SF-50 was processed late and one ODO difference occurred because the SF-50 was missing from the employee's OPF. The one difference HHS OIG auditors identified occurred because their calculations, based on the SF-50 provided, did not match the employee's retirement withholdings in DCPS.

## Procedure 2.f.

For Health Benefits for each individual selected in Procedure 2.a., compare the employee withholdings and agency contributions to the official subscription rates issued by OPM for the plan and option elected by the employee, as documented by an SF-2809 in the employee's OPF or automated system that allows the participant to change benefits (for example, Employee Express). Report any differences resulting from this procedure and obtain management's explanation for the differences. The Health Benefits rates can be found on OPM's website at http://www.opm.gov/insure/health/rates/index.asp.

#### Results

Auditors identified 12 differences: 1 for the Navy, 10 for the VA, and 1 for HHS. Management did not provide an explanation for these differences. We identified that one Navy and nine VA differences occurred because the health enrollment code on the SF-2809 did not match the DCPS data and the remaining VA difference occurred because the SF-2809 was missing from the employee's OPF. HHS OIG auditors identified one difference, which occurred because the SF-2809 was missing from the employee's OPF.

## Procedure 2.g.

For Life Insurance for each individual selected in Procedure 2.a., confirm that Basic Life Insurance was elected by the employee by inspecting the SF-2817 documented in the employee's OPF. Report any differences resulting from this procedure and obtain management's explanation for the differences.

#### Results

We did not identify any differences resulting from this procedure.

#### Procedure 2.h.

For each individual selected in Procedure 2.a., calculate the withholding and agency contribution amounts for Basic Life Insurance using the following:

- For employee withholdings: Round the employ's annual base salary up to the nearest thousand dollars and add \$2,000. Divide this total by 1,000 and multiply by the rate required by law. The Life Insurance rates are on OPM's website at http://www.opm.gov/insure/life/rates/index.asp.
- For agency contributions: Divide the employee withholdings calculated above by two.

Compare the calculated employee withholdings and agency contributions to the actual amounts withheld and contributed for Basic Life Insurance. Report any differences resulting from this procedure and obtain management's explanation for the differences.

Auditors identified eight differences: two for the Army, one for the Navy, three for ODO, and two for VA. Management did not provide an explanation for these differences. We identified that:

- two Army, two ODO, and one VA difference occurred because our calculations, based on the SF-50 provided, did not match the DCPS data;
- one Navy difference occurred because the employee received retroactive pay, causing a miscalculation of life insurance; and
- one ODO and one VA difference occurred because the SF-50 was missing from the employees' OPF.

#### Procedure 2.i.

For Life Insurance for each individual selected in Procedure 2.a., compare optional coverage elected as documented on the SF-2817 in the employee's OPF to the optional coverage documented in the payroll system. Report any differences resulting from this procedure and obtain management's explanation for the differences.

#### Results

Auditors identified 10 differences: 1 for the Army, 1 for ODO, 4 for VA, 2 for DOE, and 2 for HHS. Management did not provide an explanation for these occurrences. We identified that one Army and two VA differences occurred because the SF-2817s did not match the DCPS data. We also identified that one ODO and two VA differences occurred because the SF-2817 was missing from the employees' OPF. In addition, DOE OIG auditors identified two differences. One difference occurred because the SF-2817 was missing from the employee's OPF and the second DOE difference occurred the SF-2817 provided was processed late. HHS OIG auditors identified two differences that occurred because the SF-2817 did not match the DCPS data.

## Procedure 2.j.

For each individual selected in Procedure 2.a., calculate the withholding amounts for optional life insurance using the following methods:

• For Option A: Locate the employee's age group using the age groups provided for Option A in the FEGLI Program Booklet. The withholding amount to be used is the rate listed in the FEGLI Program Booklet for that age group. Compare the calculated amount to the amount withheld for Option A Life Insurance. Report any differences resulting from this procedure and obtain management's explanation for the differences.

- For Option B: Inspect the SF-2817 to obtain the number of multiples chosen for Option B. Locate the employee's age group using the age groups provided for Option B in the FEGLI Program Booklet. Round the employee's annual rate of basic pay up to the next 1,000, divide it by 1,000, and then multiply it by the rate for the respective age group. Multiply this amount by the number of multiples chosen for Option B Life Insurance. Compare the calculated amount to the amount withheld for Option B Life Insurance. Report any differences resulting from this procedure and obtain management's explanation for the differences.
- For Option C: Inspect the SF-2817 to obtain the number of multiples chosen for Option C. Locate the employee's age group using the age groups provided for Option C in the FEGLI Program Booklet. Multiply the rate for the age group by the number of multiples selected for Option C Life Insurance. Compare the calculated amount to the amount withheld for Option C Life Insurance. Report any differences resulting from this procedure and obtain management's explanation for the differences.

