

REPORT OF INVESTIGATION

Case Title	Case Number
NPS De Soto National Memorial	OI-GA-16-0706-I
Sexual Harassment Complaint	OI 011 10-0/00-1
Reporting Office	Report Date
Atlanta, GA	February 6, 2017
Report Subject	_
Report of Investigation	
SYNO	<u>OPSIS</u>
unwanted comments about her appearance numerous park in a leged that and retaliating against her in various ways for questions.	vading her privacy and personal space, and making us times, beginning soon after she arrived at the nat was actively violating NPS policies tioning his decisions. We also investigated other potential conflicts of interest involving his
Our interviews supported that between gave her lingering handshakes, commented on her learned that this contact and attention was unwante cease his inappropriate behavior. denied her . He also initially failed to d had alleged that he made an unwanted sexual advarafter we questioned him about it specifically. We also found that participated in or directed us that his tendency to claim what he termed questionable policy decisions was a factor in this. A had retaliated against we could not find corrected.	d and that asked many times to harassing however, and said he had touched isclose that a had touched h
Reporting Official/Title	Signature
/Special Agent	Digitally signed.
Approving Official/Title	Signature
/SAC	Digitally signed.
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In addition, our interviews revealed that misused his position and created a potential conflict of interest by staying for free at the personal homes of two resident volunteer couples; he then directed his staff to allow one of the couples to stay on De Soto grounds without proper documentation and authorized the construction of a new parking pad for their recreational vehicle.

DETAILS OF INVESTIGATION

In July 2016, we initiated this investigation after receiving an email from
of the National Park Service (NPS). informed us of an allegation that property, De Soto National Memorial, NPS, Bradenton, FL, sexually harassed property, De Soto property touching her and invading her privacy and personal space.
In addition to the harassment allegations, alleged that was actively violating NPS policies and retaliating against her in various ways for questioning his decisions. We also investigated other issues that arose during our fieldwork, including potential conflicts of interest involving park volunteers.
Alleged Sexual Harassment of
Alleged That Touched Her Inappropriately and Invaded Her Privacy and Personal Space
told us that between and touched her inappropriately and made her uncomfortable a number of times (Attachments 1, 2, 3, 4, 5, and 6). She said that during her at De Soto, insisted she try on a button-down De Soto park shirt in his presence (see Attachments 1 and 2). She explained that she knew the shirt would be too small for her and informed of that fact, but because he insisted and held it open for her like a coat, she tried it on over her clothes. Once she slipped into it, she said, ?" She said this interaction shocked her.
told us that at De Soto, greeted her with a kiss and a hug. She explained that she did not feel his actions were abnormal at first, but he proceeded to hug her every day after that for several weeks, which made her uncomfortable.
told us that after approximately 3 weeks of hugging her, she confronted him and told him to stop. In addition, she said, had once made her uncomfortable by telling her he had driven past her personal residence; she told him when she confronted him that this was "creepy" and "stalker" behavior.
According to stopped hugging her after this conversation but began giving her lingering handshakes, during which he would rub her hand in an unusual manner. Moreover, she said, he regularly attempted to get physically close to her, including sitting and lying on her office desk (Attachment 7). She told us that he also made unwanted comments to her and called her "pretty" and "beautiful," which made her uncomfortable.

