



U.S. Department of Agriculture
Office of Inspector General





OFFICE OF INSPECTOR GENERAL

United States Department of Agriculture



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INSPECTION

NUMBER: 04801-0001-41

TO: Dr. Basil Gooden
Under Secretary
Rural Development

Joaquin Altoro
Administrator
Rural Housing Service
Rural Development

Roger Glendenning
Chief Operating Officer
Rural Development Business Center

ATTN: Terence McGhee
Acting Chief Risk Officer
Office of the Chief Risk Officer
Rural Development

FROM: Janet Sorensen
Assistant Inspector General for Audit

SUBJECT: Rural Housing Service's Uniform Residential Loan Application Project

The Office of Inspector General conducted an inspection to evaluate Rural Development's (RD) administration and oversight of Rural Housing Service's (RHS) Uniform Residential Loan Application (URLA) Information Technology Project. The scope of our work covered fiscal years 2016 through 2021. We reviewed applicable appropriations laws, Federal Acquisition Regulation provisions, and Departmental and agency policies and procedures related to the budgeting, planning, and contractual administration for the URLA Project. Furthermore, we interviewed key RD and RHS officials to obtain an understanding of RD's budgeting, planning, and contractual oversight processes that were in place for the URLA Project. We also reviewed contractual documentation related to the URLA Project (for example, the awarded contracts, deliverables, the review and acceptance of contract deliverables, etc.) to assess RD's administrative oversight. **This report contains sensitive information that has been redacted for public release due to privacy concerns.**

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