Auditors identified 20 differences: 3 for the Army, 1 for the Navy, 4 for ODO, 8 for VA, 3 for DOE, and 1 for HHS. Management did not provide an explanation for these differences. We identified that:

- two Army, one ODO, and two VA differences occurred because our calculations, based on the SF-50s provided, did not match the gross pay in DCPS, which caused a miscalculation of the life insurance:
- one ODO difference occurred because the SF-50 was missing from the employee's OPF, which caused a miscalculation of the life insurance;
- one Navy and one ODO difference occurred because the employees received retroactive pay, causing a miscalculation of life insurance;
- one Army and three VA differences occurred because the life insurance election on the SF-2817 did not match the DCPS data; and
- one ODO difference and three VA differences occurred because the SF-2817 was missing from the employees' OPF.

In addition, DoE OIG auditors identified three differences, which occurred because one SF-2817 was missing from the employees OPF, one SF-2817 was processed late by the personnel office, and one SF-2817 did not match the DCPS data. HHS OIG auditors identified one difference, which occurred because the SF-2817 provided was incomplete.

## Procedure 3.

Randomly select a total of 10 employees who do not have Health Benefits withholdings from the payroll information corresponding to the three RITS submissions selected above and perform the following for each employee selected.

#### Procedure 3.a.

Obtain SF-2809s covering the pay periods in the RITS submissions chosen, either in electronic or hard copy format, from the selected employee's OPF or, if applicable, obtain a report (through the agency personnel office) from the agency's automated system that allows participants to change benefits (for example, Employee Express), for any Health Benefit transactions in that system for the individuals selected. Hard copies can be originals or certified copies. Inspect the documentation (that is, the SF-2809 or the agency's system-generated report) to identify whether health benefits coverage was not elected. This can be identified in the following ways.

- An absence of an SF-2809 in the OPF and no election of coverage made through the agency's automated system that allows participants to change benefits (for example, Employee Express); or
- An SF-2809 in the OPF with Section E checked (indicating cancellation of coverage) and no later election of coverage through the agency's automated system that allows participants to change benefits (for example, Employee Express); or
- Cancellation of coverage through the agency's automated system that allows participants to change benefits (for example, Employee Express) and no later election of coverage with an SF-2809.

#### Procedure 3.b.

Compare the result in Procedure 3.a. to the RITS submissions. Report any differences resulting from this procedure and obtain management's explanation for the differences.

#### Results

Of the 70 OPFs reviewed, we identified 1 exception for the Navy. Management did not provide an explanation for this difference. We identified that the SF-2809 was incomplete because the employee did not check the box to cancel enrollment.

## Procedure 4.

Randomly select 10 employees who do not have Life Insurance withholdings from the payroll information corresponding to the three RITS submissions selected above and perform the following for each employee selected.

#### Procedure 4.a.

Obtain the SF-2817s covering the pay periods in the RITS submissions selected, either in electronic or hard copy format, from the selected employee's OPF. Hard copies can be originals or certified copies. Inspect the SF-2817 to identify whether the employee waived or cancelled Basic Life Insurance coverage.

#### Procedure 4.b.

Compare the result in Procedure 4.a. to the RITS submissions. Report any differences resulting from this procedure and obtain management's explanation for the differences.

#### Results

Of the 70 OPFs reviewed, auditors identified 7 differences: 1 for the Army, 1 for the Navy, 2 for VA, and 3 for HHS. Management did not provide an explanation for these differences. We identified that the Army, Navy, and one VA difference occurred because the SF-2817s were missing from the employees' OPF and the remaining VA difference occurred because the SF-2817 did not match the DCPS data. In addition, HHS OIG auditors identified three differences, which occurred because the SF-2817 was missing from the employees' OPF.

#### Procedure 5.

Calculate the headcount reflected on the September 2017 and March 2018 Semiannual Headcount Report selected, by following the methods below.

#### Procedure 5.a.

Obtain existing payroll information (from procedure 1.a.) that supports each Supplemental Semiannual Headcount report. If existing payroll data are not available, obtain a payroll system query that summarizes detailed payroll data supporting each Supplemental Semiannual Headcount Report, as listed below:

- Benefit Category (see Semiannual Headcount Report).
- Dollar Amount of withholdings and contributions.
- Number Enrolled (deductions made or no deductions).
- Central Personnel Data File Code.
- Aggregate Base Salary.

