



**EMPLOYEE RESIGNS AFTER INVESTIGATION FINDS MISUSE OF
PASS PRIVILEGES**

Activity Date: October 10, 2024

Date Posted: December 12, 2024

Case Number: 24-0086-I

Web Summary: OIG-WS-2025-301

An Amtrak customer service representative based in Oakland, California, resigned from her position on October 10, 2024, prior to her administrative hearing. Our investigation found that the former employee violated company policies by allowing individuals who were not entitled to pass travel privileges to travel on her pass. During her interview, the former employee admitted to her actions.