stated that she confronted approximately four times and told him that his actions were unwelcome and inappropriate. She noted that she and she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions because of she did not believe that she was misunderstanding his actions has a she was misunderstanding his actions because of she was misunderstanding his actions has a she was misunderstanding his actio
Other NPS Employees Corroborated Statements
provided us with the names of NPS employees whom she had informed of conduct while it was happening, as well as text messages between herself and two other De Soto employees documenting these communications (Attachment 8). We interviewed ———————————————————————————————————
told us that he had not seen any of alleged sexual harassment firsthand, but he confirmed that had told him about it (Attachments 9, 10, 11, and 12). He said that he had been a for approximately and him to De Soto. He explained that he had not known before her arrival at De Soto, but they had since become friends.
stated that first mentioned some of the alleged incidents during the second or third month after she arrived at De Soto (approximately). He told us she had complained about hugging her, shaking her hand in an unusual way, and walking around her desk. He said he also learned about the shirt incident in approximately 2016 (see Attachments 9 and 10).
told us that as a trained and who had served as a in the past, he eventually came to understand that what was describing was sexual harassment. He told us that he had numerous conversations with about behavior, but he did not confront because of their friendship. said he felt guilty for not speaking to about but he believed that he owed ultimately did not feel that would change his behavior (Attachments 13 and 14).
who also had not witnessed any of alleged conduct, confirmed that had told him about some of actions in approximately 2016 (Attachments 15 and 16). He told us that said had made her uncomfortable by asking her for daily hugs and giving her lingering handshakes.
Like and told us that he had not seen any of alleged conduct firsthand; he explained that he had not known until her arrival at the park in but they had quickly (Attachments 17, 18, 19, and 20). He said that had told him that she had confronted about hugging her and leaning against her desk. He also said that she had told him about the shirt incident in approximately or 2015.
told us that she had seen hug when she arrived at De Soto but she had not witnessed the other alleged incidents (Attachments 21, 22, 23, and 24). She said that had told her about some of actions in approximately October 2015, and that had mentioned in November 2015 that hugging her made her uncomfortable. said she noticed that in mid-November 2015 transitioned from hugging in greeting to shaking her hand.

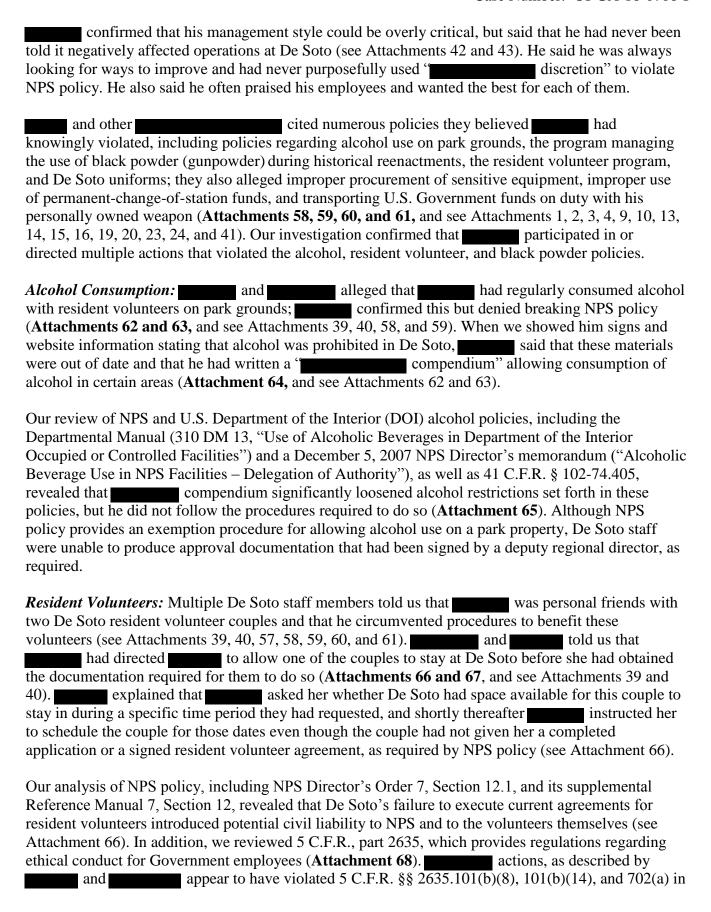
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also provided the names of	who could confirm her accounts.
all stated that had spoken to them about her uncomfortable.	actions and told them he was making
who had known had told him twice in approximately 2016 about (Attachments 25, 26, 27, and 28). He said walking around her desk, and placing his arm around he told us that he understood actions to be an or	er chair while she was seated at her desk. He
but when she told she did not like him sitting of taken her concerns seriously.	at least twice about his actions, on her desk, had laughed and not did not feel it was necessary to report the matter dressing the issues with herself.
30). She said that described as a "hugge	onduct in early 2016 (Attachments 29 and er" and told her that he was lying on her desk gave an EEO contact during their
2016 (Attachments 31 and 32). said that	that she spoke with often after we were a searly as ob because had touched her ls space, but did not want to move
said that told her about hugging handshakes, and invading her personal space by lying or also told us spoke to her about the incident involuted told us that because of these contabout her discomfort with	ving trying to close the De Soto shirt
she had confronted numerous times about his b	said that in February 2016, told her that behavior but that he often laughed off her he had been subjected to the incidents that told her because she feared retaliation (she
Was Concerned About Reporting Act	ions
told us that she had avoided formally reporting negatively affect either of their careers, but the effects o Attachments 5 and 6). Her concerns about her work env 2016, detailing his inappropriate behavior toward her	ironment caused her to email on