#### Procedure 5.b.

Recalculate the headcount reflected on each Semiannual Headcount Report. If an electronic file is not available, use the suggested method below to recalculate the headcount:

• Estimate the number of employees per payroll register page by counting the employees listed on several pages,

- Count the number of pages in the payroll register, and
- Multiply the number of employees per page by the number of pages, or count (using a computer audit routine) the number of employees on the payroll data file for the period.

#### Procedure 5.c.

Compare the payroll information obtained in Procedure 5.a. and the calculated headcount from Procedure 5.b. to the information shown on each respective Semiannual Headcount Report. Report any differences (for example, gross rather than net) greater than 2 percent. Obtain a management official name, telephone number, an email address, and an explanation for the differences.

#### Results

Of the 22 Semiannual Headcount Reports reviewed, we identified 3 differences greater than 2 percent when we compared the Semiannual Headcount Reports to DCPS data. Two of the differences were in the September Semiannual Headcount Report and the headcount listed in the DCPS. We identified a difference of 3.66 percent in the Overseas Payroll Office and a difference of 1,342.33 percent for the VA Payroll Office. DFAS management stated that the difference occurred because the pay records contain data of seasonal employees who have an active status, but may not be on the Semiannual Headcount Report.

The third difference was in the March Semiannual Headcount Report. We identified a difference of 896.44 percent in the base pay for the VA Payroll Office. DFAS management stated that the differences in the base pay for September and March occurred because the Semiannual Headcount Report displays the total base pay with a truncated value as it does not have enough numerical positions to show a billionth digit. DFAS management also stated that they requested a system change that has not been implemented yet. No additional documentation was provided.

## Procedure 6.

Calculate employer and employee contributions for Retirement, Health Benefits, and Basic Life Insurance as described below:

#### Procedure 6.a.

Calculate employer and employee contributions for the three pay periods selected in step 1.a., as follows:

#### Procedure 6.a.i.

Multiply the CSRS and FERS payroll base by the withholding and employer contribution rates required by law.

#### Procedure 6.a.ii.

Compare the calculated totals from Procedure 6.a.i. to the related amounts shown on the RITS submissions. Report any differences (for example, gross rather than net) between the calculated amounts and the amounts reported on the RITS submissions that are greater than 5 percent of the amounts on the RITS submission, and obtain management's explanation for the differences.

#### Results

We identified four differences greater than 5 percent for the CSRS comparison. The Indianapolis DoD Payroll Office had a 13.82 percent employee withholding difference and a 9.99 percent agency contribution difference for the pay period ending January 20, 2018. The HHS Payroll Office had a 6.46 percent agency contribution difference for the pay period ending March 3, 2018. DFAS management stated that these differences occurred because manual adjustments were made to pay records under the Federal Erroneous Retirement Coverage Corrections Act.

For FERS Further Retired Annuity Employees, we identified one difference greater than 5 percent. The DOE Payroll Office had a 6.02 percent agency contribution difference for the pay period ending September 2, 2017. DFAS management stated that the exception was caused by an adjustment to the agency contributions for FERS.

For the FERS and FERS Further Revised Annuity Employee Comparisons, we did not identify any differences greater than 5 percent.

#### Procedure 6.b.

Calculate employee withholdings and employer contributions for Health Benefits for the three pay periods selected in Procedure 1.a., as follows:

#### Procedure 6.b.i.

Multiply the number of employees enrolled in each Health Benefits plan and plan option by the employee withholdings and employer contributions for the plan and option.

#### Procedure 6.b.ii.

Sum the totals in Procedure 6.b.i. and compare the result with the Health Benefit withholding and contribution amounts shown on the RITS submissions. Report any differences (i.e., gross rather than net) between the calculated amounts and the amounts reported on the RITS submissions that are greater than 5 percent of the amounts on the RITS submission, and obtain management's explanation for the differences.

#### Results

We did not identify any differences for this comparison.

#### Procedure 6.c.

Calculate the Basic Life Insurance employee withholdings and employer contributions for the three pay periods selected in Procedure 1.a., as follows:

#### Procedure 6.c.i.

Obtain a payroll system query from APP personnel to obtain the total number of employees with Basic Life Insurance coverage and the aggregate annual basic pay for all employees with Basic Life Insurance.

