



**EMPLOYEE RESIGNS FOLLOWING THE ISSUANCE OF
INVESTIGATIVE REPORT**

Activity Date: June 1, 2023

Date Posted: August 1, 2023

Case Number: FL-23-0308-HL-S

Web Summary: OIG-WS-2023-345

An Amtrak Lead Customer Service Representative based in New Orleans, Louisiana, resigned from her position on June 1, 2023, following the issuance of our investigative report. Our investigation found that the former employee violated company policies by accepting cash kickbacks from a private transportation driver for referring passengers to his service. During her interview, the former employee admitted to receiving money for referring passengers to the transportation service.