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(Attachment 33). explained that she later learned that had forwarded her email to SERO supervisors without her knowledge.
told us it was not her intention to request an investigation but she voluntarily participated when we contacted her even though she had found the investigative process and reliving the events "terrifying" (see Attachments 5 and 6). She told us that history showed NPS did not take action in similar cases; she said she agreed with a statement made during 2016 testimony before Congress that it was "next to impossible" for officials to discipline employees for wrongdoing, even if the officials believed action was deserved.
In August 2016, we learned that SERO leadership had temporarily reassigned to another park and assigned an De Soto while this investigation was underway (Attachment 34). Told us that SERO staff visited De Soto to introduce and during this visit, made statements that considered inappropriate and unsupportive about her (made statements that sinvestigation (Attachment 35). We interviewed and the SERO personnel involved, including but we found no evidence of misconduct (Attachments 36, 37, 38, 39, and 40). Told us that statement, but said she advised to not read something into everything that happened because she knew that swas explained that she wanted to be aware that not everything that occurred at De Soto had hidden meaning.
On informed us that she was removing herself from any further involvement in this investigation (Attachment 41).
Denied Allegations
When we interviewed about allegations, he told us that he had only touched her while hugging her in greeting (Attachments 42 and 43). He denied touching her inappropriately, invading her personal space, sitting or lying on her desk, or shaking her hand after being told not to hug her. He confirmed that had told him in 2015 that his driving by her house was "creepy" and "stalker behavior." He said he told her at the time that he wanted to be like, or treat her like, family, but she told him she just wanted him to be her boss.
also acknowledged that discussed his behavior with him several times between 2015 and 2016. He said that he attempted to physically distance himself from her after she first talked to him about his conduct. He could not explain why these conversations continued to take place after he stopped touching her, other than to say she must have believed he was still acting inappropriately.
denied that the incident with the shirt happened as described it. He said that she had never tried on a shirt in his presence, and that while he might have mentioned her it was in the context of looking for a shirt she could wear. He told us, however, that he was not saying was lying, and he said that he took responsibility for his actions.
In an attempt to verify statements, (b)(7)(E) (Attachments 44 and 45). When he specifically denied

(b)(7)(E) that the incident had occurred, the (b)(7)(E)
later told us that he did not know why he denied claiming that was lying (Attachments 46 and 47). He said his perception was that he did not hold out the shirt for her to try on. When asked whether everything and the other NPS personnel had described to us was false, responded: "All of those are perceptions of the individuals who felt that way I did not know that I was actually doing that in an offensive way." He acknowledged that he had violated sexual harassment policy, but only because of perception of his actions; he denied purposefully harassing her.
As part of our investigation, we interviewed and to determine whether additional sexual harassment issues existed at De Soto (Attachments 48, 49, 50, 51, 52, 53, 54, and 55). , who had since become the had made an unwanted sexual advance toward her soon after he came to De Soto (see Attachments 54 and 55). She stated that the advance occurred after hours,
We re-interviewed (b)(7)(E), and he twice denied having been accused of inappropriate sexual conduct toward a coworker or employee (see Attachments 46 and 47). When asked if an employee who said he had made a "pass" at her was lying, said: "It depends on which employee it was and what were the circumstances."
eventually explained that he had been very drunk at and did not remember whether he had made an advance toward her, but he acknowledged that told him that he had. He never mentioned the incident during any of his previous interviews, and did not acknowledge the incident until we confronted him with the information had given us.
Alleged Mismanagement, Policy Violations, and Retaliation
Alleged Mismanagement and Policy Violations
told us that De Soto staff referred to as and she said he would claim "discretion" while subverting policy (see Attachments 1, 2, 3, and 4). In the subverting policy (see Attachments 1, 2, 3, and 4). In the subverting policy (see Attachments 1, 2, 3, and 4). In the subverting policy (see Attachments 1, 2, 3, and 4). In the subverting policy (see Attachments 9, 10, 15, 16, 19, 20, 23, and 24). In the subverting policy (see Attachments 9, 10, 15, 16, 19, 20, 23, and 24). In the subverting policy (see Attachments 9, 10, 15, 16, 19, 20, 23, and 24). In the subverting policy (see Attachments 9, 10, 15, 16, 19, 20, 23, and 24). In the subverting policy (see Attachments 9, 10, 15, 16, 19, 20, 23, and 24). In the subverting policy (see Attachments 9, 10, 15, 16, 19, 20, 23, and 24).
also said that often focused on what people were doing wrong, which caused staff to distrust him (see Attachments 9 and 10). and and told us of instances where had lied to them regarding park operations, which damaged trust within the management team (Attachments 56 and 57 , and see Attachments 1, 2, 9, 10, 13, 14, 15, and 16). For example, and told us that had lied to them separately by telling them that the 2017 budget allocations were going to be significantly reduced, which negatively impacted their plans to convert a part-time De Soto position to fulltime. Said that after confronted with contradictory information, denied having made the comments.