#### Procedure 6.c.ii.

For employee withholdings: Add the product of 2,500 times the number of employees with Basic Life Insurance coverage from Procedure 6.c.i above to the aggregate annual basic pay for all employees with Basic Life Insurance from Procedure 6.c.i above to calculate the estimated total Basic Life Insurance coverage. Divide this calculated total by 1,000 and multiply it by the withholding rate required by law. The Basic Life Insurance withholding rates are in the FEGLI Program Booklet on OPM's website.

#### Procedure 6.c.iii.

Compare the result in Procedure 6.c.ii. to the withholdings for Basic Life Insurance coverage reported on the RITS submission. Report any difference (for example, gross rather than net) between the estimate and the amount of withholdings reported on the RITS submission greater than 5 percent of the amounts on the RITS submission, and obtain management's explanation for the difference.

#### Procedure 6.c.iv.

For agency contributions: Divide the results of Procedure 6.c.ii. by two—this approximates agency contributions, which are one-half of employee withholdings. Compare this result to the amount reported on the RITS submission. Report any differences (for example, gross rather than net) between the estimated amount and the actual amount reported on the RITS submission that are greater than 5 percent of the amounts on the RITS submission, and obtain management's explanation for the differences.

#### Results

We did not identify any differences greater than 5 percent for this comparison.

#### Procedure 6.d.

Calculate the Option A, Option B and Option C Basic Life Insurance coverage withholdings for the three pay periods selected by using the detail payroll reports used to reconcile the RITS reports in Procedure 1 on page 2. In addition to the information used for Procedure 1, the reports should include the employee's date of birth, annual rate of basic pay, and number of multiples selected for Option B and C.5

#### Procedure 6.d.i.

Multiply the number of employees in each age group by the appropriate rate for Option A in accordance with the rates for age groups provided in the FEGLI Program Booklet.

#### Procedure 6.d.ii.

Compare the result in Procedure 6.d.i. to the amounts for Option A reported on the RITS submissions. Report any differences (for example, gross rather than net) greater than 2 percent of the amounts on the RITS submission, and obtain management's explanation for the differences.

#### Results

We did not identify any differences greater than 2 percent for this comparison.

#### Procedure 6.d.iii.

Segregate the reports for Option B and Option C insurance into the age groups shown in the FEGLI Program Booklet. For Option B, round the employee's annual rate of basic pay up to the next 1,000, then divide it by 1,000, and then multiply this amount by the rate for the age group, then multiply this by the number of multiples:

Annual rate of basic pay (rounded up)/1,000\*rate\*multiples).

For Option C, multiply the rate for the age group by the number of multiples chosen for each employee.

#### Procedure 6.d.iv.

Compare the result in Procedure 6.d.iii. to the amounts for Option B and Option C, respectively, reported on the RITS submissions. Report any differences (for example, gross rather than net) greater than 2 percent of the amounts on the RITS submission for Option B or Option C, and obtain management's explanation for the differences.

<sup>&</sup>lt;sup>5</sup> While similar to Procedure 2.j., the calculation for this procedure is for the entire amount reported on the RITS submissions for the three pay periods selected, as opposed to the sample of 25 employees in Procedure 2.j.

We did not identify any differences greater than 2 percent for the Option B comparison.

We identified two differences greater than 2 percent for the Option C comparison. Both differences occurred in the Cleveland Shipyard Payroll Office. One difference of 2.25 percent occurred in the September Headcount Report and another difference of 2.60 percent occurred in the March Headcount Report. DFAS management stated that these differences were caused by negative values representing changes in the FEGLI collections.

# **Acronyms and Abbreviations**

APP	Agency Payroll Provider		
CSRS	Civil Service Retirement System		
DCPS	Defense Civilian Pay System		
DoE	Department of Energy		
FEGLI	Federal Employees Group Life Insurance		
HHS	Department of Health and Human Services		
ODO	Other Defense Organizations		
OPF	Official Personnel File		
ОРМ	Office of Personnel Management		
RITS	Retirement and Insurance Transfer System		
VΔ	Department of Veterans Affairs		



## **Whistleblower Protection**

## U.S. DEPARTMENT OF DEFENSE

The Whistleblower Protection Ombudsman's role is to educate agency employees about prohibitions on retaliation and employees' rights and remedies available for reprisal. The DoD Hotline Director is the designated ombudsman. For more information, please visit the Whistleblower webpage at www.dodig.mil/Components/Administrative-Investigations/DoD-Hotline/.

# For more information about DoD OIG reports or activities, please contact us:

Congressional Liaison 703.604.8324

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