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# OFFICE OF INSPECTOR GENERAL

## **2021-0003-INVI-P – Missing Laptop Computers: Not Substantiated**

On December 16, 2020, the Architect of the Capitol (AOC), Office of Inspector General (OIG), received a complaint from a senior staff member, Information Technology Division (ITD), who reported three Microsoft Surface Pro laptop computers and accessories were missing or stolen. The collective value of the three laptop computers and accessories is \$4,716.60.

On August 26, 2020, the ITD purchased three laptop computers and accessories from an AOC vendor. On September 25, 2020, an AOC employee within ITD contacted the vendor to determine the shipping status of the laptop computers and accessories. According to the vendor, the laptop computers and accessories were shipped on August 28, 2020, via a third party shipping agent. The ITD did not receive the laptop computers on the expected date. ITD staff coordinated with the AOC Office Services Division to verify delivery. Based on the third party shipper's tracking number, the package was delivered on September 1, 2020, to Capitol Heights, MD. However, the AOC Office Services Division conducted a search and were unable to locate the shipment. The ITD believed the shipment of laptop computers may have been stolen, misdelivered or lost, and reported the matter to the OIG.

The OIG coordinated with the vendor and noted that they conducted an internal review, which concluded the laptop computers were not delivered to the AOC. The vendor's findings revealed that the carrier delivered the ITD computer equipment to the wrong address but did not elaborate on their finding. Based on the vendor's findings, the AOC was credited \$4,716.60 for the computer equipment.

**Final Management Action:** The OIG did not substantiate the computers were missing or stolen. There was no financial loss to the AOC. This investigation is closed.

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