that he failed to act impartially in his official position, failed to avoid the appearance of violating ethical standards, and directed a subordinate to improperly provide a benefit to a friend.
During our interview, denied assertion that he had directed her to schedule these volunteers (see Attachments 42 and 43). He said that he did not decide who became resident volunteers or which resident volunteers returned to the park.
Black Powder Program: , reported violations of NPS black powder program policy at direction (see Attachments 15, 16, 58, and 59). De Soto uses black powder as part of its "living history demonstrations" of Hernando De Soto and his army exploring the area now occupied by the park.
explained that in February 2016 he attended training for his recertification and learned that De Soto no longer complied with the program's policies. said that policies governing black powder safety had been updated to require safety training and certification for all NPS employees with access to a black powder "magazine" (a secure storage container for black powder). explained that at that time, who was not certified in black powder safety, had been accessing the magazine on days off and that and had access to the magazine's key.
We interviewed and
black powder program (Attachments 69 and 70). and and clarified that while new policies had been drafted, the policies had not changed in 2016. With we reviewed the current policies, NPS Director's Order 6, titled "Interpretation and Education," and NPS' "Policies Relating to Historic Weapons Demonstrations," which document the regulatory requirements for the black powder program (Attachment 71, and see Attachment 69). explained that under the current policies, a park employee could not fire a historic black powder weapon except under the supervision of a certified safety officer (see Attachment 69). In addition, he said, only certified officers could have key access to the black powder magazine, open the magazine itself, or supervise a weapons demonstration. and both acknowledged that they did not have the certifications required under the current policy but had access to the magazine (see Attachments 39, 40, 66, and 67).
said that he informed and of the policy requirements after he returned from his training, but refused to stop firing black powder weapons on days off and continued to allow to access the magazine (see Attachment 58 and 59). and confirmed that had told them De Soto was not complying with the black powder program policies (see Attachments 39, 40, 42, 43, 60, and 61). denied, however, that had clearly communicated to him that the policies were in effect at the time of their meeting. As a result, said, he did not adhere to the aspects of the policies that reported to him because he had expected a policy change to take effect at a later date.
Alleged Retaliation Against
told us that had retaliated against her several times for questioning his policy decisions and confronting him about his conduct (see Attachments 1 and 2). denied retaliating against or harassing or other De Soto employees (see Attachment 42 and 43).

explained that even though she was not a strempted to rate her as one by using a spraisal form in her electronic performance appraisal plan (EPAP). She believed that by rating her as a seven though she did not should her to performance standards that did not apply to her, and thus might lower her performance rating.
said that she made multiple attempts between 2015 and 2016 to rectify the issue with (see Attachments 1 and 2). In 2016, she sought assistance from a had requested (Attachment 72, and see Attachments 1 and 2). Our review showed that and eventually signed a EPAP in 2016 months after initially refused to be rated as a and long after the days from her assignment to De Soto required by the DOI "Performance Management Handbook – A Guide for Managers/Supervisors and Employees" and the NPS Southeast Region "EPAP Standard Operating Procedures" (Attachment 73, and see Attachment 8).
denied attempting to improperly rate as a in an effort to retaliate against her by lowering her performance rating (see Attachments 42 and 43). He felt that who did not have direct reports, was in a as an analysis and should have been issued a EPAP as his previous had been. He explained that he and should have been issued on her rating criteria but she would not sign the document because it was on a form.
also told us that as another form of retaliation, had excluded her from preparations for De Soto events and sent her home before other staff members during events (see Attachments 1 and 2). however, denied purposefully excluding her from events or singling her out to be sent home early (see Attachments 42 and 43).
In addition, told us that had shown her an instant message thread between himself and in which called a "bitch" and a "Nazi" (see Attachments 1, 2, and 8). Confirmed showing the message to but denied that his purpose in doing so was to make her uncomfortable; he explained he had been trying to show that he was defending her during a disagreement she was having with (see Attachments 42 and 43).
attempted to bring De Soto into compliance with NPS policy (see Attachments 15 and 16). said that she had declined offer to mediate a conversation between her and because she feared that would retaliate against (see Attachments 1 and 2).
told us that he believed perceived retaliation because she had rebuffed inappropriate behavior or challenged on policy (see Attachments 11, 12, 13, and 14). He also stated that, based on his experience as an account, on accounts, and on exchanges he himself had witnessed, he agreed that had retaliated against her.
Conflict of Interest Involving De Soto Resident Volunteers
Interviews with revealed that while vacationing in and and had stayed at the private homes of the two De Soto resident volunteer couples he had befriended (see Attachments 39, 40, 50, 51, 58, 59, 66, and 67). In addition to the policy violations outlined above.

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told us that after a scheduling conflict arose between one of these couples and another resident volunteer couple who had already reserved De Soto's only recreational parking pad for their RV, directed the construction of a new parking pad (roughly a \$1,000 cost) so that his friends could stay in the park (see Attachments 23, 24, 66, and 67). In taking this action, potentially misused his position and again appeared to violate 5 C.F.R. §§ 2635.101(b)(8), 101(b)(14), and 702(a) by not acting impartially in his official position regarding this matter, by not avoiding the appearance of ethics violations, and by directing his subordinates to improperly provide a benefit to his friends by building the parking pad (see Attachment 68).
confirmed that he had stayed at the two resident volunteer couples' homes multiple times at no cost (see Attachments 42, 43, 62, and 63). He explained that he and his wife were longtime friends with both couples, one of whom they had met through his assignment at where he served as a He told us that he had visited one of the couples and stayed cost-free at their private residence in and at their private cabin in while vacationing with his family in and said that he could see how one might think that he had accepted gratuities from the volunteers, but he said he was unaware of any policy against staying with resident volunteers who were also personal friends. He told us, however, that he had not sought guidance from an ethics official before vacationing at the volunteers' residences (see Attachments 46 and 47).
also confirmed that he authorized the building of the parking pad for one of the resident volunteer couples to use, but he denied misusing his position by staying in the volunteers' homes in exchange for building the pad. He told us that he had previously planned to build the pad, but did so at this time with input from De Soto members. He said that he never acted in his official capacity to benefit either of the resident volunteer couples (see Attachments 62 and 63).
SUBJECT(S)
De Soto, NPS.
DISPOSITION
We presented receipt of gratuities to the U.S. Attorney's Office for the Middle District of Florida, but the office declined to prosecute. We are providing this report to Acting NPS Director for whatever action he deems appropriate.
<u>ATTACHMENTS</u>
 Investigative Activity Report (IAR) – Interview of, dated July 20, 2016. Transcript of interview of, dated August 2 and 3, 2016. IAR – Interview of, dated August 2 and 3, 2016. IAR – Interview of, dated August 4, 2016. Transcript of interview of, dated August 4, 2016. Photos of De Soto Administration Building, dated September 7, 2016. IAR – Receipt of Information and Documents (from on July 22, 2016, with attachments. IAR – Interview of, dated July 22, 2016. Transcript of interview of, dated July 22, 2016.

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11. IAR – Interview of
                                         dated August 3, 2016.
12. Transcript of Interview of
                                              on August 3, 2016.
13. IAR – Interview of
                                        , dated August 4, 2016.
14. Transcript of interview of
                                               on August 4, 2016.
15. IAR – Interview of
                                     dated August 3, 2016.
16. Transcript of interview of
                                           on August 3, 2016.
17. IAR – Interview of
                                     dated July 21, 2016.
18. Transcript of interview of
                                           on July 21, 2016.
19. IAR – Interview of
                                     dated August 4, 2016.
20. Transcript of interview of
                                          on August 4, 2016.
                                        , dated July 21, 2016.
21. IAR – Interview of
22. Transcript of interview of
                                              on July 21, 2016.
23. IAR – Interview of
                                         dated August 4, 2016.
24. Transcript of interview of
                                              on August 4, 2016.
25. IAR – Interview of
                                         , dated August 10, 2016.
26. Transcript of interview of
                                                on August 10, 2016.
                                         , dated September 26, 2016.
27. IAR – Interview of
                                                on September 26, 2016.
28. Transcript of interview of
29. IAR – Interview of
                                                   dated September 6, 2016.
30. Transcript of interview of
                                                         on September 6, 2016.
                                                   dated September 15, 2016.
31. IAR – Interview of
                                                         on September 15, 2016.
32. Transcript of interview of
33. Email from
                                                , dated
                                                               , 2016.
                               to
34. IAR – Contact with
                                                         , dated August 16, 2016.
                                       dated August 23, 2016.
35. IAR – Interview of
36. IAR – Interview of
                                        dated September 2, 2016.
                                     dated September 15, 2016.
37. IAR – Interview of
                                  , dated September 2, 2016.
38. IAR – Interview of
39. IAR – Interview of
                                        , dated September 6, 2016.
40. Transcript of interview of
                                              on September 6, 2016.
                                             , dated August 24, 2016, with attachment.
41. IAR – Email Receipt from
42. IAR – Interview of
                                      dated August 31, 2016.
43. Transcript of interview of
                                            on August 31, 2016.
44. IAR – Receipt and Review of
                                                                           dated September 26,
                                                       of
   2016.
45.
                           of
                                            on September 20, 2016.
                                      , dated September 22, 2016.
46. IAR – Interview of
47. Transcript of interview of
                                           on September 22, 2016.
48. IAR – Interview of
                                       , dated August 26, 2016.
49. IAR – Interview of
                                      , dated September 6, 2016.
50. IAR – Interview of
                                      , dated September 6, 2016.
51. Transcript of interview of
                                             on September 6, 2016.
52. IAR – Interview of
                                     dated September 7, 2016.
                                     dated September 7, 2016.
53. IAR – Interview of
54. IAR – Interview of
                                      dated September 7, 2016.
55. Transcript of interview of
                                           on September 7, 2016.
56. IAR – Interview of
                                      dated July 21, 2016.
57. Transcript of interview of
                                             on July 21, 2016.
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58. IAR – Interview of the state of the stat
59. Transcript of interview of on September 7, 2016.
60. IAR – Interview of dated September 7, 2016.
61. Transcript of interview of on September 7, 2016.
62. IAR – Interview of dated October 14, 2016.
63. Transcript of interview of on October 14, 2016.
64. IAR – Receipt of Policy and Training Documents, dated September 12, 2016, with attachments.
65. IAR – Receipt and Analysis of Alcohol Policy Material, dated November 3, 2016, with
attachments.
66. IAR – Interview of dated September 7, 2016, with attachments.
67. Transcript of interview of on September 7, 2016.
68. IAR – Conflict of Interest Policy Review, dated January 11, 2017.
69. IAR – Interview of the second sec
70. IAR – Interview of dated September 15, 2016.
71. IAR – Receipt and Review of Policy and Training Documents, dated September 13, 2016, with
attachments.
72. IAR – Interview of the state of the stat
73. IAR – Receipt and Analysis of Performance Evaluations and Policy, dated August 10, 2016.